Kathleen Curran

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EDUCATION

University of Michigan School of Information – Ann Arbor, MI   Graduating May 2023
Master of Science in Information: Human Computer Interaction and User Experience Design
  - o Coursework: Fundamentals of Human Behavior, Interaction Design, Contextual Inquiry, Needs Assessment & Usability Evaluation

DePauw University – Greencastle, IN   Graduated May 2021
Bachelor of Arts in Computer Science

EXPERIENCE

Advanced Micro Devices (AMD) – Austin, Texas   May 2022 – August 2022
UX/UI Intern
  - o Conducted interviews with internal and external stakeholders that uncovered internal process roadblocks.
  - o Analyzed interview data and presented findings to senior leadership, directly impacting future hiring decisions.
  - o Reduced project manager's processing time by 95% by using information from interviews as well as direct communication with stakeholders to generate an application.

Civic User Testing (CUTGroup) – Ann Arbor, MI   February 2022
UX Researcher
  - o Collaborated with 3 teammates and the Michigan Bureau of Elections to design user tests for the Michigan Election Inspector Manual.
  - o Conducted rapid usability testing with 10 users to assess the functionality of the current Michigan Election Inspector Manual and translated data into insights with an affinity wall.
  - o Presented a report of insights and recommendations from research data to stakeholder.

Centene Corporation – St. Louis, MO   May 2020 –December 2020
Software Engineering Intern
  - o Created a prototype to redesign Centene's mobile health portal, using design principles to improve navigation and visual appeal.
  - o Developed mobile health portal app based on the prototype, using React and Ionic Frameworks to create a responsive cross-platform application.
  - o Built dynamic medical ID card templates for over 15 Medicare and Medicaid plans, ensuring that each template met plan-specific design requirements.
  - o Participated in Agile ceremonies with a team of 5, communicating project status during daily standup.

PROJECTS

Needs Assessment and Usability Evaluation – *Sahiyo*   Spring 2022
  - o Performed needs assessment for international nonprofit's website through interviews, comparative evaluation, and surveying.
  - o Conducted usability testing with five users as well as a heuristic evaluation of the site to find accessibility and other usability issues.

SKILLS

Communication, Public Speaking, Research Skills, Leadership, Project Management, Client Engagement, Collaboration, Storytelling, Agile, Survey Design, UX Design, UX Research

Technical Skills: Adobe XD, Figma, Wireframing, Prototyping, Usability Testing, Semi-Structured Interviews, Qualitative Data Analysis, Qualtrics, Web Development