KATHLEEN MERCADO

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EXPERIENCE

Junior Full-Stack Web Developer | *Zymo Research*   March 2024 – Present
- Manage end-to-end website projects, transforming Figma designs into functional web pages using JavaScript, HTML, CSS, and Shopify Liquid, ensuring alignment with business goals and stakeholder expectations.
- Troubleshoot and resolve technical issues with stakeholders related to the Shopify platform, checkout process, and products on the company website.
- Design and develop a full-stack application for scientists to accelerate product launch time and decrease email communication. Utilizing React, Redux Toolkit, Axios, Tailwind CSS, AWS Serverless Framework, AWS Lambda, and Shopify API.
- Participate in code reviews and debugging issues, to ensure best coding practices and code quality within the team.
- Organize cross-functional projects to enhance the customer journey on the company website, including upgrading the checkout process technology and developing a new Distributors Page in collaboration with an international team member.
- Enhance operational efficiency by documenting SOPs and leveraging project management tools like JIRA, Trello, and Monday to track project progress, prioritize tasks, and facilitate effective communication across teams.

Front-End Web Developer Intern | *Zymo Research*   Dec 2023 – March 2024
- Collaborated with the Web Technology and Marketing Teams to optimize the company's online presence and SEO.
- Contributed to the implementation of new product pages, improving user experience on the company's website.

Web Developer (Contract Position) | *Nexus Technologies Group, LLC.*   March 2023 – April 2023
- Designed and built a WordPress website for a new restaurant, resulting in a successful launch that aligned with client specifications and branding needs.

Physical Therapist | *Ivy Rehab Physical Therapy & Pivot Physical Therapy*   Nov 2018 - Oct 2021
- Provided in-person and virtual patient care and utilized data analysis to track progress, leading to a 25% reduction in treatment duration and readmission rates.
- Demonstrated strong communication and problem-solving skills by effectively interacting with patients and managing their treatment plans.

EDUCATION

Per Scholas | *Computer Software Engineering Immersive Bootcamp*   Sept 2022 - Jan 2023
- Successfully completed a full stack software development program, achieving a 99.63% final grade and gained proficiency in the MERN stack, JavaScript, HTML, CSS, and foundational computer science concepts.

Design Lab | *UX Foundations: Visual and UI Design Course for Beginners*   May 2022 - Aug 2022
- Designed responsive screens, icons, and logos in Figma, incorporating UI design elements, empathy for users, and user accessibility concepts to optimize user experience.

Northeastern University - *Boston, MA*
- Doctor of Physical Therapy (DPT)
- Bachelor of Science (BS) in Rehabilitation Science, Cum Laude

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SKILLS

- **Technical:** HTML, CSS, JavaScript, React, Shopify Liquid, Shopify Platform, Bootstrap, Tailwind CSS, Figma, WordPress, AWS (S3, Lambda, Serverless Framework), Node.js, Express.js, MongoDB, Git, GitHub, VS Code
- **Additional Tools:** Microsoft Office and Teams, Trello, JIRA, Monday, Google Workspace, Electronic Medical Records