Kathryn DePalma

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EDUCATION

University of Denver, Daniels College of Business   Denver, CO
Bachelor of Science Business Administration, Business Information and Analytics   June 2025
Finance Minor
- **GPA**: 3.93

PROFESSIONAL EXPERIENCE

Comcast   Denver, CO
Product Sales Support and Analytics Intern   June 2024 – August 2024
- Analyzed customer retention data within Comcast Business Inside Sales Team
- Presented recommendations for process changes to reduce customer loss
- Implemented changes to the customer service process to streamline and improve data collection by 11%

Stranco Inc (manufacturing)   Michigan City, IN
Production Process Intern   June 2022 – August 2022
- Collected production process data and analyzed with scatter plots to create benchmark process rates
- Evaluated employee performance and reported on highest and lowest performers to senior management
- Developed new processes to maximize inspection and packaging efficiency
- Constructed product line specific customer profiles to improve prospecting efficiency

Sonny D's Bar and Grille/ Terrace Room   New Buffalo, MI
Server/Host   May 2021 – August 2023
- Succeeded in a fast-paced, stressful environment; serving 10+ tables at a time
- Quick learner, recognized by manager and received 4 level promotions

EXPERIENCE & ACTIVITIES

Gamma Phi Beta - University of Denver   January 2022 – Present
Assistant Financial Vice President
Universidad Pablo de Olavide   September 2023 – December 2023
Study Abroad Program- Sevilla, Spain
- International Finance

Women in Business Club - University of Denver   September 2021 – Present
Community Service President- La Lumiere High School   April 2020 – May 2021

ANALYTICAL SKILLS

Technical: Python, SQL, R, Prompt Engineering, Tableau, Power BI
Computer: Certified in Microsoft Office Suite- Word, PowerPoint, and Excel; Python-PCEP