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HSR LeadSync

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OVERVIEW

HSR Motors currently tracks leads manually using spreadsheets, which makes real-time collaboration difficult. The goal of this application is to provide an intuitive and efficient **lead** management system that enables the sales team to track, update, and prioritize leads efficiently while allowing business managers to analyze performance and trends through dashboards.

Our approach involves:

- Creating a centralized lead management system to replace spreadsheets.
- Providing real-time updates and role-based collaboration for different users.
- Automating lead categorization and follow-ups to improve sales efficiency.
- Designing a modern, intuitive UI/UX for easy navigation and workflow optimization

FEATURES

1. Lead Listing Screen

- Displays all leads in a tabular format with columns such as Name, Contact, Status, Lead
 Source, and Assigned Sales Rep.
- Filters and search options allow quick sorting and retrieval of relevant leads.
- **Bulk actions** enable quick updates and assignments for efficiency.

2. Lead Details Screen

- Provides detailed information on each lead, including interaction history, notes, and status updates.
- Action buttons allow sales reps to update status, assign reps, and schedule follow-ups.
- Activity logs track past interactions like calls, emails, and meetings.

3. Lead Management Screen

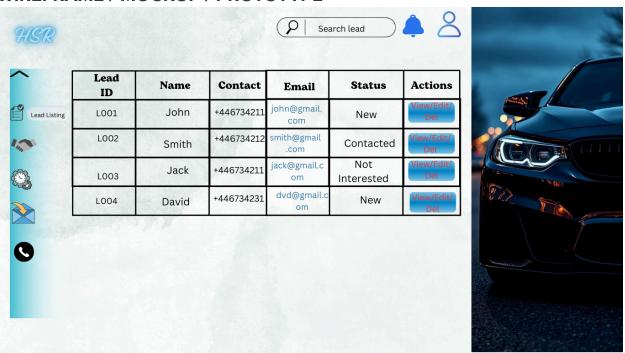
- Categorizes leads into Hot, Warm, and Cold based on interaction data.
- Automates follow-up reminders and lead assignment for efficiency.
- Multi-channel communication (Email, SMS, WhatsApp) to engage with leads seamlessly.

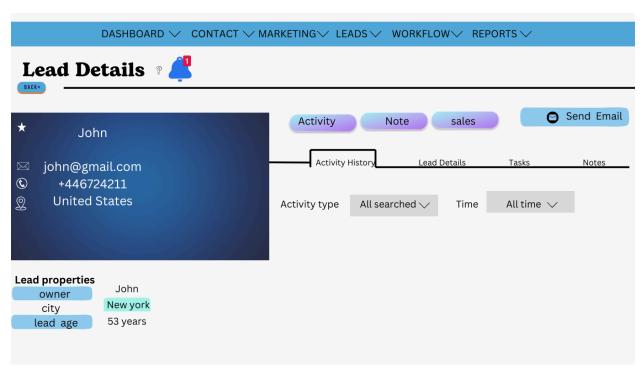
4. Dashboard Screen

- Displays key business metrics, such as total leads, conversion rates, and pending follow-ups.
- **Graphical reports and insights** help managers analyze trends.
- Sales performance tracking to monitor individual and team productivity.

1.

WIREFRAME / MOCKUP / PROTOTYPE









USER FLOW

- Lead Entry: New leads are automatically imported from various sources (Website, Facebook, Google, etc.).
- 2. Lead Management: Sales reps access the Lead Listing Screen to view and filter leads.
- 3. **Lead Qualification:** Reps open the **Lead Details Screen** to update status, add notes, and assign follow-ups.
- 4. Lead Nurturing: Automated reminders ensure timely engagement via email, calls, or SMS.
- Performance Monitoring: Managers track team performance using the Dashboard Screen.

OTHER LINKS

 $https://www.canva.com/design/DAGdmQrEq5I/6QYU8Rg-o6NoIrlqiZw9Ew/edit?utm_content=DAGdmQrEq5I\&utm_campaign=designshare\&utm_medium=link2\&utm_source=sharebutton$