

KATIE SHUM

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Experience

E*TRADE Financial Mobile Product Intern

Summer 2019 - Jersey City, NJ

Worked in an Agile environment to develop initial use cases for a Google Assistant app action using aspects of conversation design and design thinking. Collaborated with the design team to re-engineer the trade ticket and pre-login mobile experience. Analyzed data and created visualizations of KPIs to identify mobile data trends for the company's Monthly Business Reviews

Bikelane Solutions Product Intern

Summer 2018 - New York, NY

Worked in an Agile environment to create a product from ideation to execution for small retail/restaurant businesses to generate more revenue. Gathered and analyzed market research data to identify their pain points, discover opportunities in the market space, and develop a strategy for the new product. Created a wire-frame of the mobile application and pitched it to outsourced developers.

Skills

Software

Sketch
Adobe Suite
Tableau
InVision

Interaction

Wireframing
User research
User testing

Coding

HTML & CSS
C++

Education

Cornell University Class of 2020

BS in Applied Economics and Management
Minor in Information Science

Cumulative GPA: 3.81/4.0

Interests

Creative writing
Foreign language
A cappella

Podcasts
Cooking shows
Mixing music

Traveling
Basketball
Hiking