

KATIE MARQUELING

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Certified technical communicator with experience in version control, data formats, and markup languages.

EDUCATION

Masters of Science in Technology, Technical Communication Concentration | May 2023—Present
Indiana University—Purdue University Indianapolis

TechComm Fundamentals Bootcamp | March 2023—May 2023
Society for Technical Communication

Bachelor of Arts in Political Science and Intelligence Studies | August 2018—May 2022
Northern Arizona University
3.65 GPA (Dean's List), German Club

CERTIFICATIONS

Certified Professional Technical Communicator | February 2023
Society for Technical Communication

Google SEO Fundamentals | March 2023
University of California, Davis

PROFESSIONAL EXPERIENCE

Event Operations Associate | Atlanta Botanical Garden | April 2023—Present

- Execute banquet event orders, including event setup and breakdown, equipment management, and reporting issues.
- Maintain organization in storage and service areas, as well as non-active event areas.

Journalist | Cabbagetown Neighbor Newspaper | February 2023—Present

- Research and write monthly 600-word editorial articles on local news and events in the Cabbagetown community.

Police Officer Recruit | Atlanta Police Department | June 2022—January 2023

- Completed comprehensive training in criminal procedures, Georgia state laws, communication, advanced defensive driving, first aid, police databases, and defensive tactics.
- Demonstrated the ability to perform effectively in high-pressure situations.

Police Service Aide | Tempe Police Department | April 2021—March 2022

- Managed the upkeep and repairs of the police vehicle fleet.
- Organized the inventory and stocking of forms, technical equipment, and supplies.

IT Support Analyst | Northern Arizona University | March 2019—March 2021

- Provided technical assistance to faculty and students utilizing learning management systems, on-campus technology, and remote applications through phone, email, and on-site support.
- Authored technical documentation detailing solutions to learning management issues.

FAMILIAR TECHNOLOGIES

- Blackboard Learn
- Canvas
- Git
- GitHub
- HTML and CSS
- JSON
- Kaltura Media
- Markdown
- Microsoft Office Suite
- Search Engine Optimization
- Software Development Life Cycle
- Windows Operating System
- WordPress
- YAML
- Basic API knowledge
- Basic CI/CD knowledge
- Basic Cloud knowledge