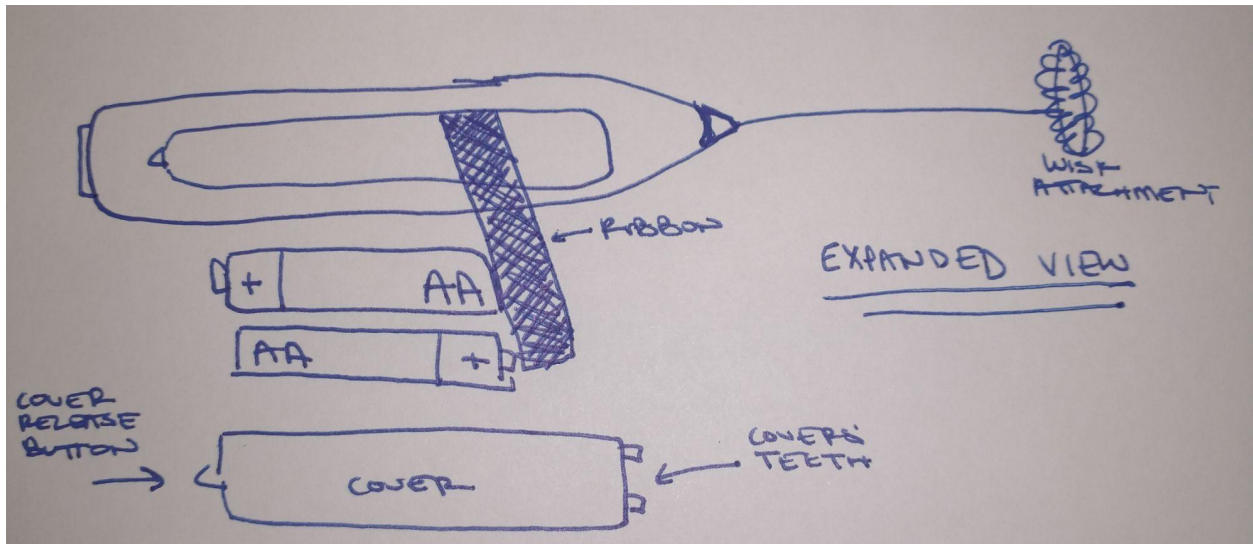


Procedure

As part of the STC TechComm Bootcamp, I was asked to write a procedure for a kitchen appliance. The client is Zulay (I do not work for or represent Zulay). The users are those who just purchased the Zulay Milk Frother wand with an expected 8th grade reading level. The procedure *Replacing the Batteries* is part of the user guide included with the product when purchased new.

Replacing the Batteries

In order for your milk frother to continue working, the batteries must be replaced when they die. If the frother does not start after replacing the batteries, see *Contacting Customer Support*, p. 25.



Required Equipment

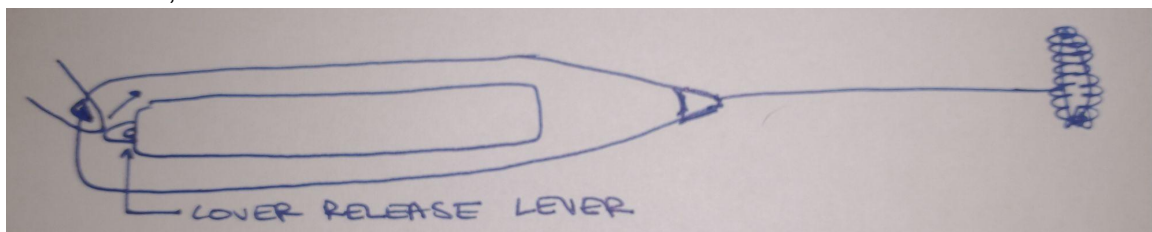
- 2 new AA batteries
- flat head screwdriver (optional)



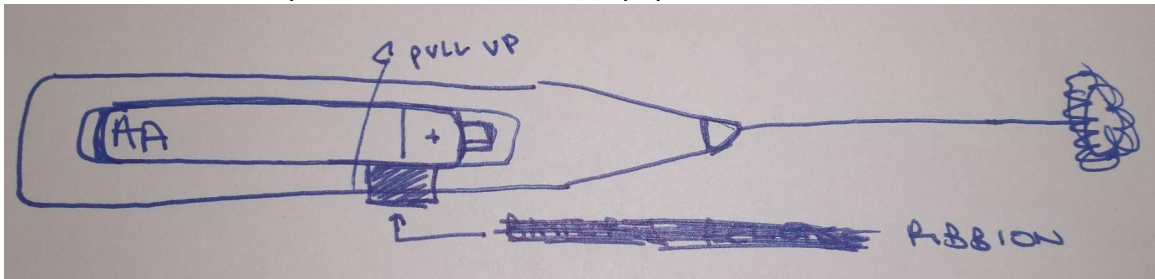
Do not replace batteries if the frother is wet. Water can corrode or damage internal battery safety systems.

Steps

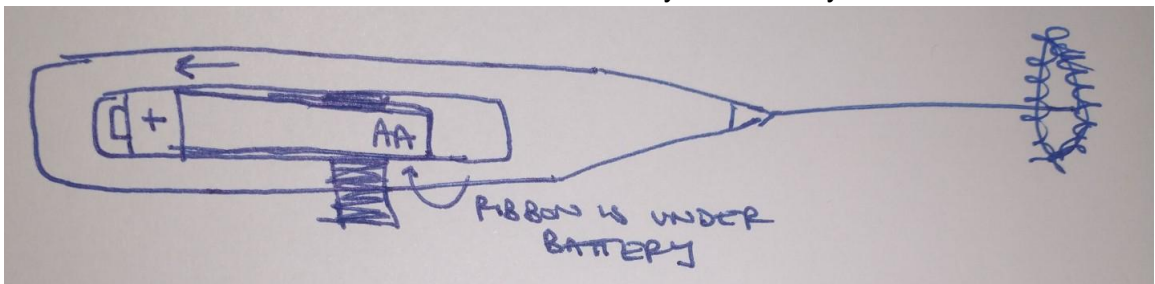
1. With the tip of your finger or a flat head screwdriver, push down and out on the cover release lever, until the cover has been removed from the frother.



2. Pull the black ribbon upwards until the batteries pop out.

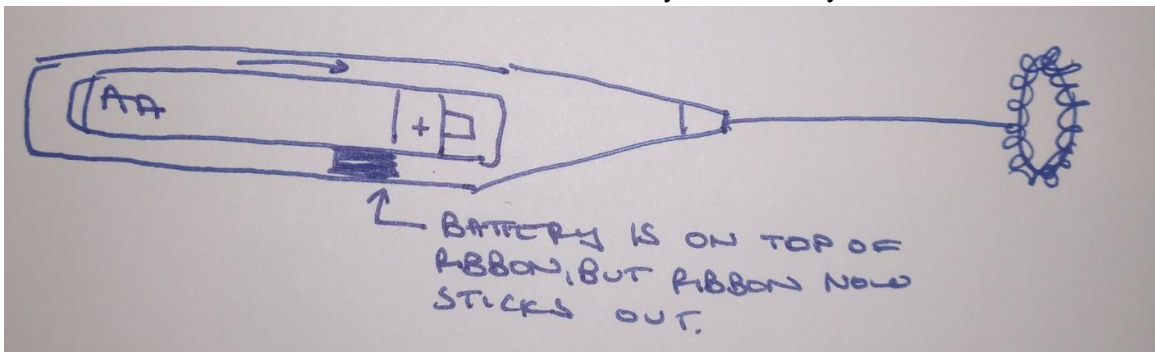


3. Place a new battery in the cavity with the positive side towards the top and the negative side towards the whisk attachment. Push the battery down until you hear a click.

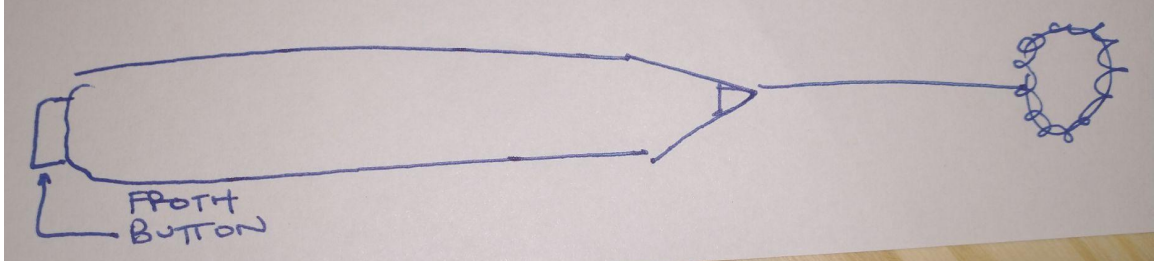


Make sure the battery is placed on top of the ribbon. If not, the battery will be hard to get out next time it needs to be replaced.

4. Place the second new battery with the negative side towards the top and the positive side towards the whisk attachment. Push the battery down until you hear a click.



5. Line the covers teeth up to their slots on the frother. Once the teeth are in-line push the cover into the frother until you hear a click.



6. Press the silver froth button at the top of the machine to ensure it turns on. If the whisk attachment does not start after replacing the batteries, see *Contacting Customer Support*, p. 25.

