



KARNATAKA STATE ROAD TRANSPORT CORPORATION

CENTRAL OFFICE, TRANSPORT HOUSE, K.H ROAD, BENGALURU - 560027, KARNATAKA, INDIA.

Telephone : 08022221321
No.

Web : www.ksrtc.in

Onward Journey Ticket Details

e-TICKET ADVANCE RESERVATION

PNR No.	J65837043	Txn. Password	8426
Trip Code	2301BNGRYD/	Service Category	KARNATAKA SARIGE
From	BENGALURU	To	RAYADURGA
Pickup Point	KEMPEGOWDA BS TERMINAL1 MAJESTIC	Dropping Point	RAYADURGA BUS STOP
Departure Time:	23:01	Arrival Time	06:01
Date of Journey	24-Aug-2017	Service Status	Operation
No. of Seats	1 (Adults:1 Children:0)	Arrival On	25-Aug-2017 06:01
Platform No.	3	Concession	GENERAL PUBLIC
OB Ref. No.	OB27002257	Bank Name	AXIS
Is Single Lady Ticket	No		
Status	CONFIRMED		
Original Basic Fare	203.00	Concession Amount	0.00
Basic Fare	203	Reservation Fee	10
Payment Gateway Charges	0	ARF+UF+TF+EF+BF(+)	18
GST	0		
Total Price	231		

Modify Boarding/Dropping Points

Ticket Modification charges: Rs. : 10

Pickup From

KEMPEGOWDA BS TERM ▼

Drop To

RAYADURGA BUS STOP - ▼

Modify Ticket

Passenger Details

Passenger Name	Age	Category	Gender	Seat No.	Status
SANDEEP K	30	ADULT	MALE	46	CONFIRMED

Important:

The seat(s) booked under this ticket is/are not transferable.

This e-ticket is valid only for the seat number and bus service specified herein.

This e-ticket /m-ticket has to be carried by the passenger during the journey along with any one of the following ID proof; **Driving License (Original/Photo copy), Voter ID Card (Original/Photo copy), PAN Card (Original/Photo copy), Passport (Original / Photocopy), Ration Card (with passenger photo, Original/Photo copy), Senior citizen ID card (issued by KSRTC / Govt., Original/Photo copy), ID card (with Photo) issued by Govt Depts (Original/Photo copy), Private company ID card (original), Educational Institution ID card (original). Physical copy of Identity proof needs to be produced.** Scan / images of identity proof are not allowed.

E-ticket/m-ticket will become INVALID, if ID proof or e-ticket / m-ticket is not produced and passengers will be treated as 'Travelling without ticket'. He will need to procure fresh ticket from Conductor by paying the applicable fare for travelling.

Passenger shall keep the e-ticket/m-ticket safely till the end of the journey.

Passenger shall show the e-ticket/m-ticket and ID proof at the time of checking.

Senior Citizen concession is applicable for residents of Karnataka State only. Residents of other states are not entitled for Senior Citizen concession. Passengers travelling with Senior Citizen concession need to produce any one of the following **Original ID proof** at the time of journey - **Senior citizen identity card issued by KSRTC, Identity card issued by the Physically Challenged and Senior Citizens Welfare Directorate, Driving Licence, Voter ID and Passport, issued by the concerned authority of State of Karnataka.**

Free Travel is permitted in City Buses (except A/C buses) within the City limits before 2 Hours of the departure time on production of e-ticket print-outs only. **Free travel by showing m-ticket is not allowed.**

All departure / arrival timings are in 24 hour format i.e 8:00 AM will be displayed as 08:00 hrs and 8:00 PM as 20:00 hrs.

If booked e-ticket/m-ticket does not meet passenger requirements, user needs to cancel the ticket and rebook with correct details

Refunds for cancellation of online e-ticket/m-ticket will be made to customer's bank account only. Cash refunds are not allowed.

Cancellation of online e-tickets/m-ticket by the user is confirmed through email And SMS

No refund is allowed for No-show e-ticket/m-ticket or tickets not used for travel.

Passengers are requested to arrive at the Boarding / Pickup point at least 10 minutes before the scheduled time of departure of service.

Delivery of SMS (m-ticket, trip sheet alerts, service alerts etc.) depends on mobile service provider of the user and KSRTC is not responsible for its delivery.

If passenger faces any problem in cancellation of tickets, it needs to be reported by email to awatar@ksrtc.org, immediately. Such mails will be considered based on the date and time of the mail and upto two hours before the departure of the service. Such email shall be sent from registered user or guest user email id only. **Mails received after this time or from different email id will not be considered for refund**

Any personal luggage or belongings should be taken care of by the passengers themselves. KSRTC is not responsible for passenger luggage / personal belongings inside the bus and during the journey.

KSRTC reserves the right to off-load passengers who are travelling on incorrect tickets, disturbing co-passengers and also drunken passengers without refund of fare

Smoking and consumption of alcohol is strictly prohibited inside the bus

Corporation reserves the rights to change/cancel the class of service

For detailed terms and conditions, refer 'Reservation Terms' on KSRTC website (www.ksrtc.in Reservation Terms).

All users are requested 'Not to share their online banking / Credit card / Debit card details to any person from any organization'. Enquiry 7760990562, Call center 080-49596666

For e-Ticketing/Refund Related Queries/ Service Cancelled refunds to E-Mail: awatar@ksrtc.org

Booked On 18-Aug-2017 10:33

*** KSRTC Call Center number 080-49596666 ***