



KATJA

GEBUHR

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WORK EXPERIENCE

Test Specialist, IBM United Kingdom Limited

Mar 2016 - Present / Hursley, United Kingdom

- Functional hardware and software testing
- Agile team environment (Scrum framework, Retrospective meetings)
- Debugging and resolving code issues

Field Experience Specialist, IBM United Kingdom Limited

Jun 2013 - Mar 2016 / Hursley, United Kingdom

- Functional testing with speciality of finding Usability issues for the IBM platforms IBM Spectrum Virtualize Software and IBM Storwize family products
- Reviewing Designs for upcoming customer features
- Technical responsible for the Beta program, including support for the Beta participants

Level 3 Service Specialist, IBM United Kingdom Limited

Dec 2010 - Jun 2013 / Hursley, United Kingdom

- Operating in a worldwide customer support team
- Debugging and solving technical problems
- Working closely with development to understand code issues and solutions

SVC Development Software Tester, IBM Deutschland CSS GmbH

Jun 2010 - Dec 2010 / Mainz, Germany

- Functional testing, RAS (Reliability, Availability, Serviceability) testing
- Testing products IBM Spectrum Virtualize and IBM Storwize V7000

Support Center Representative - SW/HW SAN Support, IBM Deutschland CSS GmbH

Jun 2006 - Jun 2010 / Mainz, Germany

- Level 1 customer support for Germany, Austria and Switzerland
- Support for the IBM Spectrum Virtualize product and SAN Switches from Brocade, Cisco, and the former McData products

EDUCATION

Become a UX Designer, Careerfoundry.com

Mar 14 - Sept 13, 2016 / Online (mentored)

Agile UX, UXTRAINING.com

Apr 13 - 14, 2016 / Classroom training, Dublin

UX Foundation, UXTRAINING.com

Feb 22, 2016 / Online

Apprenticeship - Information and Telecommunications System Business Woman, IBM Deutschland GmbH

Sept 2003 - June 2006 / Mainz, Germany

Secondary School Certificate, Secondary School Halsbrücke

May 2003 / Halsbrücke, Germany

WHAT ABOUT ME?

Let me introduce myself. I am a young and passionate **pixel addict** who was born with a camera in her hand. A little bit of a **geek**. I also **like to work** as much as I like lifting weights and travelling. I'm **passionate** about making things more **usable** and **easier to handle**.
Always friendly and **confident**.

AWARDS

Managers Choice Award

- Put the Client First! -

April 2016

Managers Choice Award

- Put the Client First! -

July 2014

Managers Choice Award

- Share Expertise! -

May 2014

Eminence and Excellence Award

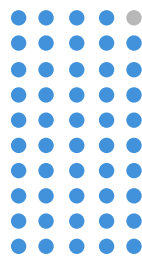
- Unite to Get it Done Now! -

May 2014

LANGUAGES



GERMAN



ENGLISH

SKILLS

HTML / CSS



Adobe InDesign CSS



GIMP / Pse



Digital Drawing



Photography



ASSIGNMENTS AND PROJECTS



Redbook Residency 2007 / 2008 / 2011 / 2015

- IBM System Storage SAN Volume Controller
- Best Practice and Performance Guidelines -
- Quick-start Guide to Configuring VMware Virtual Volumes for Systems Powered by IBM Spectrum Virtualize

OTHER

CrossFit Solent Website Design 2015

Photographic Documentary 2015

- a Day in the Life of Will Kane -

STRENGTHS

POSITIVITY
COMMUNICATION
INDIVIDUALIZATION
TEAMWORK
PROBLEM SOLVING

TRAVEL **PHOTOGRAPHY**

FRIENDS **FOOD** **HEALTH**

USER **EXPERIENCE**

FUN **DESIGN** **CROSSFIT**

OLYMPIC **LIFTING**

Let's
talk