



August 26, 2019
Account Number: **202-084522706-001**
Security Code: **3582**
Service At: 43 FOLLY FIELD RD
APT 29
HILTON HEAD ISLAND, SC 29928-543

Have questions about your bill?

Visit us at spectrum.net/billing
Or, call us at 855-70-SPECTRUM (1-855-707-7328)

Summary

*Services from 08/25/19 through 09/24/19
details on following pages*

Previous Balance	52.10
Payment Received - Thank You	-52.10
Remaining Balance	\$0.00
TV Services	24.99
Internet Services	49.99
Spectrum Voice™	9.99
Other Charges	5.00
Taxes, Fees and Charges	4.07
Current Charges	\$94.04
Total Due by 09/11/19	\$94.04

SPECTRUM NEWS

Note. Taxes, Fees and Charges listed in the Summary only apply to Spectrum TV and Spectrum Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Voice are detailed in the Billing Information section.

Enroll in Auto Pay today! Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit spectrum.net/autopay.

EXCLUSIVE TO LOYAL SPECTRUM INTERNET® CUSTOMERS! Bring your own device or get a great value when you trade in. TRY IT RISK-FREE WITH NO CONTRACTS. Call **866-605-8354** or visit SpectrumMobile.com or find a Spectrum store near you at Spectrum.com/stores.

Small Businesses need fast Internet & reliable phone. Spectrum Business delivers the fastest Internet speeds for the price, plus **FREE** desktop security, domain name, and email addresses. Add Voice and your business will also get unlimited long distance and over 35 free advanced calling features. Call **1-866-845-7743 today for reliable business service!**

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.



4145 S. Falkenburg Rd Riverview, FL 33578-8652
6810 0106 NO RP 26 08262019 NNNNNNNN 01 990112

KAT HARRIS
43 FOLLY FIELD RD
APT 29
HILTON HEAD ISLAND SC 29928-5435

August 26, 2019

KAT HARRIS

Account Number: 202-084522706-001
Service At: 43 FOLLY FIELD RD
APT 29
HILTON HEAD ISLAND, SC 29928-543

Total Due by 09/11/19	\$94.04
Amount you are enclosing	\$

Please Remit Payment To:

SPECTRUM
PO BOX 70872
CHARLOTTE, NC 28272-0872

08966001202084522706450009404

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Charge Details

Previous Balance	52.10
Payment Received - Thank You 07/27	-52.10
Remaining Balance	\$0.00

Payments received after 08/26/19 will appear on your next bill.

Service from 08/25/19 through 09/24/19

TV Services

TV Choice	34.99
Promotional Discount	-10.00
	\$24.99

TV Services Total \$24.99

Internet Services

Spectrum Internet with Wifi	70.99
Promotional Discount	-21.00
	\$49.99

Internet Services Total \$49.99

Spectrum Voice™

Phone number (843) 715-0522	
Unlimited Long Distance	9.99
Pkg Includes: Phone Line, Modem, Up to 23 Calling Features, Calling within U.S., Canada, Mexico Puerto Rico, Guam & The Virgin Islands	
	\$9.99

For additional call details,
please visit spectrum.net/account

Spectrum Voice™ Total \$9.99

Other Charges

Broadcast TV Surcharge	5.00
Other Charges Total	\$5.00

Taxes, Fees and Charges

State And Local Sales Tax	2.23
FCC Admin Fee	0.06
Franchise Fee	1.78
Taxes, Fees and Charges Total	\$4.07

Current Charges	\$94.04
Total Due by 09/11/19	\$94.04

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on spectrum.net/programmingnotices.

Broadcast TV Surcharge - The Broadcast TV Surcharge is a fee reflecting charges assessed to Spectrum by the owners of local broadcast and local "network-affiliated" TV stations.

Local Spectrum Store: 890 William Hilton Pkwy, Hilton Head SC 29928 Store Hours: Mon thru Sat - 9:00am to 7:00pm; Sun - 12:00pm to 5:00pm

Simplify your life with Auto Pay!

Spend less time paying your bill
and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
It's Secure - Powerful technology keeps your information safe
It's Flexible - Use your checking, savings, debit or credit card
It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with Auto Pay!

Visit: spectrum.net/account

(My Services login required)

Payment Options

Pay Online - Sign in to spectrum.net/account to pay or view your bill.

Pay by Mail - Detach payment coupon and enclose with your check made payable to Spectrum.

For questions or concerns, please call 1-855-707-7328.



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Franchise Administrator - South Carolina Department of Consumer Affairs PO Box 5757 Columbia, SC 29250 Phone: (803) 734-4200

The following taxes, fees and surcharges are included in the price of the applicable service - Sales Tax \$0.61, E911 Fee \$0.60, Federal USF \$0.37, State USF \$0.14, Local License Tax \$0.07, TRS Surcharge \$0.03.

Voice Fees and Charges - These include charges, to recover or defray government fees imposed on Spectrum, and certain other costs related to Spectrum's Voice service, including a Federal Universal Service Charge and, if applicable, a State Universal Service Charge to recover amounts Spectrum must pay to support affordable telephone service, and may include a state Telecommunications Relay Service Fee to support relay services for hearing and speech impaired customers. Please note that these charges are not taxes and are subject to change. For more information, visit spectrum.net.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment. For immediate closed captioning inquiries, call 1-855-707-7328 or email PriorityEscalationTeam@chartercom.com. For assistance with an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, or email closedcaptioningissues@charter.com. To follow up on a written closed captioning concern only, please call 1-877-276-7432.



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EXCLUSIVE TO LOYAL SPECTRUM INTERNET® CUSTOMERS



BRING YOUR OWN DEVICE

OR GET A GREAT VALUE WHEN YOU TRADE IN

SAVE UP TO 40%^{^^}
ON YOUR WIRELESS BILL



CHOOSE FROM TWO SIMPLE DATA PLANS



By the Gig
\$14 /GB[^]

FREE nationwide talk and text, in the U.S.,
Canada and Mexico
Pay only for your data used, 1 GB at a time.

OR



Unlimited
\$45 /LINE
MO[^]

FREE nationwide talk and text, in the U.S.,
Canada and Mexico
First line *and* every line.

NO CONTRACTS | NO ADDED TAXES | NO HIDDEN FEES

Save up to 40%^{^^} on your current wireless bill

Unlike the other guys, we don't charge
you added taxes and hidden fees—so
there's no surprises on your bill.

Get reliable nationwide coverage from coast-to-coast

Stay connected anytime,
anywhere with coverage
you can count on.

Keep your phone, trade it in or get a new one

Choose from the latest smartphones
or save more money by bringing your
current phone with you.



TRY IT RISK-FREE WITH NO CONTRACTS

Call 1-866-991-6529

or visit SpectrumMobile.com

or find a Spectrum store near you at Spectrum.com/stores

Offer good through 10/31/19; subject to change; valid to qualified residential customers who have no outstanding obligation to Charter. Spectrum Internet subscription required. Equipment, taxes and fees (including regulatory recovery fees, surcharges and other applicable charges) extra and subject to change. Applicable taxes and regulatory fees are included in the monthly recurring charge. Applicable taxes on equipment sales are billed separately. Per line activation charges apply. Pricing is subject to change. Auto-pay required. Visit Spectrum.com/policies/mobile-terms for full terms and conditions. Bring your own device: valid on select devices compatible with the Spectrum Mobile network. Devices must be unlocked prior to activation. Visit SpectrumMobile.com/byod to check compatibility and confirm your device is unlocked. Restrictions apply. Subject to change. [^]By the Gig: With the "By the Gig" data option, you will be charged \$14.00 each month in advance for each line of Service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all of the By the Gig lines on the account collectively exceed the initial 1 GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. For additional details, visit SpectrumMobile.com/support. [^]Unlimited: After 20 GB per line, you may experience reduced speeds for the rest of the bill cycle. Unlimited plans include up to 5 GB mobile hotspot use per line during a billing cycle, with speeds reduced down to a maximum of 600 Kbps for mobile hotspot use after 5 GB for the rest of the billing cycle for that line. For details, refer to Spectrum.com/mobile-broadband. ^{^^}Savings based on comparison of single line unlimited data plans amongst major national carriers as of 04/14/19. Spectrum Mobile customers who disconnect all of their other Spectrum services will be charged an additional \$20.00 per-month per-line charge. Such customers will be able to access Spectrum WiFi hotspots outside the home, but Spectrum WiFi speeds will be limited to a maximum of 5 Mbps. You can change your rate plan, but you won't be able to add additional lines. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2019 Charter Communications. SA6JF393

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WITH SPECTRUM BUSINESS, YOU'RE IN BUSINESS.



Looking for fast Internet and reliable Voice for your business? Spectrum Business gives you the fastest Internet starting speed for the price, plus business phone with unlimited calling—all with over 99.9% network reliability.[§]

Keep your small business running with:

- The fastest, most reliable download speeds
—2018 FCC Broadband Report[¶]
- Speeds up to 940Mbps available with Spectrum Business Internet Gig
- Over \$50 in free business services, including domain name, email addresses and desktop security
- Business phone with unlimited local and long distance calling for all of your employees
- Over 35 free advanced calling features, including caller ID, call waiting, voicemail and more



Over 99.9%
Network
Reliability[§]



No contracts,
no hassles,
no risk



\$500 contract
buyout[‡]



1-hour
Appointment
windows



30-Day
Money-Back
Guarantee³



24/7/365
U.S.-based
customer support

**To learn more about business services, call (866) 314-8849
or visit business.spectrum.com**

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. [¶]Spectrum Business Internet Gig includes speeds up to 940 Mbps. Internet speed may not be avail. in all areas. Actual speeds may vary. Speed based on wired connection. Additional installation fees apply. [¶]Based on Eighth Measuring Broadband America Fixed Broadband report completed by the FCC, <https://www.fcc.gov/reports-research/reports/measuring-broadband-america/measuring-fixed-broadband-eighth-report>. [§]99.9% network reliability based on average HFC Availability, January 2019 - March 2019. ³View Business.Spectrum.com/guarantee for details about the 30-Day Customer Satisfaction Guarantee. [‡]Contract Buyout offer is valid up to \$500. Visit Business.Spectrum.com/contractbuyout for details. Standard pricing applies after promo. period. Wireless Internet speeds may vary. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Installation & other equipment taxes & fees may apply. Restrictions apply. Call for details. © 2019 Charter Communications, Inc.

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GET A MOVE ON WITH SPECTRUM

Planning a move? We'll help you feel right at home in no time. Call today to transfer your Spectrum services, and we'll have everything connected before you're even unpacked.



WE'RE READY WHEN YOU ARE.

- Call to move your Spectrum services and we'll get you connected with no hassles.
- Our flexible 1-hour service windows respect your time and make installation easy.
- Visit the Spectrum Mover Online Resource Center and make your move even easier with handy tips and more.
- **Plus!** Call to learn about self-installation options if you'd like to handle the move on your terms.



LET'S GET MOVING

Call 1-855-668-5571

or visit [Spectrum.com/easymove](https://spectrum.com/easymove)