

# Katsiaryna Belka, QA Engineer

Tallinn, Estonia

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[LinkedIn](#), [GitHub](#)

## Summary

I'm QA engineer in web and mobile app testing. I have a bachelor's degree in economics and experience in the banking industry. My responsibility was selling banking services and managing teamwork.

The experience of working with various clients, from small to large corporations, has allowed me to develop communication skills and the ability to interact with clients effectively. During my work in a bank, I have gained significant experience and achievements in working with various software products.

I study manual testing and growing my talent in this field.

## Skills

**Hard skills:** TestRail, Jira, Qase, TestIT, Youtrack, Devtools, RestAPI, Postman, SoapUI, MySQL, MongoDB, Android Studio, Charles Proxy, git, bash, VS Code, Figma.

**Soft skills:** testing documentation, responsibility, communication skills, attention to detail, punctuality, ability to manage time, prioritization of tasks.

## Professional Experience

**Internship| Mobile Application Testing** | Tallinn Learning OÜ

May 2023 – Present

Mobile app testing with AI

- The application has 4 main modules. My task was to test 1 module. I wrote the requirements for this module. A test plan was drawn up, and functional testing, user interface testing, compatibility testing, performance testing, and security testing were carried out. 31 test cases were compiled, and 10 bug reports were issued. Tools such as Jira, TestIT, Android Studio, and Charles Proxy were used. Based on the test results, a report on the test results was compiled.

**Private Client Service Specialist** |

July 2015 – November 2019

JSC "Belagroprombank" (<https://www.belapb.by>)

- Increased client base by 20% per year through quality customer service and advertising campaigns.
- Increased sales of banking products and services by 15% within half a year by providing personalized food and services to patients.
- Participated in troubleshooting software issues and crashes, working with technical support departments, and providing recommendations for system improvements.
- Can effectively allocate my time between different tasks and responsibilities since my work was multitasking. This includes scheduling and prioritizing tasks.
- Improved the quality of customer service by meeting customer service standards, conducting surveys.

## Education

- Functional software testing | [Artsiom Rusau](#) | March 2023 - June 2023
- Fundamentals of software testing | [SHI \(Fortis Koolitus OÜ\)](#) | Estonia, September 2021 - November 2021
- POLESSKY STATE UNIVERSITY (<https://www.polessu.by/>) | Belarus, 2011 - 2015  
Degree Bachelor, Faculty of Banking, Finance and Credit

## Other

- took 3 places among the bank's employees in concluding insurance contracts Beleximgarant (<https://beg.by>).