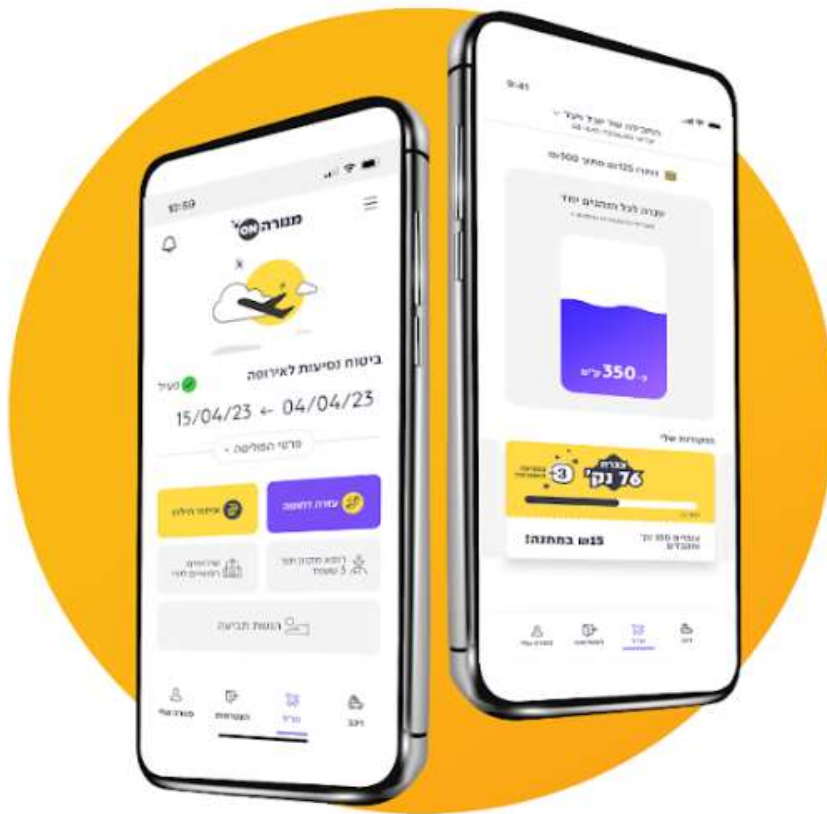


STR

Software Test Report



Reported By: **Katya Haimov**
Verified By: **Gal Matalon**

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Purpose

This document presents findings relating to the tests made in the application of "Menora ON" in Israel.

The tests were performed on the reference functions of the application, reference to:

Connecting to a personal area, purchasing travel insurance abroad, purchasing car insurance, filing claims, usage information for the insured and locating important centers in real time: doctors, insurance agents, etc.

Application Overview

A new app from "Menora Mitvathim", which makes insurance smarter, more personal, and more economical!

In the Menora ON app, you can purchase car insurance and travel insurance abroad, access all services with the click of a button - both in Israel and abroad.

In addition, to connect to a personal area, to be updated on the status of submitted claims.

Testing Index

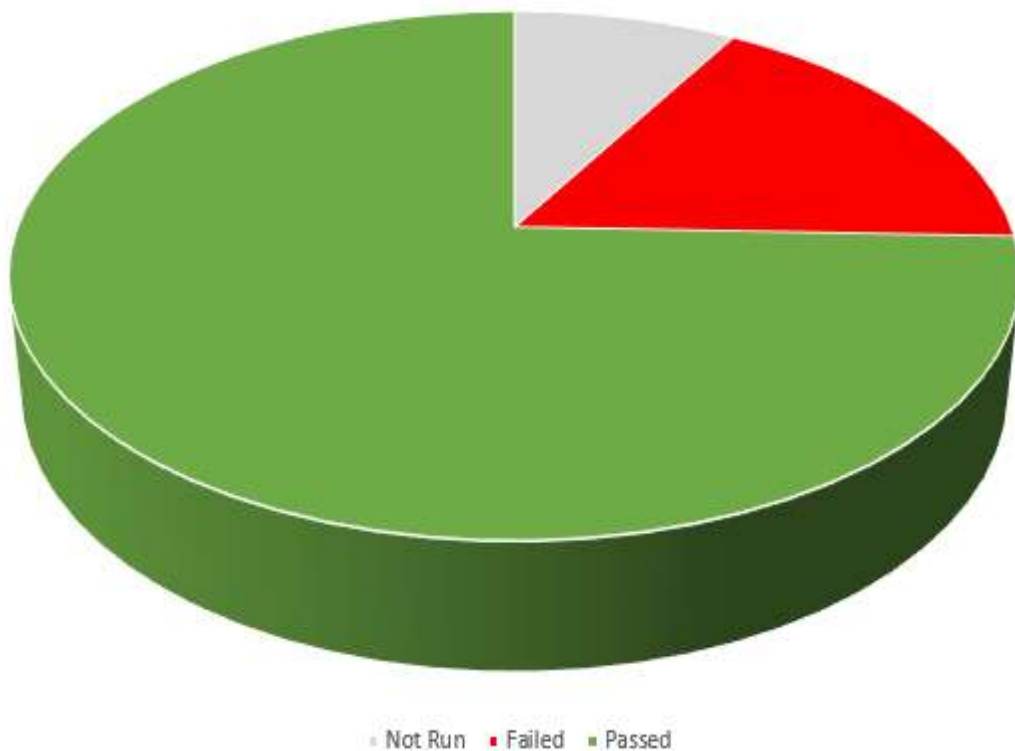


Metrics

Test Cases Status

This pie chart tests the pass/fail cases on startup
Testing the app. Most of the test cases passed.

| Passed | Failed | Not Run | Total |
|--------|--------|---------|------------|
| 131 | 30 | 15 | 176 |

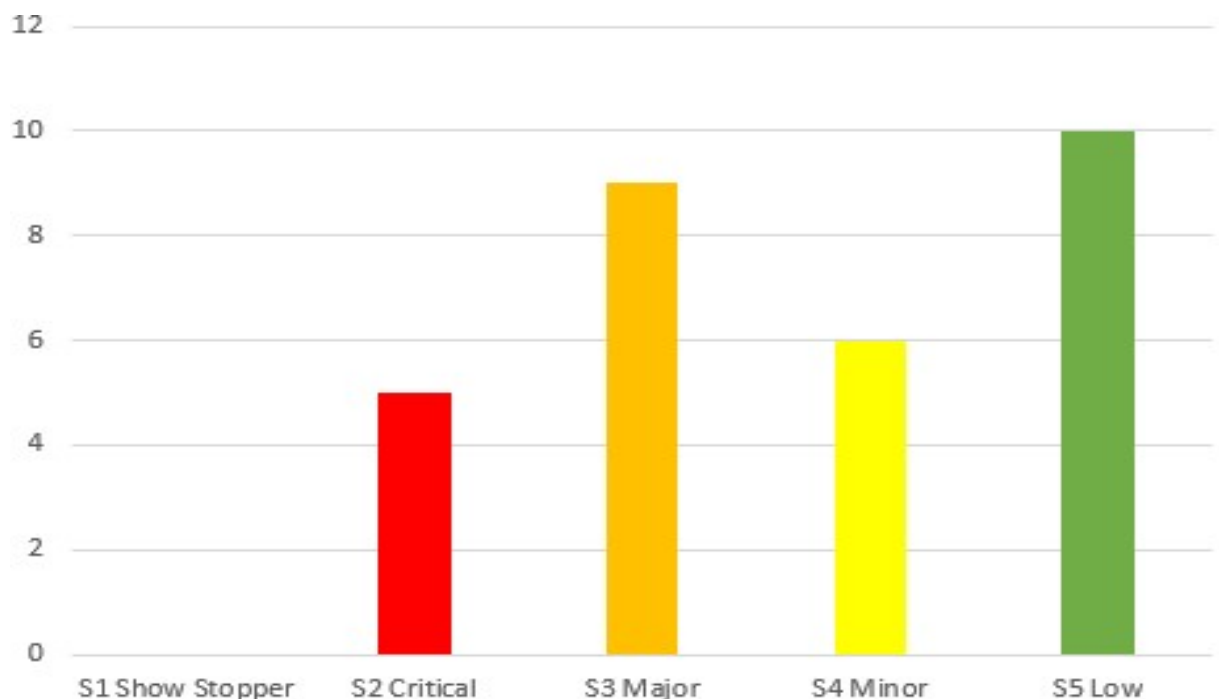


Severity Bugs - Status

This bar chart represents the severity status of the bugs
In the "light ON" app. We can conclude that most of the
bugs worked

The severity level is "low".

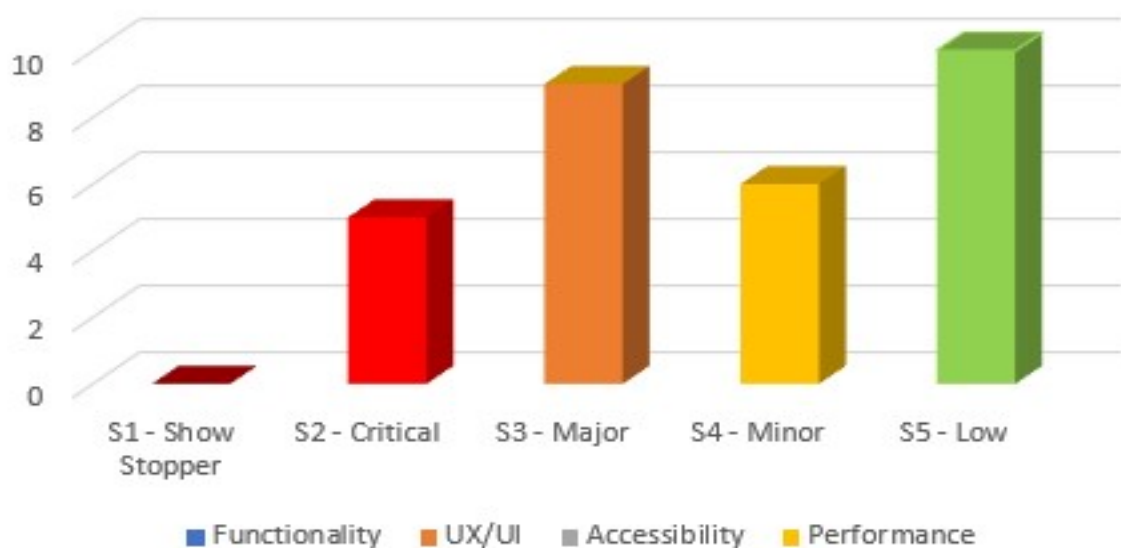
| s1 Show Stopper | s2 Critical | s3 Major | s4 Minor | s5 Low | Total |
|-----------------|-------------|----------|----------|--------|-------|
| 0 | 5 | 9 | 6 | 10 | 30 |



Defect Distribution - Module Wise

This table chart represents the Severity of the bugs (on the left) and the test areas (top of the chart) that the bugs were found at.

| | Functionality | UX/UI | Accessibility | Performance | Total |
|-------------------|---------------|-----------|---------------|-------------|-----------|
| S1 - Show Stopper | 0 | 0 | 0 | 0 | 0 |
| S2 - Critical | 5 | 0 | 0 | 0 | 5 |
| S3 - Major | 0 | 9 | 0 | 0 | 9 |
| S4 - Minor | 0 | 6 | 0 | 0 | 6 |
| S5 - Low | 0 | 10 | 0 | 0 | 10 |
| Total | 5 | 25 | 0 | 0 | 30 |



Recommendations

1. The app could react better, there is an icon that react very slowly.
2. The app could look better visually. There are some graphic displays that don't look good Like a double contact link.
3. I would add a permanent accessibility button in every location in the app.
4. I would add to the application additional languages that are very common in Israel such as Arabic, Russian and English.
5. I would improve the login interface from double login via SMS to one-time authentication.
6. Spacing between lines in the articles, deleting new line breaks after commas, and all kinds of grammatical errors.

Conclusion

Following the various tests carried out on the "MENORAN" site,

Several bugs were found. Most of them have a severity level from low to high, and most of them are defined as UI/UX bugs.

Despite the bugs, the site still works in a reasonable manner and performs its main functions, which are purchase of car insurance and travel insurance abroad. Therefore, we recommended releasing the site.

Bug List


| Name | <u>Description</u> |
|---------------------|--|
| <u>DP-1</u> | Getting a quote for a young driver |
| <u>DP-2</u> | Insurance start date |
| <u>DP-3</u> | Calculation of days in insurance |
| <u>DP-4</u> | Buying car insurance on Saturday |
| <u>DP-5</u> | An empty window |
| <u>DP-6</u> | empty window |
| <u>DP-7</u> | space between words |
| <u>DP-8</u> | App navigation |
| <u>DP-9</u> | Removal of insurance coverage |
| <u>DP-10</u> | Getting a car insurance quote |
| <u>DP-11</u> | Password that you receive on your mobile when logging in |
| <u>DP-12</u> | Image display |

| | |
|---------------------|--|
| <u>DP-13</u> | Application response time. |
| <u>DP-14</u> | Transition between the stages |
| <u>DP-15</u> | Navigation between mobile applications |
| <u>DP-16</u> | List to download |
| <u>DP-17</u> | Contacting the insurance agent |
| <u>DP-18</u> | Activate overseas insurance |
| <u>DP-19</u> | Contact link |
| <u>DP-20</u> | Link to contact a dentist |
| <u>DP-21</u> | Uniform spacing of the beginning of the text |
| <u>DP-22</u> | Privacy Policy |
| <u>DP-23</u> | Contacting a medical center |
| <u>DP-24</u> | Accessibility button in the app |
| <u>DP-25</u> | rotate the screen |
| <u>DP-26</u> | Installing an app |
| <u>DP-27</u> | A connection is available to the app |
| <u>DP-28</u> | double identification |
| <u>DP-29</u> | storage space |
| <u>DP-30</u> | word cut off |

[ON-1] [Getting a quote for a young driver](#) Created: 03/Feb/24 Updated: 04/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S3 - Major |

Description

Steps To Reproduce:

1. Opening the Menora On application At the bottom of the page click on "הצטרפות" "בקליק".
2. I chose "ביטוח רכב" and clicked on "בואו נצא לדרך".
3. Enters personal details and connects to the personal area using a password I received on the mobile.
4. Goes through the stages of collecting details, writes down 1 in the age of the youngest driver.

Actual Result: Error message - in the age of the youngest driver "invalid values"

Expected Result: A message of congratulations on receiving the license and we will contact you for a business day soon.

[ON-2] [Insurance start date](#) Created: 04/Feb/24 Updated: 04/Feb/24

Status: To Do

Project: [מנורה ON](#)

Type: Bug

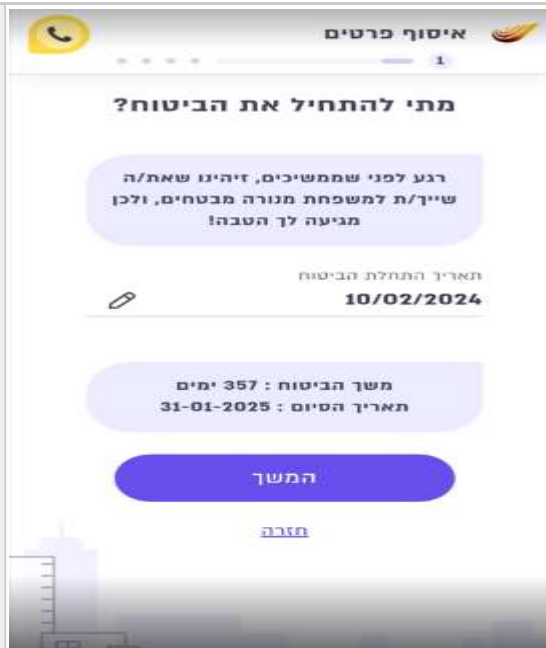
Priority: Low

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71

Attachments:



Severity: S2- Critical

Description

Steps To Reproduce:

1. Opening the MENORA ON app.
2. Clicking on "הצטרפות בקליק" which is located on the right side at the bottom of the page.
3. Choose the first option "ביטוח רכב" in the window that opens and click on "בואו נצא לדרך".
4. In the first step of collecting the details on the insurance start date, a future date 7 days from today is listed.

Actual Result: Future date for another week.


Expected Result: To have an option to choose between today's date and the date of the beginning of a month.

[ON-3] Calculation of days in insurance Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



| | |
|-----------|----------|
| Severity: | S5 - Low |
|-----------|----------|

Description

Steps To Reproduce:

1. Connecting to the MENORA ON application.
2. Clicking on "הצטרפות בקליק" which is located on the right side at the bottom.
3. Choosing "ביטוח רכב" and clicking "בואו נצא לדרך".
4. When collecting details in the first step "מתי להתחיל את הביטוח" choose the date 01/03/2024.
5. A window opens summarizing the insurance period.

Actual Result: Individuals that appear in the panel "משך הביטוח 365 ימים" and the end date: 28/02/2025.

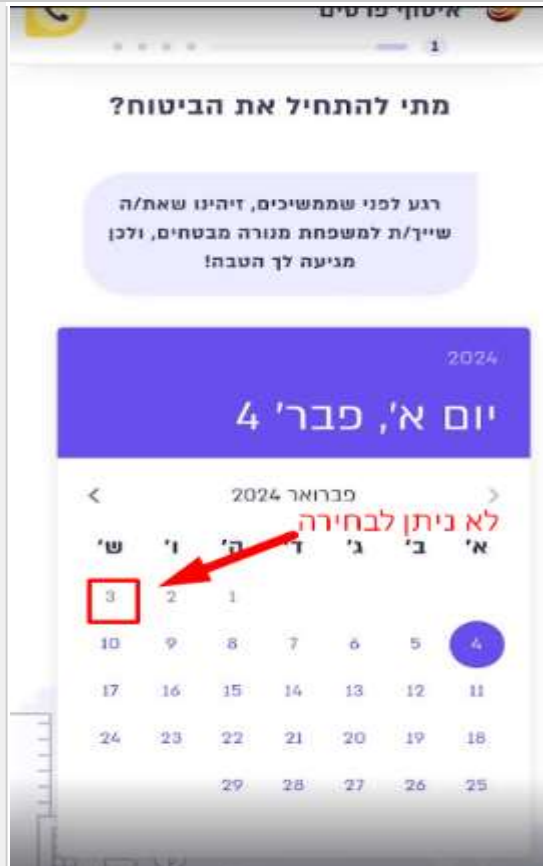
Expected Result: The details that will appear in the "משך הביטוח 364 ימים" panel and the end date 28/02/2025.

[ON-4] [Buying car insurance on Saturday](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S2- Critical

Description

Steps To Reproduce:

1. Opening the MENORA ON app.
2. Clicking on "הצטרפות בקליק" which is located on the right side at the bottom.
3. Collecting details in the first step "מתי להתחיל את הביטוח" I click on the circle next to the date of the start of the insurance and a calendar opens.
4. Clicking on today's date 03/02/2024 Saturday.


Actual Result: The date cannot be selected.

Expected Result: Clicking on the date and the date is updated, continue to the next step.

[ON-5] [An empty window](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S4 - Minor |

Description

Steps To Reproduce:

1. Connecting to the Menora ON application.
2. In the bar at the bottom select "רכב" and click on the "הצטרפו עכשיו" window.
3. In the "יוצאים לדרך" window, enter personal details and connect to the application using an SMS message.
4. Continuing with the steps comes to the options of choosing the insurance.
5. Choose the mandatory and comprehensive option and click "מה זה כולל" on the right side.
6. Clicking on "כינון אוטומטי לאחר נזק" cover.

Actual Result: An empty window opens.


Expected Result: A window opens with details of the insurance coverage.

[ON-6] [empty window](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|---------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | | | |
|------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |

| | |
|---------------------|---|
| Attachments: |  |
| Severity: | S4 - Minor |

Description

Steps To Reproduce:

1. Opening the MENORA ON application.
2. Enter your ID card and mobile number and connect using an SMS message sent to your mobile.
3. In the bar located at the bottom of the page, select "מכונית" and click on the "הצטרף עכשיו" window.
4. Continuing with the stages, reaching the stages of purchasing the insurance, choosing the third option in "מקיף".
5. Clicking on the right side "מה זה כולל" and clicking on the "שירותי פרקליט".

Actual Result: An empty window.

Expected Result: Window with private insurance.

[ON-7] [space between words](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:


1. Login to the MENORA ON application.
2. Log in with an ID card and mobile number, receive an SMS message, and enter the personal area.
3. Switching between the stages Selecting "מקיף" insurance by clicking on the right side "מזה כולל".
4. Clicking on the "חדש תמורת ישן" cover.
5. A window opens detailing the insurance coverage. In the bottom line there is no proper margin "עד 1.5 מליון ₪"

Actual Result: The word until is connected to the number 1.5.

Expected Result: Proper spacing between the number and the word.

[ON-8] [App navigation](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|---------------------|---|------------------|----------------------------|
| Type: | Bug | Priority: | High |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |
| Attachments: |  | | |
| Severity: | S2- Critical | | |

Description

Steps To Reproduce:

1. Connecting to the application with an identity card and a mobile number, receiving the SMS to connect to a personal area.
2. You go through the steps, in the last step you confirm the application to the ISO database and click on "קח אותי להצעת מחיר".
3. Data mismatch A service representative will contact me.
4. Clicking finish and clicking back button on mobile.

Actual Result: Error message Page not found.

Expected Result: Staying in the personal area and returning to the stages of purchasing the insurance.

[ON-9] Removal of insurance coverage Created: 04/Feb/24 Updated: 04/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Medium

Reporter: [Katya Haimov](#)

Assignee: [Unassigned](#)

Environment: Galaxy A71

Attachments:



Severity: S3- Major

Description


Steps To Reproduce:

1. Connecting to the application using an ID card and a mobile number.
2. In the "יוצאים לדרך" window, enter data and click continue.
3. Receiving an SMS message to your mobile, enter the code and click continue.
4. Go through the stages, reach the stage of choosing the insurance, choose "מקיף" and click on the right side "מזה כולל".
5. A breakdown of what the comprehensive insurance covers is opened.
6. Clicking on the cover "גרידה ושירותי דרך".

Actual Result: It is not possible to cancel the coverage despite exposure under conditions fixed in the mandatory law.

Expected Result: Lowering the insurance coverage.

| | |
|--|--------------------------|
| [ON-10] Getting a car insurance quote Created: 04/Feb/24 Updated: 04/Feb/24 | |
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|---------------------|---|------------------|----------------------------|
| Type: | Bug | Priority: | High |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |
| Attachments: |  | | |
| Severity: | S3- Major | | |

Description

Steps To Reproduce:

1. Connecting to a personal area using an identity card and a mobile number.
2. Receiving an SMS message to the mobile phone and entering the personal area.
3. Transition between all stages.
4. Confirms contacting the ISO database and clicking "קח אותי להצעת מחיר" (Take me to the quote).

Actual Result: Data mismatch and a service representative will contact you.

Expected Result: Receiving a car quote.

| |
|---|
| [ON-11] Password that you receive on your mobile when logging in Created: 04/Feb/24 Updated: 04/Feb/24 |
|---|

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | ON מנורה |

| | | | |
|---------------------|------------------------------|------------------|----------------------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Description

Steps To Reproduce:

Entering an existing user's ID card and mobile number Receiving an SMS to the mobile phone to connect.

Actual Result: Manual password entry from the SMS message.


Expected Result: Automatic entry of an access code from an SMS message.

| | |
|------------------|-----------|
| Severity: | S4- Minor |
|------------------|-----------|

[ON-12] [Image display](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|---------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | |
|---------------------|---|
| Attachments: |  |
| Severity: | S2- Critical |

Description

Steps To Reproduce:

1. Connecting to the application with an ID card and a mobile number, receiving an SMS message to the mobile and connecting to a personal area.
2. On the bottom page, select the "רכב" bar and click on the "הצטרפו עכשיו" panel.
3. A window will open with a picture "הדרך לביטוח רכב חדש מתחילה כאן!"

Actual Result: Error in the picture.

Expected Result: Image display with text.

[ON-13] [Application response time](#). Created: 04/Feb/24 Updated: 04/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

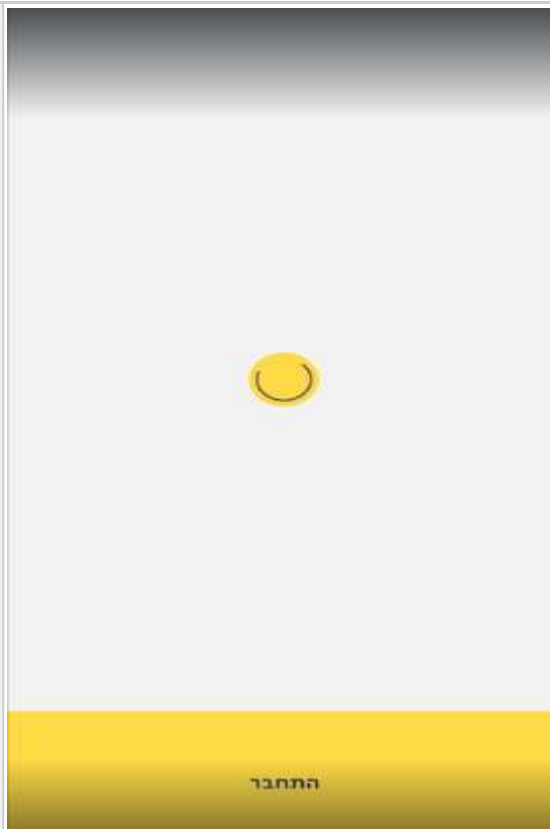
Priority: High

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71

Attachments:



Severity: S2- Critical

Description

Steps To Reproduce:

Checking how long it takes to load the app.

Actual Result: Takes time to connect.

Expected Result: The app responds quickly.

[ON-14] [Transition between the stages.](#) Created: 04/Feb/24 Updated: 04/Feb/24**Status:** To Do**Project:** [ON מנורה](#)**Type:** Bug**Priority:** High**Reporter:** [Katya Haimov](#)**Assignee:** Unassigned**Environment:** Galaxy A71**Description****Steps To Reproduce:**

Checking the transition between the stages.

Actual Result: It takes time to go through the stages.

Expected Result: Fast navigation in the application.

Severity: S3- Major**[ON-15] [Navigation between mobile applications](#)** Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | ON מנורה |

| | | | |
|---------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Description

Steps To Reproduce:

Application open and connected to personal area. At the same time I enter another application.

Actual Result: The system removes from the personal area.

Expected Result: Open application in place of last use.

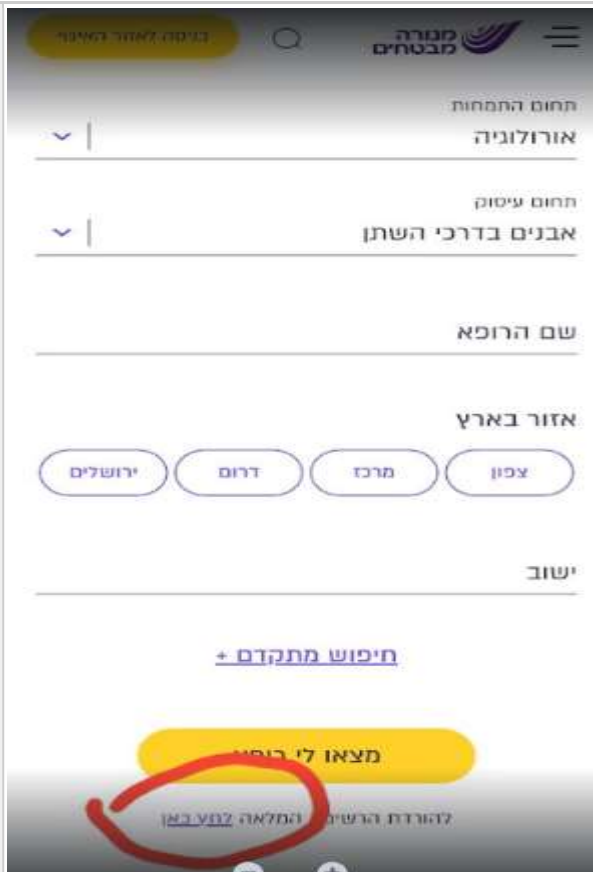
| | |
|------------------|-----------|
| Severity: | S4- Minor |
|------------------|-----------|

[ON-16] [List to download](#) Created: 04/Feb/24 Updated: 04/Feb/24

| | |
|-----------------|--------------------------|
| Status: | To Do |
| Project: | ON מנורה |

| | | | |
|---------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S4- Minor

Description

List to download:

1. Opening the MENORA ON application at the bottom of the page, clicking on "איתור שירותים".
2. "למידע נוסף" clicking on "רופאים מנתחים".
3. Under the "מצא לי רופא" window, click on "לחץ כאן".
4. Waiting for the list to be downloaded to mobile.

Actual Result: List with errors.

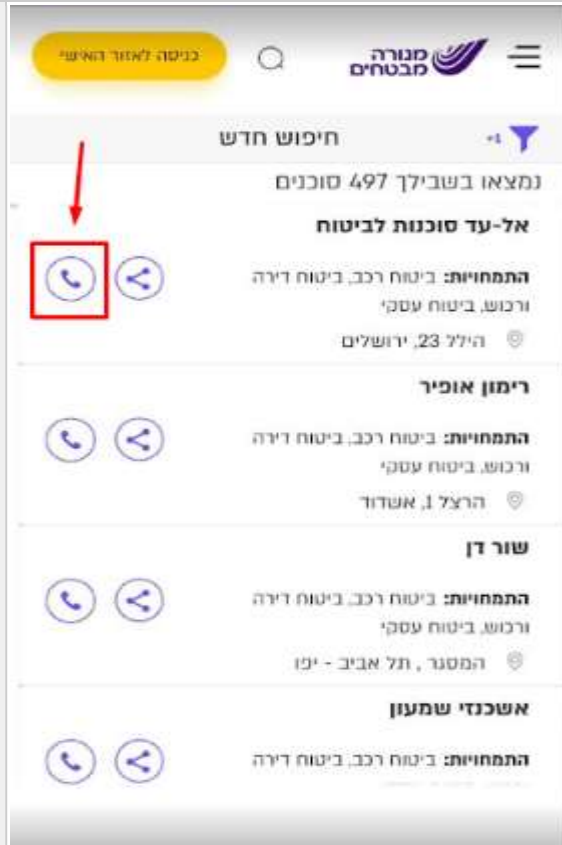
Expected Result: Record normality.

[ON-17] [Contacting the insurance agent](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Opening the application in the lower part, clicking on "שירותי איתור".
2. In the lower part under "סוכן ביטוח" click on "למידע נוסף".
3. In the "תחום עיסוק" panel, choose "ביטוח רכב" and click on the window under "מצא לי סוכן".
4. A list of agents opens next to each agent there is a button to contact me on the phone which I click on the link.

Actual Result: Not copied to mobile.

Expected Result: The number has been copied to the mobile phone to dial.

[ON-18] [Activate overseas insurance](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S3- Major

Description

Steps To Reproduce:

1. Connecting to the application using an ID card and a mobile phone.
2. At the bottom of the page, select "חו"ל".
3. Stands on the purple arrow to activate insurance and moves it to the right side in the direction of the plane.

Actual Result: No action response.

Expected Result: Continue the process of purchasing travel insurance abroad.

[ON-19] [Contact link](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Connecting to the application using an ID card and a mobile phone.
2. In the bottom bar, click "מצטרפים" and select the first panel "ביטוח רכב".
3. On the joining screen there are 2 contact icons, one below and one below that links to the same phone number.

Actual Result:

A screen will open with 2 icons for making a phone contact, one at the top and the other at the bottom.

Expected Result: A screen with one contact link or one of the links will link to a WhatsApp correspondence.

[ON-20] [Link to contact a dentist.](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Opening an application "ON מנורה".
2. At the bottom of the page, click on "שירותי איתור".
3. Click on "רופא שיניים" under "למידע נוסף".
4. A window will open for "איתור רופא שיניים" clicking on the button "מצא לי רופא".
5. Clicking on the phone icon located next to the doctor on the left side

Actual Result: The mobile screen opens for contact without a phone.

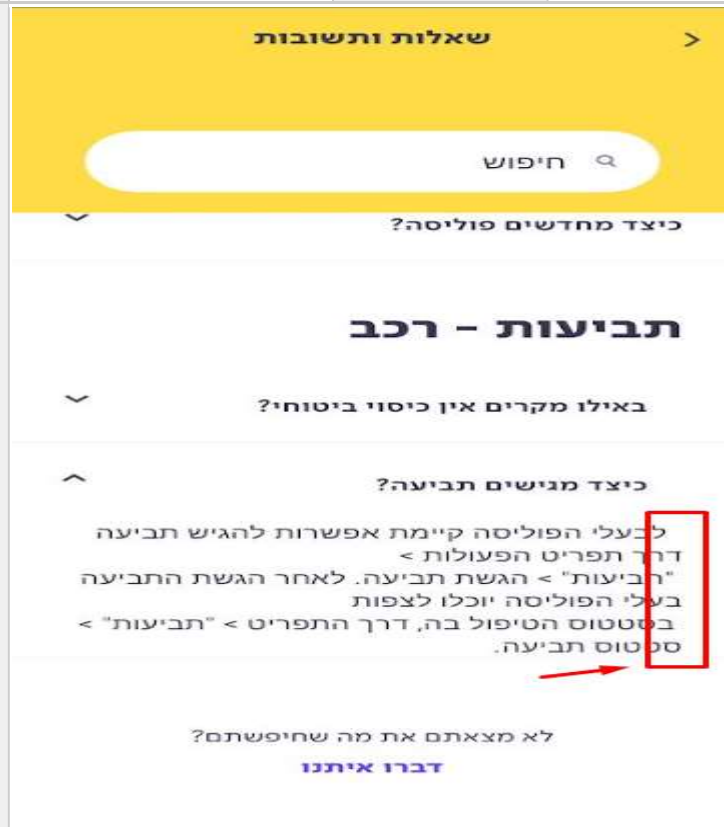
Expected Result: The mobile screen opens to contact the doctor's phone number.

[ON-21] [Uniform spacing of the beginning of the text](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|--------------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |
| Environment: | Galaxy A71 |

| | | | |
|-----------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Log in to the app using your ID and mobile.
2. In the top bar, click on the icon with 3 stripes.
3. Select "למידע" Select "שאלות ותשובות" Scroll down and select "תביעות רכב" Select in which cases there is no insurance coverage" or "מיד עם הגשת התביעה".

Actual Result: Incorrect spacing of the beginning of the text between lines.

Actual Result: Fixed interval of the beginning of the text between the lines.

[ON-22] [Privacy Policy](#) Created: 05/Feb/24 Updated: 05/Feb/24

| | |
|----------|---------------------------|
| Status: | To Do |
| Project: | מזורה, ON |

| | | | |
|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S3 - Major |

Description

Steps To Reproduce:

1. Login to the application.
2. In the top bar, click on the link with 3 bars on the right side.
3. Clicking on "מידע" Clicking on "מדיניות פרטיות".

Actual Result:

Nothing opens, and the screen turns white.

Expected Result:

"מדיניות פרטיות" will open, and the appropriate details will be displayed.

[ON-23] [Contacting a medical center](#) Created: 05/Feb/24 Updated: 05/Feb/24

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|----------|--------------------------|
| Status: | To Do |
| Project: | מנורה ON |

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|--------------|------------------------------|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S4 - Minor |

Description**Steps To Reproduce:**

1. Connecting to the application.
2. At the top right, click on the icon with 3 stripes.
3. Clicking on "ביטוח נסיעות לחול".
4. Making contact through the hotline or through chat.

Actual Result: It is not possible to select the options for contacting a medical center.

Expected Result: You can contact the medical center even if the insurance has ended.

[ON-24] [Accessibility button in the app](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Low

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71

Description

Steps to Reproduce:

1. Open the app.
2. Log in to your account.
3. Look about the accessibility button in the app and check if it's works.

Actual Result:

There is no accessibility button at all on all the app screens.

Expected Result:

There is an accessibility button in the app.

Severity: S5 - Low

[ON-25] [rotate the screen.](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Low

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71

Description

Steps to Reproduce:

1. Open the app at your phone device.
2. Log in to your account
3. Try to rotate the screen and check if it is possible?

Actual Result:

The screen cannot be rotated.

Expected Result:

The screen can be rotated.

Severity: S5 - Low

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|--|--------------------------|
| [ON-26] Installing an app Created: 05/Feb/24 Updated: 05/Feb/24 | |
| Status: | To Do |
| Project: | ON מנורה |

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|---------------------|------------------------------|------------------|------------|
| Type: | Bug | Priority: | Low |
| Reporter: | Katya Haimov | Assignee: | Unassigned |
| Environment: | Galaxy A71 SM-A715F | | |

| Description |
|---|
| <p>Steps to Reproduce:</p> <ol style="list-style-type: none"> 1. Download the app via old device 2. Pay attention to the installation time. <p>Actual Result:</p> <p>The app was installed slowly in 5-10 minutes.</p> <p>Expected Result:</p> <p>The app will install quickly within seconds.</p> |

| | |
|------------------|----------|
| Severity: | S5 - Low |
|------------------|----------|

[ON-27] [A connection is available to the app](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Medium

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71
SM-A715F

Description

Steps to Reproduce:

1. Turn on flight mode on your device or access a location without signal.
2. Open the app at your phone device.
3. Check the app's ability to function during flight mode/no reception mode.

Actual Result:

I got the message: "No Internet Connection." It is not possible to use the application without a signal.

Expected Result:

Even though the phone is in flight mode or in a place without reception, Important areas of the application that can help in an emergency should work, for example: telephones and emergency services.

Severity: S3 - Major

[ON-28] [double identification](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Low

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71
SM-A715F

Description

Steps To Reproduce:

1. Opening the app.
2. Enter ID and mobile number Receive SMS to mobile to connect.
3. A bar located at the bottom selects "מכונת" clicking on the "הצטרף עכשיו" window.
4. In the "יוצאים לדרך" window, enter your first name, mobile number, and social security number and click continue.
5. Receive an SMS message to your mobile to connect.

Actual Result:

You have to identify yourself twice.

Expected Result:

I went to the page, but I have to log in again even though I'm already logged in.

Severity: S5 - Low

[ON-29] [storage space](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

Priority: Medium

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71
SM-A715F

Description

Steps to Reproduce:

1. Download the app to your device via App Store or Google Play
2. Go to the settings on your device.
3. 3. Go to the storage settings on your device.
4. Check the storage size of the app.

Actual Result:

The application consumes about 107 MB without data. In my opinion, this is too high because there are not too many functions.

Expected Result:

The application does not require too much storage space relative to its data.

Severity: S3 - Major

[ON-30] [word cut off](#) Created: 05/Feb/24 Updated: 05/Feb/24

Status: To Do

Project: [ON מנורה](#)

Type: Bug

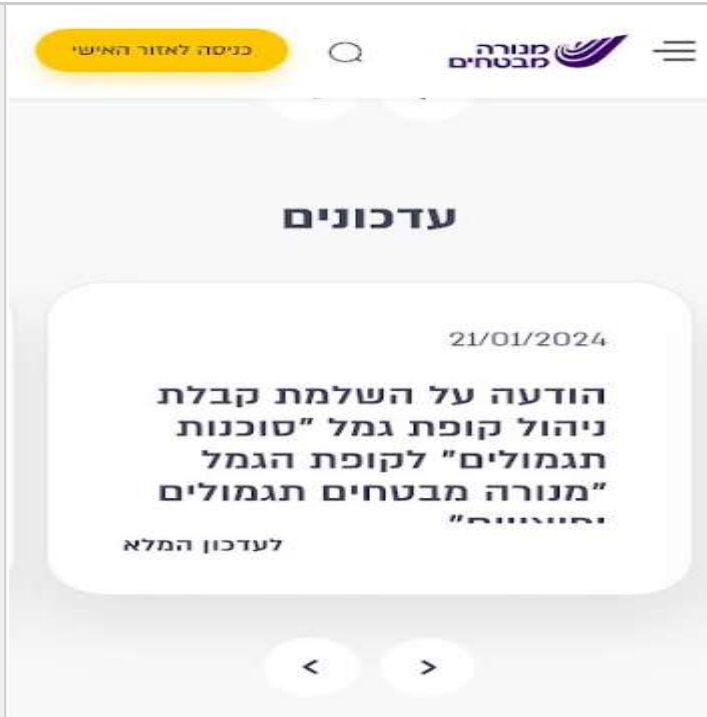
Priority: Medium

Reporter: [Katya Haimov](#)

Assignee: Unassigned

Environment: Galaxy A71
SM-A715F

Attachments:



Severity: S3 - Major

Description

Steps To Reproduce:

1. Login to the application.
2. In the bar below, click on "רכב" then click on "הצטרף עכשיו" and click above on the "מנורה מבטחים" icon.
3. Scroll down to "עדכונים".

Actual Result: The text is cut off.

Expected Result: The text is clear and uncut.

TestRail Report

