

Coverage status (?)**Active**

Factory warranty

[Shop All PCs](#)**HP Envy x360 Laptop 14-fc0004nf (9X8K3EA)**

Serial: CND5381T97 Product: 9X8K3EA

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Coverage type	Factory warranty
Service type	Warranty Hardware Maintenance Off-Site
Status	Active
Start date	November 10, 2025
End date	November 16, 2026
Time Remaining	Months remaining: 10, Days remaining: 11
Service level	Offsite Coverage Window Standard Parts Logistics Std Office Hrs Std Office Days Duration in Months Standard Material Handling Pickup by HP HP Ships to Customer Site Global Coverage Std Turn-Around
Deliverables	Offsite Support & Materials Hardware Problem Diagnosis

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Active
Start date	November 10, 2025
End date	May 16, 2026

Time Remaining Months remaining: 4, Days remaining: 11

Service level Coverage Window Std Days
Duration in Months
2 Hr Remote Response
NextAvail TechResource Remote
Unlimited Named Callers

Deliverables Initial Setup Assistance

HP has checked your product information, including the product and serial numbers, to determine your results.

