



Coverage status ?



Active

Bundled warranty

[Working at home or on the go?](#)  
[Check out our favorite Poly products.](#)



HP PB460G11 U5-125U 16 8GB/512 PC (A38FRET)

Serial: 1H843810J7    Product: A38FRET

Get protected against viruses

Top software deals for your home or business

[Buy Now](#)

The next generation HP AI PCs

Power your personal productivity with AI that adapts to you

[Shop AI PCs](#)



Support options for your product



[Visit my product page](#)



[View contact options](#)

Additional Information ^

Coverage type	Bundled warranty
Service type	HWM Offsite
Status	Active
Start date	October 22, 2025
End date	October 21, 2027
Time Remaining	Years remaining: 1, Months remaining: 9, Days remaining: 16
Service level	Std Office Hrs Std Office Days Standard HW Country Coverage Standard Material Handling No Special Coverage Per Country Support Model Standard Turn-Around-Time
Deliverables	Hardware Problem Diagnosis Offsite Support & Materials

Coverage type	Factory warranty
Service type	Warranty Hardware Maintenance Off-Site
Status	Active
Start date	October 22, 2025
End date	October 21, 2026
Time Remaining	Months remaining: 9, Days remaining: 16

Service level	Duration in Months No Usage Limitation Standard Parts Logistics Standard Material Handling HP Ships to Customer Site Pickup by HP Global Coverage 10 Business Days Turn-Around Std Office Hrs Std Office Days Offsite Coverage Window
Deliverables	Hardware Problem Diagnosis Offsite Support & Materials

---

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Coverage expiring
Start date	October 22, 2025
End date	January 19, 2026
Time Remaining	Days remaining: 14
Service level	Duration in Days Unlimited Named Callers Coverage Window Std Days 2 Hr Remote Response NextAvail TechResource Remote
Deliverables	Initial Setup Assistance

---

HP has checked your product information, including the product and serial numbers, to determine your results.

