

# Mehak Saini

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## Summary

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UX/UI Designer and Software Developer with experience in front-end design, cloud deployment, and full-stack development. Focused on transforming ideas into scalable, user-friendly digital products.

## Education

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**Green River College** - September 2021 – July 2025

*Bachelor's Software Development*

- **Coursework:** Front-End Web Dev, Web Program w/JavaScript, Web Dev Frameworks, Full Stack Web Dev, Cloud Application Deployment.

## Technologies

- **Languages:** JavaScript, HTML, CSS, Node.js, SQL, Bootstrap, Tailwind CSS
- **Development & Deployment:** AWS, Google Cloud, Docker Containers, Kubernetes, CI/CD, Terraform, Linux, Hosting/DNS Management, API Integration, CMS Customization, Microservices, Event-Driven Architecture (Sync/Async)
- **Design & Collaboration:** Figma, Adobe XD, Squarespace, WordPress, Shopify, Wireframe, Canva, Spline, Mixamo, Miro Board, VS Code (Cursor)
- **Project & Task Management:** Jira
- **AI Tools & Integration:** Claude AI (Claude Code CLI), Gemini CLI, AI-powered content generation
- **Security & Compliance:** MFA, PII/FERPA Compliance, Data Privacy, Access Control

## Work Experience

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**MLE Para Educator** – August 2025 -Present

*Kent Elementary*

- Support **15+ multilingual learners (K–5)** by creating inclusive and engaging classroom experiences, improving student participation by **30%**.
- Collaborate with teachers to design and implement individualized learning plans, supporting academic and language growth.
- Foster a welcoming environment that promotes cultural awareness and confidence in communication.

**Freelance UX/UI & Web Designer** – May 2025 – Present

*Independent Projects*

- **MDM eCommerce Website** – Designed a responsive online store with 5,000+ products, improving navigation, accessibility (WCAG), and secure payment workflows.
- **Recovery Merch Project** – Built a merchandise site blending storytelling with product design, showcasing the client's recovery journey and strengthening brand identity.
- **Maggie's Café Website** – Designed a clean, user-friendly café site with strong branding and a smooth ordering experience, using Figma and Canva.

**IT Student Help Desk Lead** – January 2022 -June 2025

*Green River College*

- Led a team of **20–25 student technicians**, maintaining a **95%+ customer satisfaction rate**.
- Resolved **500+ IT support tickets** while streamlining processes to improve resolution times by **25%**.
- Created **comprehensive training documentation** to standardize procedures and support team knowledge.
- Conducted **10+ training sessions**, enhancing team skills and overall service quality.