# KAUSALI LAMA

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I am a self-motivated and a passionate developer with an ability to work both front and backend with a strong understanding of web development and ability to thrive in fast paced environment. Currently I am employed at a third party logistic company name C.H Robinson as a Software Engineer.

## Professional Experience

**Software Engineer,** 01/2018 - Present – C.H Robinson Worldwide, Eden Prairie
- Developed Restful APIs by utilizing C# ServiceStack Framework
- Re-engineered and built new messaging plugins within the given deadline
- Contributed in rebuilding internal Team Stats application using React-Redux
- Debugged code in Dev, Int and Trn environment to fix a bug before deploying code to Prod

**Service Desk Analyst,** 07/16 - 04/2017 – C.H Robinson Worldwide, Eden Prairie

As an Analyst my responsibility was to troubleshoot incoming incidents from end users and provided support to computer system and software. Here I worked along with the Business Analysts to improve the service quality to better assist our customers. I also had the opportunity to work with our developers, which hugely inspired me to learn programming languages.

**Helpdesk Support Technician,** 02/12 - 04/2016 – Minnesota state university, Moorhead, MN

As Technician, I monitored ticket system and assisted customers with technical issues in a call center environment. Also, Installed software on staff's computer as needed and provided assistance with hardware issues

## Technical Skills & Tools

C#, .Net, ServiceStack, MVC, Entity Framework, React, Redux, RabbitMQ, Kabana, HTML5, SQL, MySQL, Jquery, Python, Django, Node.js, Express, MongoDB, Bootstrap, Flask, REST API, Responsive Design, Git, Visual Studio Code, Visual Studio

## Education & Credentials

**Software Developer Trainee,** Dojo 04/2017 - 10/2017 – Coding Dojo

- Completed 14-week intense course at Coding Dojo to gain insight on web fundamentals and three full technology stacks. Throughout my course, I developed web applications using Python, Mean, C# ASP .NET Core MVC framework.

**Minnesota state university**, Moorhead – MN – 05/2016
**Bachelor of Science** in **Health Services Administration; Minor** in **Management**