KAUSALI LAMA

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I am a self-motivated and a passionate developer with an ability to work both frontend and backend with a strong understanding of web development. I am able to thrive into fast paced environment and get a grasp of new technology stacks. Currently I am working as a Software Engineer at C.H Robinson Worldwide, a leading third party logistics and supply chain management provider.

Professional Experience

Software Engineer, 01/18-Current – *C.H Robinson, Eden Prairie*
- Built REST APIs using c# ServiceStack Framework
- Uplifted old Legacy products and re-engineered internal software and APIs
- Rebuilt UI for using React-Redux
- Debugged and tested codes and provided fixes as needed
- Wrote automated tests for newly developed products
- Provided on call support and mentored new hires
- Conducted Retros to get insight of team health to maintain healthy agile work environment

Service Desk Analyst, 07/16-04/2017 – *C.H Robinson, Eden Prairie*

Provided support for incoming incidents from end users, computer system and software. Worked along with the Business Analysts to improve the service quality by understanding the business needs.

Helpdesk Support Technician, 02/12-04/2016 – *Minnesota state university, Moorhead, MN*

Monitored ticket system and assisted customers with technical issues in a call center environment. Provided support to both hardware and software issues.

Technical Skills/Tools

C#, ServiceStack, .Net Core, RabbitMQ, React, Redux, MS SQL Server, MySQL, Node.js, VB.NET, MongoDB, Bootstrap, MVC, Entity Framework, REST API, Responsive Design, Visual Studio, Kafka, HTML, JavaScript, CSS, Zenhub, Jira, Agile Software Development, GitHub, Powershell script, Object Oriented Programming, Functional Programming, DevOps Capabilities, Jenkins

Software Developer Trainee At Coding Dojo

Completed 14-week course at Coding Dojo to gain insight on web fundamentals and three full technology stacks. Developed web applications and REST APIs using technology stacks such as Python, MEAN, C# ASP .NET Core MVC framework.

Education

Minnesota State University, Moorhead – MN – 05/2016
Bachelor of Science in **Health Services Administration;** Magna Cum Laude
Certification in **Business Analytics**; **Information Technology Infrastructure Library (ITIL)**