



Kaushal Pandey

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TECHNICAL SKILLS

- **3+ years of Academic and Professional Development Experience**
- Familiar with **Agile Project Management Software, AWS Deployment and Excellent proficiency of GIT**
- **Programming Languages:** JavaScript(ES6+), TypeScript , C#, ASP.NET, Java/J2EE
- **Web Technologies:** HTML5, CSS4(SASS, SCSS), JSON, jQuery, XML
- **Frameworks:** React.js, .NET Core, Node.js, React Native, Redux, Bootstrap 4/5, Material UI
- **Database Systems:** PostgreSQL, MS SQL Server, MySQL, T-SQL.
- **Version Control:** Git, GitHub, Azure DevOps, Bitbucket
- **Cloud Computing Services:** Azure, AWS, Heroku
- **Testing Tools:** Selenium, jest and Enzyme
- Working knowledge of **Test Driven Development**
- Hands-on experience of working on **Heroku Web Server**
- Actively participating in Hackerrank to showcase my skills in **Problem Solving, Algorithm and Data Structure**
- Detailed knowledge of **Object Oriented Programming concepts like abstraction, encapsulation, inheritance and polymorphism**

ACADEMIC WORK EXPERIENCE

CONESTOGA STUDENT SERVICE, Conestoga College

Sept 2020 – Dec 2020

<https://github.com/dhruvil7797/studentSuccess>

- Technologies Used: **REACT Native, Android(Native modification), Xcode(Native Modification), GitHub(Version Controller), ReactJS, Cronjob.**
- **Designed** Clients requirement into Presentable **Visual Prototype** using **Adobe XD**
- Followed **Agile methodology** for the development of this application with weekly sprint with the client
- **Admin** dashboard of the application was developed using **React.js, HTML, CSS.**
- REST API Developed using **Node.JS** and **ExpressJS**, and deployed on **Heroku Web Server**
- Designed database schema using **MySQL**
- **Unit Testing** and **System Testing** was performed for data validations and validating software against the system requirements

Weather App using REDUX

<https://github.com/kaushalpandey1510/weatherApp>

- Technologies Used: **ReactJS, REDUX.**
- Single page web application to show weather.
- Performed third party **API Integration** for weather information.

eCommerce Website, Conestoga College

Jan 2020 - Apr 2020

<https://github.com/kaushalpandey1510/eCommerce>

- Technologies used: **Vue.js, Node.js, MongoDB**
- **Designed** project requirement into Presentable **Visual Prototype**
- Frontend of the project was developed on **Vue.js** and Backend was developed on **Node.js**
- Designed and integrated **database** with **MongoDB**

<https://github.com/kaushalpandey1510/CleanIndia>

- Technologies used: **Android [Java], PHP Codeignitor, Bootstrap, MySQL, HTML, CSS**
- Developed an **Android Application** including **Requirement gathering, Designing, developing, API Integration, Database development, Testing to Delivery** of app.
- Implemented 3rd party API (Google Places, SMS) for auto detecting the location of the user and OTP authentication.
- Performed **API Integration** using Volley library.
- **Unit testing** was performed using Mockito.
- **Designed responsive UI** with **XML**.
- Responsive admin dashboard was build using **HTML and CSS3**
- Designed and integrated **SQL database** with PHP.
- Implemented **Sessions and Cookies** for user management.

WORK EXPERIENCE

TECHNICAL SUPPORT ADVISOR , Kelly Connect

Nov 2021 - Present

- Answer incoming calls from customer for elementary technical and wireless connection issue, isolate the root cause and provide best possible solution.
- Troubleshoot technical issue related to mobiles and tablets over phone.
- Provide best resolution to our value customer over phone and via scree sharing options.
- First point of contact for customer.
- Loggin the case with detailed support provide and helping Analytics team to look for emerging issue to help the customer better.

EDUCATION

Mobile Solution Development (Post-Graduation Certificate)

December 2020

Conestoga College, Waterloo, ON (**3.20 GPA**)

Bachelor in Computer Application (Bachelors Degree)

May 2019

Veer Narmad South Gujarat University, India (**3.33 GPA**)