

**Kaushik Bipin Mehta**

Unit-2, 1124 Weber Street East, Kitchener, ON, N2A 1B9, Canada

Email: Kaushikmehta218@gmail.com

Phone: 548.333.5675

Visa Status: Student (Work Permit Applied Status)

<https://www.linkedin.com/in/kaushik-mehta-172b78a5/>

Education Qualification:

- **Post-graduate Diploma** in Web design and development, Conestoga College, ON, Canada – Completed in April 2021
- **Bachelor's in Information Technology** from Vaagdevi engineering college (affiliated to Jawaharlal Nehru Technological University) from 2010-2014 Warangal, Telangana, India. Has an aggregate of 71% (7.4 CGPA).
- **Intermediate** (11th & 12th) in SR College, Telangana, India 2008 to 2010 with 88%.
- **Secondary School Certificate.** Platinum Jubilee High School, Warangal, India 2008 with 80%.

SUMMARY:

- Highly motivated and resourceful software engineer with 4+ years of experience in Accenture Solutions, Hyderabad.
- Expertise in building environments such as Oracle Fusion middleware, WebLogic platforms from based on VMWare and Exalogic Infrastructures.
- ITIL Certified and Proficient in structuring processes, support model for Infrastructure, platform, software deployment and monitoring on 24/7 work model
- Vast experience in Operational Readiness, Rehearsals, representing projects on Technology Change Review (TCR), Change Advisory Board (CAB) calls.
- Hands on experience in debugging, troubleshooting, and resolving P1/P2 incidents at platform/application level.
- Splunk Certified Admin with excellent experience in setting up dashboards, reports, and alerts at platform/application level.
- Deep understanding of business architectures, processes, standards, and delivery frameworks with 4 years of Telecommunication Industry experience.
- Managed complete project life cycle from inception and requirements analysis through to implementation and closure.
- Independent thinker who can bring structure in an unmanaged environment.
- Worked as Splunk Analyst in middleware for 2 years.
- Proven ability in working individually or as a part of team, problem solving, Process improvement activities
- Excellent Analytical skills, Reporting and Assisting to Manager.
- Proven ability to support multiple projects under tight deadlines often with time sensitive priorities and complexities.



TECHNICAL SKILLS:

Oracle Fusion Middleware : Oracle Fusion Middleware 11G, OSB 11G (11.1.1.7.0)
Ticketing Tools : ITSM, BMC Remedy, JIRA, Trello
Monitoring tools : Splunk, Dynatrace
Version Control : GIT
Application Server skills : Oracle WebLogic server 10.3.6, 10.3.5 and 10.3.4
Load Balancers : Oracle Traffic Director 11G, Oracle HTTP Server
Models : Agile
Programming : HTML, CSS, JavaScript, Nodejs, WebLogic Scripting
Tool (WLST), SQL, Shell Script
Databases : Oracle Database 11G Release, DB2, MySQL, MongoDB
Website Hosts : Git Pages, Heroku

CERTIFICATIONS:

- Splunk Certified Admin 6.X
- Cloudera Training Certified – Data Analyst

AWARDS AND RECOGNITION:

- Received personal appreciation from Accenture Leadership and Client management for saving the revenue loss of £325,200
- Recognition for Accenture Practitioner Excellence award received in 'Client and Customer' category in March' 2016.
- Recognition for Accenture Practitioner Excellence award received in 'Client and Customer' category in Dec' 2017.
- Recognition for IDC 3-years' Service Anniversary in Jan'2019.



PROFESSIONAL EXPERIENCE:

1. Conestoga College course:

Role: Web developer (Jan-2020 to Apr-2021) in Kitchener, ON, Canada

- Created and designed wireframes using Adobe Photoshop.
- Used HTML, CSS, and JavaScript to build Static web pages.
- Made sure that all the websites built are mobile friendly and responsive.
- Worked on Ecommerce capstone project using MERN stack and delivered it before deadline.
- Implemented backend functionality using mongo DB.
- Built Fully functional Ecommerce website and created WordPress plugin using WordPress and PHP.
- Hosted and deployed the websites in Heroku and Alter vista.

2. Client Name: Virgin Media UK:

Role: Middleware Support Analyst (June-2017 to December 2019) in Hyderabad, India

- Installed Oracle Service Bus, WebLogic Server with 10+ clusters on a single domain
- Installed Oracle HTTP Server and configured proxy balancers and SSL
- Migrated the WebLogic domain from Exalogic to VMWare platform
- Deployed and Maintained 50+ Managed servers with 300+ applications with more than 120 integration points consists of functionality across portals, apps, and backend transactions.
- Resolved P1/P2s on the platform quickly and saved revenue for the client
- Documented and recorded sessions for the installations, configurations and P1 resolutions on Confluence for the benefit of team and future reference
- 24/7 and on-call support analyst with experience in following ITIL processes and representing team in Technology Change Review and Change Authority Board meetings.
- Created Splunk 50+ Dashboard, reports and Alerts which are scheduled to be sent to Client when requested.
- Created many scripts which will monitor the platform and sent out an alert mail when there is an issue
- Created WLST scripts which will pull the WebLogic configuration info from console and send reports to required teams.

3. Client Name: Liberty Global Europe:

Role: Associate Support Analyst (Jun-2015 to May-2017) in Hyderabad, India

- Implementation of Application performance monitoring using eVantage Monitoring tool.
- Provide regular support in identifying the performance issues in application.
- Improvising the application monitoring platform and providing support in stabilizing application performance.
- Develop VBA scripts and implement processing logic to generate the reports.
- Implement regular health checks on the application server and hosted machines.
- Automate the incoming requests of clients by writing shell scripts which reduce manual time efforts.