

**Kaushik Bipin Mehta**

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**Visa Status:** Student

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**Education Qualification:**

- **Post-graduate Diploma** in Web design and development, Conestoga College, ON, Canada – Completes in April 2021
- **Bachelor's in Information Technology** from Vaagdevi engineering college (affiliated to Jawaharlal Nehru Technological University) from 2010-2014 Warangal, Telangana, India. Has an aggregate of 71% (7.4 CGPA).
- **Intermediate** (11<sup>th</sup> & 12<sup>th</sup>) in SR College, Telangana, India 2008 to 2010 with 88%.
- **Secondary School Certificate.** Platinum Jubilee High School, Warangal, India 2008 with 80%.

**SUMMARY:**

- Highly motivated and resourceful software engineer with 4+ years of experience in Accenture Solutions, Hyderabad.
- Expertise in building environments such as Oracle Fusion middleware, WebLogic platforms from based on VMWare and Exalogic Infrastructures.
- ITIL Certified and Proficient in structuring processes, support model for Infrastructure, platform, software deployment and monitoring on 24/7 work model
- Vast experience in Operational Readiness, Rehearsals, representing projects on Technology Change Review (TCR), Change Advisory Board (CAB) calls.
- Hands on experience in debugging, troubleshooting and resolving P1/P2 incidents at platform/application level.
- Splunk Certified Admin with excellent experience in setting up dashboards, reports and alerts at platform/application level.
- Deep understanding of business architectures, processes, standards and delivery frameworks with 4 years of Telecommunication Industry experience.
- Managed complete project life cycle from inception and requirements analysis through to implementation and closure.
- Independent thinker who can bring structure in an unmanaged environment. Hands on crisis manager who thrives in challenging circumstances.
- Worked as Data Analyst in middleware for 2 years.
- Proven ability in Working individually or as a part of team, problem solving, Process improvement activities
- Excellent Analytical skills, Reporting and Assisting to Manager.
- Proven ability to support multiple projects under tight deadlines often with time sensitive priorities and complexities.



## TECHNICAL SKILLS:

Oracle Fusion Middleware : Oracle Fusion Middleware 11G, OSB 11G (11.1.1.7.0) Ticketing  
Tools : ITSM, BMC Remedy, and JIRA  
Monitoring tools : Splunk, Dynatrace  
Application Server skills : Oracle WebLogic server 10.3.6, 10.3.5 and 10.3.4  
Load Balancers : Oracle Traffic Director 11G, Oracle HTTP Server  
Models : Agile  
Programming : HTML, CSS, JavaScript, WebLogic Scripting Tool (WLST)  
SQL, Shell Script Databases : Oracle Database 11G Release, AS400, DB2, MySQL,  
MongoDB

## EDUCATION AND CERTIFICATION:

- Bachelor's in Information Technology, Vaagdevi Engineering College, India
- Splunk Certified Admin 6.X
- Cloudera Training Certified – Data Analyst

## AWARDS AND RECOGNITION:

- Received personal appreciation from Accenture Leadership and Client management for saving the revenue loss of £325,200
- Recognition for Accenture Practitioner Excellence award received in 'Client and Customer' category in March' 2016.
- Recognition for Accenture Practitioner Excellence award received in 'Client and Customer' category in Dec' 2017.
- Recognition for IDC 3-years' Service Anniversary in Jan'2019.
- Many other recognitions with thanks for the good work in development, delivery and support activities across years



## PROFESSIONAL EXPERIENCE:

### 1. Leading Telecommunications Provider in UK:

#### **Role: Middleware Support Analyst (June-2017 to December 2019) in Hyderabad, India**

- Installed Oracle Service Bus, WebLogic Server with 10+ clusters on a single domain
- Installed Oracle HTTP Server and configured proxy balancers and SSL
- Migrated the WebLogic domain from Exalogic to VMWare platform
- Deployed and Maintained 50+ Managed servers with 300+ applications with more than 120 integration points consists of functionality across portals, apps and backend transactions.
- Resolved P1/P2s on the platform quickly and saved revenue for the client
- Documented and recorded sessions for the installations, configurations and P1 resolutions on Confluence for the benefit of team and future reference
- 24/7 and on-call support analyst with experience in following ITIL processes and representing team in Technology Change Review and Change Authority Board meetings.
- Create Splunk 50+ Dashboard, reports and Alerts which are scheduled to be sent to Client when requested.
- Created many scripts which will monitor the platform and sent out an alert mail when there is an issue
- Created WLST scripts which will pull the WebLogic configuration info from console and send it in the form of reports to required teams.

### 2. Leading Telecommunications Provider in Europe:

#### **Role: Associate Support Analyst (Jun-2015 to May-2017) in Hyderabad, India**

- Implementation of Application performance monitoring using eVantage Monitoring tool.
- Provide regular support in identifying the performance issues in application.
- Improvising the application monitoring platform and providing support in stabilizing application performance.
- Develop VBA scripts and implement processing logic to generate the reports.
- Implement regular health checks on the application server and hosted machines.
- Automate the incoming requests of clients by writing shell scripts which reduce manual time efforts.