



ORDER FORM

2261 Market Street, STE 22625,
San Francisco, CA 94114, USA.

Customer's Legal Name*

Sun Capital Partners, Inc.

Today's Date

13/5/2025

Contract Valid Through

1/9/2026

Prepared by*

aadithya.nagarajan@surveysaprrrow.com

SOLD TO

Name*

Erin DeCristo

Email*

edecristo@suncappart.com

SERVICES

Line Item	Price per Employee	Quantity	Sub-total(Year)
Performance Reports	USD 100	81	USD 8100
Implementation Cost			USD 4000
Total Investment	-	-	USD 12,100

Billing Period*

Annual Billing

Subscription Term (In months)*

12

Subscription Term Start Date*

15/8/2025

Payment Method*

Credit Card

Payable within **30** Days upon receipt of the invoice.

TERMS & CONDITIONS

1. This Order Form is entered into by the customer listed above ("Customer") and SurveySparrow Inc for the purchase of a subscription to the services of ThriveSparrow, more particularly listed above. This order form is effective as of the Subscription Term Start Date (the "Order Form Effective Date") and will be valid for the entire Subscription Term as set forth above unless terminated sooner by either Party in accordance with the Terms of Service.
2. This order form is entered into by and between the Parties pursuant to ThriveSparrow Terms of Service located at [Terms of Service | ThriveSparrow Software](#) (hereinafter referred to as the "Terms of Service"). By executing this Order Form, the Customer agrees to be bound by all terms and conditions of this Order Form and Terms of Service, including the amendments, if any.
3. In the event of any conflict between the Terms of Service and this Order Form, this Order Form shall govern. No Provision of any purchase order ("PO") or other business form employed by Customer will supersede the terms and conditions of this Order Form, and any such document relating to this Order Form will be for administrative purposes only and shall have no legal effect.
4. Unused support hours cannot be carried forward the following month. Custom apps, custom development, integrations & migrations are not included as part of support packages.
5. As of the Subscription Term Start Date set forth above, this Order Form supersedes and replaces any outstanding Order Forms between SurveySparrow and Customer, and any such outstanding Order Forms are terminated in their entirety.
6. Customers are invoiced based on the annual "Billing Period" during their Subscription Term as designated above.
7. If the Customer changes plans during a "Billing Period", their adjustable fees will be adjusted accordingly as of the date of the change.
8. Subscription Fees and Payment: In consideration of the Subscription Services provided by SurveySparrow, the Customer agrees to make the total payment of annual subscription fee of amount **\$8100** in Annual billing within fifteen (30) days of receipt of the invoice generated, irrespective of use of the Services.

9. SurveySparrow may at its sole discretion offer a price lower than the listed Subscription Fee (such price, discounted Price). The validity of such Discounted Price shall only be applicable for the initial Subscription Term as set forth above. Upon renewal, the Customer shall be obliged to make payment of the standard subscription fee in accordance with the terms of the pricing plan published on the ThriveSparrow website.
10. In an event, the Customer terminates the Account during the annual Subscription Period, the Customer agrees to pay a one-time cancellation fee computed at 50% of the entire outstanding amount payable for the remaining Subscription Period payable within 30 days from the date of such notice of termination.
11. Customer acknowledges and agrees that any additional subscriptions shall incur charges in accordance with the pricing plan available on our website. The payment for such additional subscription shall be paid within fifteen (30) days from the date of activation of the services. In the event where credit card details are on record, the Customer grants authorization for automated deduction of the applicable subscription fee. Failure to remit payment within the prescribed time frame shall lead to termination of the services.
12. The customer will indicate if a PO is required below. If no answer is provided or if Customer indicates that no invoice is required, Customer agrees that SurveySparrow may issue invoice(s) without referencing a PO and that SurveySparrow is entitled to such payment of invoice(s) without the requirement of a PO. In the event that Customer indicates that a PO is required in the section below, Customer agrees to provide the required PO for the provisioning of any services.
13. Unless otherwise specified with a 45 days advance notice this order form will be auto-renewed. SurveySparrow will invoice Customers in advance for each Billing Period. The invoice will be based upon Customer's then-current monthly fee plus any adjustments from the prior Billing Period.
14. The above material is proprietary, privileged, and confidential. Its distribution to third parties is not allowed without express written permission from SurveySparrow.
15. The undersigned hereby represents and warrants that he/she is duly authorized to execute this agreement on behalf of the Customer or the party on whose behalf he/she is signing.
16. Subscription charges specified herein are exclusive of tax under applicable law and the customer is liable to remit the tax under the reverse charge mechanism as per the applicable law of the service recipient's country.

17. No TDS/withholding tax shall be deductible from the subscription charges payable by the Customer.
18. All applicable bank charges over and above the subscription charges specified herein shall be borne by the Customer.

EXECUTED AND AGREED AS OF THE DATE SET FORTH BELOW:**SunCapital Inc***

Signature*

Erin DeCristo

Name:

Erin DeCristo

Designation:

**Vice President of Human
Resources**

Date:

05 / 14 / 2025

SurveySparrow Inc.

Signature*

Vipin Thomas

Name:

Vipin Thomas

Designation:

Chief Customer Officer

Date:

05 / 14 / 2025

Is a purchase Order "PO" required for the purchase of payment of the services on the Order Form? Please state Yes or No

-

If Yes, complete the following;

PO Number

-

PO Amount (USD)

-

For any doubts/questions concerning this order form, please contact us at

sales@surveysparrow.com

Title	SunCapital X ThriveSparrow
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Document History



05 / 13 / 2025
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Sent for signature to Vipin Thomas (vipin@surveysparrow.com) and Erin DeCristo (edecristo@suncappart.com) from billing@surveysparrow.com
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05 / 13 / 2025
21:33:34 UTC

Viewed by Vipin Thomas (vipin@surveysparrow.com)
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05 / 13 / 2025
21:33:50 UTC

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05 / 14 / 2025
14:44:28 UTC

Viewed by Erin DeCristo (edecristo@suncappart.com)
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05 / 14 / 2025
14:49:35 UTC

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COMPLETED

05 / 14 / 2025
14:49:35 UTC

The document has been completed.