**Khalid Mahmood**

*Greater New York City Area - Mobile: (609) 865 8522*

[*khalid241@gmail.com*](mailto:khalid241@gmail.com)

**Windows & Office O365 Migrations - Cloud Adoption - Project Management - Agile Scrum**

**SUMMARY**

Executive Level IT Project Manager, certified PMP, certified Scrum Master, MCITP, and MCSE with Project Delivery, Presales and Solution Architect in public and private sectors.

**QUALIFICATION**

Private, Public & Hybrid Cloud, Digital Transformation, Office 365, Agile/Scrum, Infrastructure Services, Microsoft Azure, Active Directory Domain Consolidations, Enterprise High Availability and Disaster Recovery solutions, Mergers, acquisitions, and divestitures, Account Management & Strategic Business Planning, P&L/Financial Management, Outsourcing and 3rd Party Strategies, Customer Service-Centric Ideology, Cross-Functional Management Experience

**PROFESSIONAL EXPERIENCE**

**Dell - Quest** *April 2013 - February 2018*

**Technical Project Manager**

*Clients: Amgen, Hartford Health, Allergan, Johnson & Johnson, Pfizer, Kaiser Permanente, Molson Coors, Intel, JCI (Johnson Controls) and Bank of Oklahoma*

* Provided program, project management and sales support to ensure successful delivery of Dell’s software portfolio of projects
* Managed an Active Directory modernization, Microsoft Azure workload and Office 365 migrations
* Led 3-5 Microsoft Exchange and desktop/server migration or upgrade projects simultaneously
* Provided technical and analytical guidance to project team
* Managed business pursuit efforts involving RFP responses, coordinated technical SME discussions, and facilitated discussions with the sales team as to define the best approach
* Functioned as an Account Executive, managing client expectations and expanding Dell footprint at clients
* Managed multiple concurrent projects involving scrum teams, 3rd party software integration and client involvement, in waterfall and multi-vendor distributed Agile Framework

**Hewlett Packard (HP)** *January 2011 - December 2012*

**Program Manager**

*Clients: Corning, JCI, PepsiCo and HP Internal*

* Defined scope, schedule and budget commitments while meeting quality standards.
* Managed complex relationships with senior and executive clients including program issues, major decisions and risks
* Led cloud migration activities with optimized planning, teamwork and by keeping team members focused on the deliverables and results

**Aviva, PLC (Modis)** *September 2009 - August 2010*

**Senior Consultant**

* Led corporate project managers in defining a process and an implementation plan for the divestiture of Investors Group from Aviva Life. This project involved migration of the Active Directory and email systems (Exchange 2007) into a new, logically and physically separate environment.

o Active Directory clean-up

o Exchange 2007 stabilization

**Avanade, Inc.** *December 2000 - November 2008*

**Group Manager**

*Clients: CBS Paramount, AZEM Materials Inc., American International Group (AIG), TCH (The Clearing House), Federal Communications Commission (Federal Government)*

* Realized results for clients through the power of people and the Microsoft ecosystem. Helped create compelling digital experiences and worked with an exceptional global team growing the Accenture - Microsoft joint venture from zero to hundreds of millions
* Served as the primary customer contact and managed overall customer interface and ensured responsiveness to customer needs and effective professional conduct.
* Monitored and controlled work in progress for contractual adequacy and provided active assistance to meet schedules or resolve complex customer requirements.
* Developed new customer contacts and presented solutions to customer problems leading to new business.
* Actively identified additional/expanded tasking with the customer and defined high-level requirements for statements of work.
* Mentored and coached personnel to enhance performance and encourage professional development
* Group Manager in an Accenture led 140,000 mailbox Messaging Transformation Project to migrate from Exchange 5.5 to Exchange 7.0
* Design and implementation of a high-security environment for the electronic payment processing and clearing. Setup infrastructure servers and application of security templates to harden the servers to NSA (National Security Administration) standards.
* Federal Communication Commission (FCC) turned to Avanade to provide full program lifecycle management for a large technology refresh that included replacing the FCC's NetWare infrastructure with an all Microsoft Windows 2000 infrastructure.

**Fleet Securities** *January 2000 - January 2001*

**Assistant Vice President**

* Responsible for leading a team of ten engineers for the evaluation, selection, engineering, and implementation of emerging technologies including Windows 2000, Microsoft BackOffice products, Intel laptops, desktops, and servers.
* Worked with the business units to help identify technical solutions that solved problems and offered new opportunities for the corporation to stay out ahead of the competition.

**Merrill Lynch** *November 1998 - September 2000*

**Senior Consultant**

* Worked on defining a Systems Management Solution for the Asset Management Group
* Deployed IE 4.0 and outlook as a standard for Merrill Lynch Asset Management

**Morgan Stanley** *June 1997- September 1998*

**Associate**

* Engineered conversion of Windows 3.1 desktop Environments to Windows NT
* Designed Mobile/Telecommuting platforms including unattended installations of Windows NT on Laptops
* Project work on SMS (Systems Management Server) including DCR submission, PCM as a service implementation, and improvements in software distribution and latency.
* Worked on infrastructure design issues related to WINS configuration, authentication & secure channel, Cluster Server pilot and Tactical Backup solutions
* Supervised Password Synchronization Project for Novell and NT environments

**EDUCATION**

Bachelor of Science, Engineering Technology, The College of New Jersey (Trenton State College)

**CERTIFICATION**

PMI Certified Project Management Professional – PMP, Certified Scrum Master – CSM, Microsoft Certified Systems Engineer – MCSE, Microsoft Certified IT Professional, Exchange 2007- MCITP, FAA Certified Pilot Multi-Engine Instrument