**PROGRAMS AND PROJECT MANAGEMENT SKILLS**

* **14 plus years** of **PMP experience** in managing **PMO global OPEX and CAPEX Programs** with multi-million budgets.
* Background in **Financial Sectors, Banking, Pharma, Health Care, e-commerce** and **Federal financial Programs**.
* Projects in **Capital Markets, Fixed Income, Financial Risks, Regulations, Compliance, Internal Controls, Security**.
* Experience in **NY DFS Cyber Security Regulations**, **Dodd Frank regulations, SOX Compliance and FFIEC Guidelines**
* Applied PMBOK guidelines, in **Risk management, Security, governance, Compliance** for Technology Projects.
* Managed **Complex Projects;** from **Planning** to **rollouts with team sizes** from **8 to 45** for **internal & external Clients**.
* Improved **Processes** **Standardization** **by Project type** as per CMMI guidelines, COBIT v5 and ITIL**®** v3.
* Hands on developing **Project Feasibility, POC’s, EVM, Forecasting, Budgeting, Project P&L,** and **Breakeven Analysis**.
* Skilled in **Project methodologies** from **Predictive to Change driven**: i.e., Waterfall, iterative, Agile, Hybrid and Scrum.
* Proficient with **MS Project, PPM, Excel, Clarity, Power Point, Visio, SharePoint, Planview, Primavera, JIRA & ALM**.
* **Managed IT Infrastructure** **work streams** for Vendors management, Records management, Business continuity , Identity & Access Mgmt, PCI Compliance, Networking, Open Systems, Mainframe to End User Technologies forGlobal Programs.
* Experience working in PMOand **Matrix** **Organizations;** with functional IT Managers, Executives to the CIO’s office.

**EDUCATION & CERTIFICATIONS & MEMBERSHIPS**

**Masters in Finance and Accounting**, Osmania University, Hyderabad, India

**PG Diploma in Computer applications**, HRDC, Hyderabad, India

**Scrum Alliance®:** Certified Scrum Master CSM**®**

**PMI:** PMI trained for PMP, Chapters member NY & NJ

**IEEE:** Member

**INFORMATION TECHNOLOGY SKILLS**

**IT Security**: Infrastructure to Cybersecurity, Firewall, Malware, Desktop & Server, LAN, Wireless and Access Controls

**Data Warehouse**: Oracle DB, Informatica, Cognos, SAS, MDM, MS SQL Server, SSAS, SSIS, and SSRS,.Net, C#,.

**Other Technologies**: Big Data, Geospatial Search, Web, HTML, XML, JavaScript, Java, JMS, PHP, Jenkin, , IBM WebLogic, JMS, XML, and WSDL, CRM, Salesforce, Workday HCM, ServiceNow, People Soft HRMS, Vertex systems, BPM,

**Operation Systems:** Windows, UNIX, Linux

**Networks:** LAN, WAN, SAN, VMware etc

**Legacy Systems**: AS400, DB2

**ERP**: R12x; SAP, JDE, Infor, Oracle R12x, HRMS, Financials, Supply Chain, OBIEE and SSO (**Oracle** Single Sign-On).

**PM Tools:** PPM, MS Project, HRIS, Kronos, Vendor management, IBM Kenexa BrassRing, Taleo, Primavera, Planview

**WORK EXPERIENCE**

# **PMO Program/Project Management, Santander, New York and New Jersey. July 2017 – Current**

# **Projects: Financials/ Banking Technology and Cyber Security**

* Supported **PMO** **CapEx Programs** on Symantec **Data Loss Protection (DLP**) **a team of 12 with** budget of **2.8M.**
* Managed the **Enterprise Platform** **implementation** of **9 application releases, 25 workflows** and 3 other projects.
* **Project 1:** Lead Financial and **Cyber Projects** **Planning in** prioritizing complex security services across BU’s.
* Reviewed products in the DLP space with **SME’**s, performed in depth analysis and finalized Symantec tools selection.
* Managed all **Resource Schedules** for Onshore, Offshore and Vendor deliverables in Scope meeting timelines.
* Performed **Project life cycle** **implementation to closure**; determining Scope, RFP creation to Vendor selection.
* In coordination with **PMO Director** and **CISO developed Program reports** to meet **System Review Board exceptions**.
* Created **the Master Project Plan, SOW’s** and **documentation** in coordination with the Team and stakeholders.
* Delivered **Symantec DLP Project** through **three Project life cycles** for **Data in Use, in Motion** and **Data at Rest.**
* Utilized **hybrid Project model** to incorporate **agile** and **waterfall methodologies** in the **Financial Projects.**
* Communicated with **contracting, legal, procurement** and **finance departments** to ensure successful Project rollout.
* Built **integrated Project Plan across Work Streams, managed resources**, status update and reports in **CA Clarity**.
* Ensured **Projects to run effectively** **for measuring and reporting**, implemented shared information repositories.
* Prioritized **workload, determined trade-offs** on competing priorities on scope, budget to meet calendar timelines.
* **Project 2:** SHUSA DW OpEx Project for SSO with Infrastructure implementation for US and Puerto Rico.
* Accounted for **Onshore and Offshore management of** **employees** and the **Vendor’s** for delivery of the **Project**
* Applied SDLC, followed SOW’s and ensured that **Projects and programs pass any internal audit scrutiny**.
* Ensured the **Vendor’s compliance to agreed SLA’s** at all times during the Project **implementation to handoff**.
  + Developed **KPI metrics** on status reporting to **executive management and Steering committee** with risk and issues.
* Managed **Just-in-time deployments** andenhanced **Quality process** to maintain compliance with standards.
* Performed **financial planning, Process management, Vendors** and **Release planning to deployments**.
* Enhancement made to **maintain documentation in** **MS SharePoint portal** from Manual Spreadsheets processes.
  + At Project level **mitigated issues** on Scope, timeframes etc. **Escalated to** PMO as per Governance policy.
  + Worked as a **liaison** between the **executive management, the Business team and the Technology teams**.
  + Performed **post-Project reviews** to assess whether expected benefits are achieved **to improve Project outcomes**.
  + Used **Clarity tool to manage the Projects; resources; tasks and milestones; cost plans** (finances); risk and issue maintenance and resolution; Project status reporting; and toll gate management.

# **Program/Senior Project Manager, Zimmer Biomet, Parsippany, New Jersey. Jan 2016 – June 2017.**

# **Projects: ERP Systems, Infrastructure and Claims.**

* Programs for **Opex,** **CapEx** and **mergers &** **acquisition** from **2M to 5.8M** and managed, **teams of 15 plus**.
* **Project 1** Successful **migration** from **Biomet Product StimPipeline, to Zimmer Biomet in SAP financials.**
* On-boarding worked with **Vendor; Deloitte team,** ensured **compliance to SLA’s for** the merger to Zimmer efforts.
* Developed forecasting, **ETC,** Velocity and Performance reports on **deployments** of Systems and migration.
* Followed **SAP security guidelines** including Segregation of Duties (SoD) and security of network to audit logs
* Developed **Project Plan for Decommissioning Legacy system**, and retaining access to data for **regulatory compliance**.
* **Project 2:** **Data Warehouse/ BI,** on **financial data** by **Product line** andterritory for Sales and Marketing**.**
* Incorporated Project Management principles and **PMO best practices** for **Compliance** and **Regulatory Affairs**.
* Lead multi-faceted cross-functional teams across the business, IT and Vendors by **agile/Scrum methodology**.
* Developed **Project Plan, managed teams** **on implementation, Upgrades of Systems** to deployment as per GxP.
* **Project 2.1: Infrastructures upgrade SQL server Reporting; DW/BI** with **Offshore development and US resources**. .
* Designed **Individual Project Reports, consolidated EVM reports** for **all Projects on progress.**
* **Reported on KPIs, Dashboard and improved** operations of the Projects and Portfolio processes.
* Ensured other PMs maintain internal **controls** on **software capitalization** requirements that meet the GAAP.
* Managed communications with other groups such as **Strategy, Finance, Senior Management, governance** bodies.
* Lead Change, **recalibrations on Change management** for execution and implementation to Success.
* **Project 3: CR100 Smart devices new technology,** managed a **team of 8 in** delivering the applications **.**
* Addressed Integration of Regulatory applicable activities such as**; GxP, Part 11, Sarbanes-Oxley (SOX) and HIPAA**.
* Proactively shepherd Projects thru the **Stage-Gate process**, and ensured teams accountable for deliverables.
* Liaised with SME’s, on IT sub-streams; Vendor Management, Identity and Access management to **PCI Compliance**.
* Measured **performance and deliverables at each phase,** on **program status, risks** and **issues** **to stakeholders**.
* Followed **protocols** **on systematic closure,** Stored the Project documents in SharePoint to archive.

# **Program/Project Manager, Voya Financial, New York City, NY. July 2014 – Dec 2015**

# **Projects: Insurance & Financial Services / Information Technology**

* **Project 1:** Ariba to PeopleSoft Conversion Projects an **IT Cyber Security** with **25 Resources** and budgets **in $2M to 4M.**
* Developed **Project Plan, Budgets, Resources** on Shore and Off-Shore**, duration** and **Projected ROI**.
* Responsibilities included creating and managing the overall **Project Plan** through the complete **SDLC Process.**
* Supported the **PMO with end to end budgets and updates, financial forecasting**, Planning andrisk analysis.
* Successfully managed the PeopleSoft **SRM implementation** Project and **decommissioning** of the existing **Ariba tool.**
* Developed executive **management reports** and **Burndown rate Charts** to reflect the Project Progress.
* Designed and developed the MS SharePoint portal to maintain Project documentation.
* **Presented status reports to Steering committee** along with **RAG** **Status** and **issue escalation.**
* Worked as a liaison between the executive management, the Business team and the IT team.
* Managed **Schedules,** milestones**; Phase Gate reviews, Cost plans,** issue resolutions and **Status reporting.**
* Selected **Vendors by reviews, handled** and timelines for implementation of the tools and applications.
* Analyzed the **Project** **Finances** end to end **budgeting, Cost estimation**, cost plans and reporting.
* Responsibilities included creating and managing the overall **Project plan through the complete life cycle**.
* Managed Vendors to meet SLA's and held **status meetings with suppliers** for smooth transition; oversaw **the training for end users**; change management; **deployment and cut-over planning and execution**.
* Ensured **progress of the Project through the various toll gates** at appropriate times by creating the required documentation/artifacts acquired **sign-offs from the sponsors** and **presented at the PMO meetings**.
* Performed the **SSL traffic Inspection** Project **through two complete life cycles**. (Monitoring and Active Blocking)
* Reviewed various products in the **SSL space** with SME’s and chose the **Bluecoat tool** after extensive analysis.
* **Data Governance and Data Quality Platform**; Supported the implementation of **the Data Governance platform** (Collibra tool) and Data Quality platform (**Informatica tool**).
* Worked with the Data Warehousing SME's in identifying the right application and implementing the same in PROD.

# **Project Manager/Scrum Master, BOEING, Berkeley Heights, locations NJ and DC. April 2013 to June 2014.**

# **Projects: Geospatial, Data Feeds and Financials for Federal Governments.**

* Managed **Programs** and **multiple Concurrent Projects** that range from **1m to 6.5m** working with multiple **teams range from 8 to 16** that are **Co-located** in **NJ** and **remote in DC**. The **end** **Clients are**; Defense Intelligence Agency **(DIA),** National Counterterrorism Center **(NCTC)** and National Geospatial-Intelligence Agency.
* Reported to **Project Director, provided Project, weekly and monthly reports** to the VP’s and C-Levels Superiors.
* **Project 1: (DIA) Project;** a Custom Application Systems with Virtual Machines built for Classified and unclassified data feeds that meets security controls as per **Federal guidelines**.
* **Project 2: NCTC** on **Security Parameters on Risks, Security,** Controlsfor **Systems** **integration** to financial domains.
* **Project 3:**  National Geospatial-Intelligence Agency, Collaborated with **Product Owners**, SME’s to develop Scope.
* **Project 4:** TAC followed **Scrum framework**, responsible for **Events, Ceremonies, manage Artifacts** and teams.
* Lead Projects at all phases **of planning Sprints, to User Stories, Prototype** to deliverables with teams.
* Managed in scope requirements, deliverables and schedules for iterations of the **P2P integration** Projects.
* Oversaw IT Risks controls; built into **internal Security checks by authorization and verification** mechanisms.
* Managed risks and issues on Scanning **Externally Facing Systems, Firewall Change Management, Web Content Filtering,** Host Based Intrusion **Detection and understanding of networks and Network Penetration Testing**.
* Escalated issues in order to align with **CC process**, lead change management and kept track of Systems using JIRA.
* Followed **QMS ISO 9001, for Quality Management** and **Systems integrations f**or deployment tothe **Clients**.
* Generated **Sprint Burndown charts** for reporting towards measurable goals and objectives and monitored RAID list.
* Conducted **SOW periodic** reviews to ensure **Vendors meet compliance** and **regulations as agreed to SLA’s**.
* Ensured Client satisfaction, on successful completion, took charge **on sign-offs** to archive the **Project documents**.

# **Senior Project Manager, ADP, Roseland, New Jersey. March 2011 to February 2013.**

# **Projects: Financials, CRM, and HRMS**

* **Programs include 1m to5.2m for Oracle ERP financial Projects,** SSO integrations with Identity OIM**, and DR Projects.**
* **Project 1: Integration HRMS VANTAGE Shared Services Work flows with a team size of 18 members.**
* **Global implementation of B2B an end to end solution to roll out in US, EMEA regions, Australia and Brazil.**
* Lead Projects in **HRMS, Workday, API integrations, and services for internal compliance controls** and fixes.
* **Developed the Project Management framework for Project Life Cycle; Agile and adaptive methods.**
* Applied internal **PMO processes and guidelines** to **established reporting and PMO Lifecycle processes**
* Done Planning to execution on, **Policy & Compliance, Security Awareness, with Incidents** and Investigations.
* Responsible for **streamlining process** and mapping the **PMO operations** for Projects progression.
* Developed **Templates, for Project enhancements, upgrades to CRM** and interface to Vertex systems.
* **Project 2: BPM transformed from manual deployments to Robotic Automation Process** **19 workflows** to PROD.
* **Built Project Plans for legacy HRMS systems, and BPM Client on Boarding Projects to m**igrate client facing payroll file transmission systems to new technology platform.
* Performed **Vendor Assessments** for **Contracts, Risk assessments, engagement of legal, escrow policies, etc.**
* Reduced **cost by 30% implementing automation process tools for** Configuration and deployment.
* **Project 3: Disaster Recovery (DR) a business continuity planning and backup check for recovery.**
* Worked with **multiple teams and subsidiaries** by planning **tasks, communication** and testing for service restoration**.,**
* Performed reports on **status, technical issues, risks,** and **change requests** **for additional assets** to relevant stakeholders.
* **Used MS Project, Primavera, Planview PPM, CRM, SharePoint, MS Office products for Documentation and Reporting.**

# **Project Manager, JOHNSON & JOHNSON Pharmaceutical, Raritan, NJ, UK and EMEA. Feb 2009 to Feb 2011.**

# **Projects: Financials, Integration with CTMS, BPM and Oracle DW/BI reporting.**

* **Project 1:** **a CAPEX; TMS implementation** a multi-millions Centralized Repository for **Clinicaltrials.**
* Lead **multiple global teams** ranging from **5 to 22 in North America, UK and EMEA** region for CTMS and TMS system a multiple phase development integrated with financial systems, IBM tools Cognos for reports.
* Followed **PMO process for securing** **external resources, Software, Vendors and approval process to Sign-Off.**
* Projects **include IT Security Tools and Infrastructure Projects on Data Encryption, Remote Dual Factor Authentication, Threat Awareness, Patch Management to AV Updates management**.
* Ensured, **internal controls per GxP compliance** and Sarbanes Oxley (SOX) for audit trails are maintained.
* Lead IT Clinical Projects from **planning, design, development, budgets estimates** to track schedules.
* Developed **burn-down charts to track tasks and progress of the Projects**.
* Ensured that **Projects and Programs are following the process** **and thresholds** that is within the **remit of the PMO**.
* Initiated, necessary **mandates to Change Orders** on prior **approvals for out-of-scope work** to be performed.
* Conducted **Stakeholders analysis, developed the TMS Master Project Plan** and sub plans in MS Project.
* Performed **resource balancing by working together with Functional Managers** and update tasks accordingly.
* **Project 2:** ERP Financial Projects in Oracle **R12x include P2P and Project Costing modules** Configurations.
* Managed action items, dependencies, Resources and tracking of action items, **risks analysis and issue logs**.
* In collaboration with Project teams worked **on deliverables, schedule and Data Quality management** tools

# **Project Manager, OVERSTOCK.com, Salt Lake City, Utah. February 2008 to October 2008.**

# **Projects: Supply Chain integrated to ERP and e-commerce.**

* The Project **budgets half a million with in-house team** **of 6** implementing **Consumer facing e-commerce application, re-engineering** of returns process to streamline the refunds with interface to Web.
* The Technology involved Oracle DB, INV, OM, GL, Java, and online Payment processing systems.
* Developed **Project Plan for Oracle EBS Financials** implementation from Start to finish meeting Organization goals.
* Assembling **details of tasks and sequencing from SME’s,** Development teams and worked with QA and UAT teams.
* Utilized **PMO defined templates** and processes for logistics to Warehouse program with flowcharts.
* Managed changes **request approvals, updated** RTM and performed Risk/impact analysis.
* Held daily, weekly **status meetings** for updates and provided **reports to Senior Management**.

# **Project Coordinator, Novartis Pharmaceutical’s, East Hanover, New Jersey. August 2005 to December 2007.**

# **Projects: Oracle DW/BI, SAS and Clinical applications**

* Multiple **Projects for Clinical Trials under PMO**, **with budgets from 1M to 3M** having Onshore and Offshore **3 teams**.
* Projects involved **Data Warehouse with Star Schema, SAS, Oracle, Informatica, Cognos and Documentum**.
* Lead the **Diovan Project** from Vendor side toensure compliance **of GxP in conformance to CFR 21 Part 11** and **SOX**.
* Submitted **RFP’s** and **RFQ's**. Performed timely communications with **Novartis participating teams** on **Scope resolutions**.
* Worked with team members and Architect, SME’s in the creation and **maintenance of Project Plans** in **MS Project**.
* Work with **Project Management Office to ensure Project Plan** aligns to organizational strategies.
* Worked with internal **US team and offshore Indian Vendor team** **to mitigate task dependencies** and resolve issues.
* **Mitigated between teams** on Data management thru EDC, Data profiling, resolved data Quality issues.
* Contributed to the **PMO on Projects,** by effective **lessons learned**, on costing assumptions and archived documents.

# **Project Coordinator, JPMorgan Chase, Manhattan, New York. November 2003 to June 2005.**

# **Projects: ERP implementation**

* In accordance **with Financial and Banking regulation, assisted Senior PM in Project plan** and task assignments.
* Worked **with Functional Manager** and stakeholders to define Scope as per **Business/Functional** requirements**.**
* In accordance with **governance set up control functions,** Security rules, ER and **analyzed risks**.
* Followed **Project templates and Process and Procedures** from **Initiation to Completion** of Project.
* Work with Architect on Design documentation and Technical Writer in documentation of User manuals.
* Took **sign offs on Project completion and archived the documentation in Documentum**.

**Status:** **US Citizen**