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| **Naren Scrum**  **vysor-naren@yahoo.com**  **469-310-3473** | |  | |
| Software/Methods  Agile Methodologies (CSM, CSPO, CSP, SAFe), Kanban, Waterfall, MS Office, MS SharePoint, TFS, JIRA, Confluence, SAP FI, Extract, Transform, Load (ETL), Big Data Analytics/BI, AWS, Hadoop, Jenkins, Tableau, Spark, Sqoop, NoSQL.  AReas of Expertise  Sprint Planning, Daily Scrum, Backlog Grooming, Sprint Demos, Sprint Retrospectives, Sprint Execution & User Stories, Estimation, Stakeholder Management, Coaching & Mentoring, SDLC Management, Agile Transformation, Process Analysis, Requirements & Business Analysis, Data Analysis, Conflict Resolution, Continuous Delivery & Improvement, Business Process Improvement, Documentation, Facilitation, Project Management, Budgeting, Planning, Leadership & Execution, Risk & Scope, Change Management, Strategic Planning, Vendor & Technology Selection, Test Plans, Scripts & Defect Tracking, UAT, Analytics & BI.  clients  JCPenney, Nationstar Mortgage  McAfee Inc. Phillips66, Rent-A-Center,  The WellPoint Companies, Inc.  Hudson Advisors LLC, BCBS of Louisiana, Allegheny Dept. of Human Services Assurant Health, Farmers Insurance  Education  Bachelors in Accounting (2002)  Masters in Computer Applications (2005)  Masters in Computer Engg. – University of North Texas, Denton, TX (2007)  Certifications  Certified Scrum Master (CSM) &  Certified Product Owner (CSPO) &  Certified Scrum Professional (CSP)  SAFe Practitioner, Scaled Agile, Inc.  COURSES  Better User Stories by Mike Cohn | relevant Experience   * A Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO) and Certified Scrum Professional (CSP) from Scrum Alliance, SAFe Agilist professional. * Highly Accomplished, Proficient & Solutions-Focused with more than 12 years of experience as Scrum Master, Product Owner, Project Manager & Business Analyst. * Capable of delivering projects on time and on budget by effectively collaborating, facilitating, leading and coaching scrum teams.   **SKILLS INVENTORY**  Scrum Master/Business Analysis –   * In-depth Agile SCRUM methodology paradigm: running sprints, planning, daily scrum, sprint execution, sprint review, sprint retrospective, product backlog grooming, authoring & managing SCRUM Artifacts (Product backlog, Sprint backlog), creating status reports using burn down charts. * Proven history of working with product owners and scrum teams in turning customer visions for new products and services into clear and concise user stories and acceptance criteria, while coordinating with teams to produce end user solutions. * Emphasis on definition of done; development, implementation, and ongoing maturity of Agile best practices across different lines of business and Scrum teams. * Promote an environment of collaboration and communication while reinforcing nurturing a culture of transparency, integrity, accountability, and communities of practices. * Strong Interpersonal Skills, Adaptability/Flexibility, Sense of urgency, Situational awareness, Passion, Commitment, team dynamics, conflict resolution, mentoring, and servant leadership skills, excellent communication & decision-making skills, Accountability, drive for results, focus on continuous improvement, Desire to collaborate.   Project/Release Management -   * Managed, coordinated, & implemented projects, processes, initiatives, & programs by analyzing requirements, prioritizing tasks & identifying dependencies. * Defined scope, established budget, developed timeline, deliverables & Project charter. * Defined plans, roles, evaluated risks & issues, oversaw releases, updates & reported status. | |
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**CHRONOLOGICAL SUMMARY OF EXPERIENCE**

**Scrum Master**

***JCPenney, Plano, TX March 2016 - Present***

***For JCPenney Big Data team-***

As Scrum master for the Big Data Analytics team, helped the team in servant leader capacity for achieving product goals. Was one of the early team members & helped in defining the best practices, definition of done, team goals, values, fine tune techniques & identify cross scrum dependencies. Worked with architects to identify technology stack.

Facilitated sprint ceremonies, helped the product owner in writing stories, grooming & prioritizing. Presented the rolled up 30-60-90-day release plan to leadership & stakeholders. Updated metrics for tracking to provide transparency on backlogs to PMO. Worked with cross functional teams in defining roles, responsibilities, roadmap & milestones for the product release. Monitored & removed risks & issues proactively, ensuring the appropriate level of priority, visibility & escalation.

Facilitated agile adoption retrospective for the scrum teams & guided with outcome resulting in enhanced performance. Coached new Scrum teams, which resulted in early delivery of project & reduced process waste caused by lack of common understanding. Ensured that development teams were practicing core agile principles.

Responsible for identifying opportunities to enhance data analysis, reporting efficiency and methodology and stay on top of business changes, identify new gaps in data, and keep production dashboards “relevant” to the business at all times. Responsible to work with business and data analysts to drive the discovery and application of valuable business insights that will lead to significant improvements across business functions,

**Scrum Master**

***Nationstar Mortgage, Coppell, TX June 2015 – March 2016***

***For Nationstar Enterprise Application Development team-***

As Scrum Master for the Investor Accounting, acted as enabler for effective functioning of the team using Agile principles. Protected the team, removed barriers & enabled the team to be focused on the task at hand & overall product vision. Worked with the Product Owner to improve the quality of the backlog by creating a user story template to ensure all the needed information is captured.

Facilitated sprint ceremonies, maintained backlog & release plans, published reports & communicated the project status & team progress to leadership. Worked with Business & Release Management to prioritize & develop release plan & delivery of end-to-end systems value. Monitored the Quality through metrics & mentored team through the processes. Highlighted team status, milestones & outstanding issues.

Built a high-performing team over a period & encouraged for Self-Organizing at team & program levels. Addressed Scrum anti-patterns & ensured that team was practicing agile principles. Coached teams, Business Analysts, Managers on best practices to promote continuous improvement in practices. Developed, delivered team & organization training materials & workshops to facilitate agile transformation to improve team dynamics & performance.

**Sr. Agile Business Analyst/Product Owner**

***Intel Security/McAfee. Inc, Plano, TX April 2014 – June 2015***

***For McAfee. Inc., Mergers and Acquisition team-***

As Sr. Agile Business Analyst/Product Owner for the M&A team, provided cross-functional support throughout the deal's life cycle, which encompassed pre-deal analysis, post-deal implementation, integration & support. Led all pre-acquisition due-diligence efforts across functional IT domains to identify risks that need to be mitigated.

Served as primary liaison between MFE-newly acquired companies, business, technology, support teams & captured the intent into user stories with appropriate acceptance criteria. Responsible for managing expectations with product owners & stakeholders for deliverables & M&A practice group's global project templates. Participated in Sprint Planning, Grooming & Review sessions to explain the process flow & gather feedback.

As the bridge between the Acquired team and the MFE delivery team, was responsible to align both parties to a common goal while aggressively managing stakeholder expectations. Defined what success criteria for the team to be successful.

Developed and prioritized user stories and made sure that the stories are Independent, Negotiable, Valuable, Estimable, Small, Testable and are consistent with agreed-upon with acceptance criteria.

**Scrum Master**

***Phillips66, Bartlesville, OK & Houston, TX August 2012 – April 2014***

***For Phillips66 Downstream Refining team-***

As Scrum Master for the Refining team, was accountable for ensuring that product vision was properly executed in adherence to guidelines. Provided direction, guidance, & oversight to cross-functional business & technical scrum teams to ensure that the teams are following the Scrum framework. Guided the team towards continuous improvement. Reported team progress & road map to leadership, improving transparency to disseminate information efficiently & ensured the team held key decision-making authority.

Focus was to lead, motivate & remove barriers for the team. Worked with the PMO for weekly status reporting, provided overall leadership & direction to the team by acting as the point of contact with the PMO on project related issues, coordinated with other Scrum teams to ensure that any dependencies would not turn into impediments.

Collaborated with Product Owner & team members to ensure the backlog is groomed, so that the correct stories are selected for each sprint, & team velocity was sustainable. Supported the Product Owner & Portfolio Manager in updating the quarterly release roadmap based on priority of the stories in the backlog. Mentored teams, leading them to be self-organizing with strong accountability, decision making, conflict resolution & transparency.

**Project Manager/Sr. Business Systems Analyst**

***Rent-A-Center, Inc. Plano, TX May 2011 – July 2012***

***For Rent-A-Center, Inc. Application Development team -***

As Sr. Business Analyst & Project Manager for Real Estate Accounting team, worked closely with cross-functional project managers, business analysts, developers, QA to understand requirements. Interacted with business users to gather & document requirements & translated these to technical specifications.

Managed scope, budget & schedule with the project sponsor, including development & maintenance of integration/scope/cost/time/risk/resource management to deliver a project successfully. Executed project according to the RAC PMLC to ensure all audit requirements are met.

**Sr. Business Systems Analyst**

***The WellPoint Companies, Inc. North Haven, CT June 2010 – May 2011***

***For WellPoint Companies Performance Engineering team-***

As Sr. Business Systems Analyst for the Performance Engineering team, was following the enterprise performance engineering strategy for WellPoint to define Functional & Non-functional requirements for improving system performance of WellPoint’s key business systems.

Reviewed business requirements with project team to ensure requirements are complete, concise & verifiable & define the proposed solution. Designed test scenarios & test cases that demonstrated conformance to all functional & non-functional requirements, relative to the test level, as defined in business or technical specifications. Provided performance testing solutions & analysis for business customers & was responsible for collaborating with the testers & development teams to design, create & execute load testing.

**Scrum Master**

***Hudson Advisors LLC, Dallas, TX April 2010 - May 2010***

***For Hudson Advisors BI Reporting team-***

Facilitated daily stand-ups, backlog grooming, sprint planning, sprint review, & sprint retrospective meetings. Was responsible in making sure there are no changes during the Sprint without discussion with the Scrum team & the Product Owner. Served as primary point of contact for reporting for external stakeholders including the management team. Ensured all Agile & scrum processes were used as intended

**Sr. Agile Business Analyst**

***Blue Cross Blue Shield of Louisiana, Baton Rouge, LA September 2009 – March 2010***

***For BCBS Website Redesign team-***

**As Sr. Agile Business Analyst for dotcom team, Organized & facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, demos & other Scrum-related meetings. Worked with the Applications managers to identify cross-team dependencies & manage inter-team tasks & remove any impediments. Worked with Product Owner on Artifacts such as Product, Sprint Backlog, & Sprint, Release Burn down. Publicized the team's progress & successes to make sure they are highly visible to product owner / stakeholders.**

**Sr. Agile Business Analyst**

***Dept. of Human Services, Allegheny County, Pittsburgh, PA April 2009 – August 2009***

***For Allegheny County KIDS project team-***

As Agile BA for the KIDS, was primarily tasked to work with Stakeholders for detailed elicitation of requirements & documented as user stories. Worked extensively with multiple project teams to plan Agile releases & sprints on a regular cadence. Contributed to recurring meetings for Sprint review, retrospective, planning, & daily scrums. Maintained clear prioritization records to groom backlog items through to “Ready” status. Partnered with leads to assist with Scrum Master duties as needed for multiple concurrent work streams.

**Sr. Business System Analyst, *Assurant Health, Plano, TX- January 2008 – February 2009***

**Business Analyst, *Farmers Insurance, Herndon, VA- Feb 2007 - December 2007***