Mark Lightner, MBA, PMP

Somerset, NJ 08873 ●  732.844.3616 ●  [marklightnerpmo@gmail.com](mailto:marklightnerpmo@gmail.com?subject=Discuss%20Role%20at%20xxx%20Company)●  [www.linkedin.com/in/pmodirector1](file:///C:\Users\Mark's%20Laptop\AppData\Roaming\Microsoft\Word\www.linkedin.com\in\pmodirector1)

IT PORTFOLIO MANAGER

***Project Leadership that Ensures Technology Solutions Meet Business Goals***

* **Transforms organization mindset, strategy & approach towards prioritizing most value-added projects via Demand Management strategy & methodology.**

***Value – Added Expertise***

*Cowboy “Get Things Done” DNA mixed with Project Management transparency, organization and standardization.*

*“Best project driver I have ever seen.”*

*15+ Years’ Information Technology and Global Project Leadership that evolved from Software Engineering and QA Management and evolved into Business Analysis and Project Management disciplines.*

*Thinks creatively and systematically while collaboration with both peers and subordinates.*

* **Strategically improves business worth with best practice PMO governance and structure that integrates best practices with existing organizational structure.**
* **Career hallmarked by delivering exceptional results in both regional & global multimillion-dollar mission-critical projects.**
* **Strengths in balancing IT and business requirements; forges strong partnerships with technical and non-technical stakeholders in a matrix environment.**
* **Collaborative leader able to create a positive culture, stressing achievement, teamwork, development, accountability, competency with an overall commitment to company values.**
* **Crafted Policies and Procedures to identify processes, artifacts and lessons learned that provides organizational value as well as serves regulatory requirements.**
* **Skilled in directing global project portfolios with 100+ projects/programs, orchestrating comprehensive project life cycles from feasibility to ultimate deployment.**

**Resourceful and Result Driven Global PMO/Project Delivery Leader** who leverages technology to further key business initiatives and minimize organizational risks. Deep IT background balanced with strategic approach to resolving business challenges, maximizing IT value, and delivering millions in financial impact.

Areas of Expertise

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| * **C-Level Presentation/Reporting** | * **Budgeting** | * **Technical Leadership** |
| * **KPIs / Metrics** | * **Change Management** | * **Mentoring** |
| * **PMO Development** | * **Business Case Advocate** | * **Technology Roadmaps** |
| * **IT Portfolio Management** | * **Process Re-Engineering** | * **SDLC/Agile Lifecycles** |
| * **PPM Tools –JIRA, Planview, etc.** | * **Global Project Leadership** | * **Process Improvement** |
| * **Product Ownership/Management** | * **Resource Allocation/Mgmt.** | * **Consumer Web Apps** |

Professional Experience & Impact

**Investors Bank** | Iselin, New Jersey | December 2016–Present

*Full-Service Community Bank with over 150 branches and over $26B in assets.*

**VP, Head Enterprise Project/Program Management – December 2016 - Present**

Implemented and matured the Enterprise Project Management function in shared vision with the CIO. Responsible and accountable for transforming bank mindset and approach to value driven project execution and governance.

* Built Enterprise PMO – Established strategy while hiring team of Project Managers and Business Analysts to support existing inventory of efforts, thus integrating into existing culture and offering value, while establishing SOPs, governance and structure.
* Introduced and supplied product ownership for JIRA & Planview PPM to better support portfolio transparency and accuracy, thus providing true and consistent project status, resource allocation and financial burn.
* Transformed organization to execute on highest value initiatives by introducing Demand Management & Prioritization methodology based on alignment with strategic goals, operational impact and expected Return on Investment.
* Initiated and led monthly Executive Steering Committee designed to validate project priority, review project progress and financials (internal FTE resources and external vendor spend) and approve newly initiated efforts. Resolution plans for Key Risk & Issues were also reviewed.
* Increased delivery quality by continually reviewing portfolio health to ensure initiatives were well managed, within budget and were being advanced, while effectively managing risk, issues, decisions and broad stakeholder communication.
* Evolved best practices and processes via creation of required artifacts, framing of project complexity, evaluation of metrics, KPIs and dashboard/reporting feedback.
* Maximized value of IT Capacity usage by restructuring resourcing process to provide line managers with transparency and priority scoring of the projects their team were allocated to.
* Reduced costs and redundancy by spearheading vendor evaluation, contract negotiations and ongoing vendor relationship management.
* Collaborated with CIO on construction, approval and maintenance of the IT Capex and Data Processing Opex budget.

**Deutsch Bank, Inc.** | Jersey City, New Jersey | November 2015–December 2016

*American multinational banking and financial services company with over $24B in annual revenue.*

**VP, SENIOR PROGRAM MANAGER – HIGH IMPACT REGULATORY PROGRAMS November 2008 – December 2015**

Forged global relationships to drive resolution of time critical Information Security Vendor Management initiatives mandated by the European Central Bank regulators and the Management Board of the Bank.

* Spearheaded program to ensure all existing contracts for Information Security (IS) relevant services obligate vendor to adhere to the current control requirements policy. This addressed a European Central Bank finding that required policy adherence in the same manner as internal DB organizations compliance. Provided presentation to senior management on status.
* Orchestrated and Operationalized an Enhanced Risk Scoring model which helped business divisions tier the relative risk of their third-party vendors based on the Confidentiality, Integrity and Availability of the data being accessed.
* Executed framework, plan and validation approach for the pilot and controlled introduction of Third-Party Service Framing. This key Target Operating Model component allows risk assessors to easily identify which Information Security Risk Control requirements are relevant for a vendor service and which can be ignored/de-prioritized.
* Developed and presented global awareness training sessions to educate and evangelize over 500 Service Relationship Owners, on the process flow and their roles and responsibilities for the enhanced Vendor Management Policy.

**Citigroup, Inc.** | Warren, New Jersey | January 2005–October 2015

*American multinational banking and financial services company with over $76B in annual revenue.*

**SVP, GLOBAL PMO HEAD – GLOBAL WEALTH MANAGEMENT – February 2008 – October 2015**

Promoted to build and manage IT PMO for 2 global business lines (Smith Barney, Private Bank) averaging 60 concurrent projects and programs with annual budget averaging $40M. Supervised infrastructure, application / engineering, and process initiatives. Responsible for delivery, governance, resource allocations, and budget management in 4 regions.

* Created PMO Framework, which included governance model, processes (including demand management/project prioritization and workflow), metrics and senior management reporting that enabled clear and consistent stakeholder communication (issues, risks, status, action items and changes) and course correction. Established Plainview as the global PPM tool.
* Controlled, monitored, and reported on delivery of technology portfolios for Private Bank and Global Wealth Management. Supported weekly project review meetings & monthly financial review meetings with Executive Business Leadership.
* Completed Morgan Stanley/Smith Barney joint venture roll-out impacting over 18K Financial Advisors,1K locations and over 7M customer households; led migration of business, funds, and transactions from Smith Barney to Morgan Stanley over 3-year project life cycle. Key stakeholders included Technology, Finance, Legal, and HR functions.
* Managed and maintained flexible PMO resources to grow and contract pool based on pipeline, bandwidth and budget. Grew PMO from 5 to 30 people.
* Mentored and developed Project and Program Managers, improving communications, stakeholder expectations, and risk management.

**SENIOR PROJECT & PROGRAM MANAGER | BUSINESS ANALYST January 2005 – January 2008**

Served as lead project manager and business analyst for some of the most complex technology efforts; assumed primary point of contact for all project initiations, addressing estimations of cost and project scope.

* Oversaw 8-10 projects simultaneously with average budgets of $500K involving engineering, operations, and infrastructure working alongside technical and non-technical audiences and stakeholders.
* Managed Standard Infrastructure Lifecycle (SILC) for Global Wealth Management portfolios.
* Created initial requirements, timeframes and budgets for all GWM projects.

**Pfizer, Inc.** | Morris Plains, New Jersey | March 2004– September 2004

*Multinational pharmaceutical company with over $51B in annual revenue.*

**TECHNICAL PROJECT MANAGER (Contract Assignment):** Guided major data center migration project resulting in $500K in monthly savings, while leading team of 7 technical resources.

* Developed strategy and migrated hardware, software, and applications from Kalamazoo to Morris Plains data center.
* Spearheaded requirements gathering and development of Oncology Data Mart and its supporting reporting and data analytics. Presented cost and business value to internal stakeholders.

Education & Professional Credentials

**Master of Business Administration in Marketing**,Rutgers Graduate School of Management

**Bachelor of Science in Computer Science**, Rensselaer Polytechnic Institute

**Project Management Professional (PMP),** Project Management Institute

**Scrum Master Certification,** Targeted Q2 2019

**ITIL 3.0 Certification,** Targeted Q2 2019