**Candidate Name: *Harry F. Cain Jr., BSBIS, MBA-Finance, CSM, CSPO, CSC, CSSMBB***

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**Summary:**

**Please note that I enjoy the Scrum Master position the most. While I have credentials to do more, Scrum Master is what I enjoy the most. I have been told that I am over qualified and that may be true, but if you have to work every day shouldn’t you do what you enjoy?**

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| --- | --- | --- |
| **Certified Scrum Coach** | **Digital Development experience** | **Infrastructure experience** |
| **Program Management experience** | **Project Management experience** | **IT Testing experience** |
| **Development Manager experience** | **IT Teaching experience** | **Expert Scrum Master Certification** |
| **Certified Scrum Master** | **Certified Product Owner** | **Program Management experience** |
| **Certified IT Teacher** | **Six Sigma Master Black Belt** | **Pharmacy experience** |
| **Portfolio Central experience** | **(Financial) experience** | **Banking experience** |
| **Marketing / Agency experience** | **Business case to story translation experience.** | **Budgeting experience** |
| **Jira / Rally and MS Project tools** | **Risk management** | **Agile Safe 4.0 experience** |

***Over the past ten years I have assisted clients / companies to transition their IT Project methods from “Waterfall” to “Agile”. I am an expert in both. That makes it easy to explain what they have in common and that is the secret to moving folks forward with this type of change. If I have sparked your interest let’s have a conversation. Below are some strength(s) I bring to the table:***

* 20 years of Information Technology experience within a software development and infrastructure deployment environment.
* Types of projects included infrastructure, applications, and telecommunications, banking, marketing, retail, and financial.
* Have Lead 3-9 internal projects with on-shore and off-shore resources, responsibilities include: scheduling, budgeting, cost analysis, risk, and stakeholder collaboration.
* Popular Management tools used such as Jira, Rally, MS Project.
* Strengths include: Hands-on Programming Experience, Hands-on CMS experience, Application and Web project experience and more.
* ***BS-BIS, MBA-Finance, (CSM) Certified Scrum Master and (CSPO) Certified Scrum Product Owner, (CSC) Certified Scrum Coach, (CSSMBB) Certified Six Sigma Master Black Belt.***

**Education**

* **Bachelor of Science, Business/Information Systems**, University of Phoenix, Phoenix, AZ 1999
* **MBA – Finance, MBA-Institute mba-institute.org (Degree # 51211874994914) 2017**
* **New Jersey Board of Education Certified Teacher** of ***Technical Occupations and Computer Science Technology***, License #00348361
* **Scaled Scrum Expert, Certification #** 87831396427005<https://www.scrum-institute.org/International_Scrum_Institute_Certificate_Validation_Tool.php>
* **Expert Scrum Master Certified**, License 561039 <http://www.scrumstudy.com/scrum-master-certification.asp>
* **Scrum Master,** Certification # 94093331650830 <http://scrum-institute.org/International_Scrum_Institute_Certificate_Validation_Tool.php>
* **Scrum Product Owner**, Certification # 72605744064785 <http://scrum-institute.org/International_Scrum_Institute_Certificate_Validation_Tool.php>
* **Scrum Coach**, Certification # 88507343495730

<http://scrum-institute.org/International_Scrum_Institute_Certificate_Validation_Tool.php>

* **SIX SIGMA MASTER BLACK BELT,** Certification # 06554021465592 <http://www.sixsigma-institute.org/International_Six_Sigma_Institute_Certificate_Validation_Tool.php>

**Professional Experience**

**Beacon Hill Staffing Group - (Elsevier Inc. Philadelphia, Pa) Oct 2018 – March 2019**

**Sr. Project Manager / Scrum Master**

**Sr. Scrum Master/ Coach**

* **Scrum Master of one team of Java Developers, Opts Developers and Test Engineers. Team has 15 members.**
* **Assumed the role of PMO Project Manager, and Scrum Master**
* **Use Jira, Confluence and Slack to track Project status**
* **Ran all Agile ceremonies / meetings**
* **Assisted Product Owner(s) in Agile ceremonies as required. There were multiple POs.**

**Collabera Inc. - (client: Bank of America Newark, DE) July 2017 – Aug 2018**

**Sr. Scrum Master/ Coach**

* **Scrum Master of two – four Java Developers. Teams had 6 to 10 members each.**
* **Ran daily stand-ups in a Kanban environment using Rally Kanban Board(s).**
* **Hosted Backlog grooming sessions as needed.**
* **Attended Scrum of Scrum meetings and contributed as needed**
* **Attended PI sessions and contributed as needed.**
* **Used Agile Safe 4.0**
* **Extensively used Scrum Master, Product Owner and Coaching Certification knowledge.**
* **Extensively used Rally, and ALM.**

**Aditi Staffing - (client: Johnson & Johnson Co, Raritan NJ) Dec 2016 – March 2017**

**Scrum Master Coach III / Flow Manager/ Product Owner**

* **Acted as Flow Manager on the “single grid project” acting as the Flow Manager, Scrum Master and Product Owner. This was a Big Data project, where the Data is all loaded into Upper memory for performance purposes.**
* **Lead daily stand-up meeting in a Kanban Agile environment**
* **Assumed Change Management responsibilities**
* **Assumed Financial Procurement and reconciliation responsibilities**
* **Assumed Scrum Coach and Agile Kanban Coaching responsibilities**
* **Assumed Process flow responsibilities**
* **Encouraged Collaboration with the Compliance internal auditors**

***Recent Family Emergency -* March 2016 - Sept 2016**

* **Took time off to help the family get through a family emergency**

**Paragon Solutions - (client: Merck & Co, North Wales Pa.) Dec 2015 – March 2016**

**Sr. Project Manager / Scrum Master and Coach**

* **Lead daily sprints**
* **Change Management Responsibilities**
* **Scrum Coaching and training responsibilities**
* **Oversight of Development vendor partners**
* **Member of PMO**
* **Responsible for multi-million dollar budget(s)**
* **Lead Scrum of Scrums meetings**

**TATA Consultancy Service – (client: Bank of America Newark, DE) Sep 2014 – Jul 2015**

**Sr. Project Manager / Scrum Master/ Product Owner and Coach**

* Leading sprints on a three week cycle
* Leading Team of 9 – 12 Java developers
* Scrum Coaching and training responsibilities
* Primary responsibilities include leading a team of 9 Java software developers as their Scrum Master Coach.
* Currently working on a middle layer project (CDF) that facilitates entitlements for banking software
* Other responsibilities include assisting in setting up a PMO and Change Management coordination.

**Harte-Hanks Inc Yardley, PA. (FTE) May 2013 – Jun 2014**

**Sr. Project Manager / Scrum Master and Coach and Product Owner**

The Agency Inside Harte Hanks is a marketing company that utilizes Website creation and email campaigns to market its clients campaigns. Hired and selected as a member of the Corporate PMO Department to manage Digital Web Software implementation for marketing purposes for Harte Hanks clients. This also includes ETL (extract, transform and load) methods and Data Mart, Data Warehousing and Reporting responsibilities using the Preference Center gathered information.

Assigned projects/clients were as follows:

* Acts as Product Owner representing the Clients Technical asks and tailoring them into the individual backlogs. These were prioritized on weekly increments.
* Scrum Coaching and training responsibilities
* Lorillard tobacco Digital Website (Desktop and mobile) and also multiple email campaigns
* Bed Bath & Beyond Digital Website enhancements (Desktop and mobile)
* ToysRus Digital Website enhancements
* Sony Digital Website enhancements
* TJ Max Digital Website (Desktop and mobile) enhancements
* Lead 3 – 6 Customer facing Marketing WEB projects. Responsibilities include: scheduling, overseeing budget and cost analysis, risk, and stakeholder collaboration.
* Assist / lead in the creation a of PMO department.
* Offer process improvement suggestions and project method suggestions (i.e., Waterfall, Agile or a blend of the two to achieve project goal)
* Manages scope against velocity for each phase of project, and arranges for recruitment or assignment of project team members. Reviews/gathers status reports and input by project team and modifies schedules or plans as required.
* Facilitates meetings including: daily stand ups, planning, backlog grooming, mid-sprint, retrospective, stakeholder demo, project kick off
* Coaches, mentors, motivate and supervise all team members.

**Liquidhub – (client: Independence Blue Cross Philadelphia, PA.) Jul 2012 – Jan 2013**

**(Vendor Lead) -- Project Manager and Scrum Master and Coach**

* Lead 3-12 internal projects with on-shore and off-shore resources, responsibilities include: scheduling, budgeting (Through Clarity) and cost analysis, risk, and stakeholder collaboration
* Agile SCRUM meetings were held daily each morning between 4AM – 9:00AM because of the time difference (i.e., India vs. EST).
* Coaching and training responsibilities
* Suggest and implement Process improvements.
* Project types were WEB/Java/J2EE based applications that representatives use to access customer health plans and Brokers use to track and collect commissions on plan sales.
* Documented current IT process. This information is to be used to on-board new Vendor Leads. During this process I took an IT Lean approach and identified work streams and potential waste.
* 70% of IT development was done off-shore and 30% was kept on-shore. This takes considerable collaboration between teams and is the major focus of the VL’s duties.

**Judge Group – (client: Dow Jones Princeton, NJ) Apr 2012 – Jun 2012**

**Project Manager / Scrum Master and Coach**

* Lead 3-9 internal projects with on-shore and off-shore resources, responsibilities include: scheduling, budgeting (Through Clarity) and cost analysis, risk, and stakeholder collaboration.
* Project types were WEB/Java/J2EE based applications that offered financial information.
* Projects were centric around a WEB app that provided financial data base on User provided search criteria linked to an internal repository. Factiva was the app’s name. This was offered to customers via paid membership and was used to assist customers in financial stock selections.
* Projects took an Agile approach, SCRUM meetings, Product Logs and burn down list.

**Computer Enterprises Inc (CEI) – (client: Comcast Philadelphia, PA) Sep 2011 – Apr 2012**

**Project Manager / Scrum Master and Coach – Engineering/NE&TO**

* Led 2-5 internal projects with responsibility for scheduling, budgeting and cost analysis (Through Clarity), risk, and stakeholder collaboration. Average project size was $10 million.
* Coaching and training responsibilities
* Suggest and implement process improvements and assist with change management.
* Major accomplishments include the following:
* VOD Play-List (Overseeing PM)
* White Marsh standing up of CGW’s (Overseeing PM)
* SOC Watermarking Phase I (Overseeing PM
* SOC Watermarking Phase II (Overseeing PM)
* Cloud UI (Secondary PM)

**Artech Information Systems LLC – (client: Verizon Wireless Warren, NJ) Oct 2010 – Sep 2011**

**Project Manager / Scrum Master/ Product Owner and Coach**

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* Scrum Coaching and training responsibilities
* Major accomplishments include the following:
* Project Manager responsible for overseeing the Push Platform Project. Push technology is the next generation of moving data via a persistent connection in almost real time to mobile devices (Cell phones, and pads). Current OS is Droid and iOS.
* Project Manager of EMP/Push Platform Project. EMP is the method that VZW uses to update employee mobile devices applications. There are approx 90,000 Users with approx 30 plus applications on multiple types of devices.
* Responsible for both the Handset Development and the Infrastructure Developer personnel.
* Documentation is to be accessible from SharePoint and is the PM’s responsibility to implement the directory structure for ease of readability.
* Suggest and implement process improvements.
* Strategy for the above Projects was set by the Ex Directory and is designed by the Project Architect in conjunction with the Project Manager. It’s the PM’s duty to keep the project within scope.
* Manages scope against velocity for each phase of project, and arranges for recruitment or assignment of project team members. Reviews/gathers status reports and input by project team and modifies schedules or plans as required.
* Facilitates meetings including: daily stand ups, planning, backlog grooming, mid-sprint, retrospective, stakeholder demo, project kick off
* Coaches, mentors, motivate and supervise all team members.

**Micro Data Systems – (client: American List Counsel Princeton, NJ) Jan 2009 – May 2010**

**Project Manager, Scrum Master and Coach, Software Developer**

* Functioned as Project Lead, Project Manager, Software / WEB/Java/J2EE Developer, Purchasing Manager and IT Analyst within the company.
* Documented every process within the department.
* Suggest and implement process improvements.
* Coaching and training responsibilities.
* Supported WEB Development environment for Empathy Lab. Approx 80 users.
* Reorganize specialized data processing department within the ALC Direct Sales Department. This department purchases an array of complex data (consumer and business contacts, psychographic and demographic overlays), and performs a number of data hygiene services including address standardization, de-duplication, address move updates, data overlays, and marketing model development.
* Audited each ALC Project and offered a formal Project Management approach.
* NCOA Project – Project Manager of this project. Developed and implemented streamlined procedures. Evaluated, purchased, and implemented new processing software for NCOA certification(s). Trained operational staff. By streamlining processes, enabled department to negotiate 30% reduction in fees paid to existing external service bureau. Implemented cross-training that enabled department to more than double capacity for number of jobs processed at once. Completed project on time, within budgetary parameters, and within quality expectations. Earned commendation from the CIO for excellent service for project management.
* Tools included: UNIX, LINUX, Windows XP and Windows 7 along with knowledge of Microsoft Office, Visio and Project. Programming Languages included Perl, C and UNIX Shell scripting. Also, TCP/IP Networking knowledge is a must.

**Burlington Coat Factory, Corporate Office Burlington, NJ (FTE) May 2006 – Jan 2009**

**Project Manager / Scrum Master and Coach**

* Hired and selected as a member of the Corporate MIS Department to manage Software projects and bring that type of organization to the current Store Systems group within this department.
* Functioned as Project Manager, Developer and Business analyst within the group and department.
* Project types included: Oracle Db migration from 8i to 10g and more than 2000 application migrations, POS software Updates, CRM, Layaway and Returns Project. Also approx 150 Reporting type Projects via ETL.
* Suggest and implement process improvements.
* Coaching and training responsibilities
* Developed technical specifications and functional specifications for business and retail type projects.
* Shared development experience with less experienced programmers within the group and department.
* Project concentration included POS software, Oracle Reports that tied in with internal security and CRM and internal credit card encryption.
* This position involves direct contact with internal customers (Directors, Vice President’s and other Department Managers), Extensive time management, Project Management, LEAN Methodologies, Oracle Development Tools such as (Discoverer, Oracle Reporting Development, Database Design),WEB/Java/J2EE Development, UNIX environment, Linux environment, Microsoft Tools and People Management. This position reports to the Director of Software Development.

**Golden Metal Products Corp. Elmwood Park, NJ (FTE) Jun 2004 – Apr 2005**

**Major Account Manager**

* Hired and selected as a member of an engineering team to manage major accounts.
* Estimate sheet metal job complexity and determine the price to charge the customer.
* Schedule sheet Metal fabrication jobs.
* Purchase and schedule necessary materials.
* This position reports directly to the President of the Company and VP of Marketing.
* This position evolves direct contact with customers, time management, generation of RFQ’s, RFP’s, WEB Development, Purchase Orders, through the use of the shop management tool (Tiny Term). In this position one is the purchasing manager, account manager, estimator and project coordinator. Extensive knowledge of MS tools and LINUX based Tiny Term required.

**Traffic Control Systems Hackensack, NJ (FTE) Jan 2004 – Jun 2004**

**Program Manager**

* Program Manager on an engineering team working on twelve plus multi-million dollar security integration projects contracted to the NJDOT, CONNDOT, and NYDOT.
* This positions responsibility included direct customer contact, contract evaluation and Bid preparation, coordinator of Engineering and technical support and deployment. Scheduling of projects and people resources.
* Reports directly to the General Manager and President / CEO of the company.
* Position required knowledge in the following: Project Management, MS Project, Excel, Word, Knowledge of Full-Life-Cycle Project Methodologies, Technical and Non-Technical People Management skills, Contract Assessment Skills and Budget Assessment skills.

**Princeton Tec Bordentown, NJ (FTE) Aug 2001 – Aug 2003**

**Quality Manager**

* Hands-on Quality Manager responsible for overall quality and manufacturing process.
* People manager staff of four.
* Introduced and implemented LEAN Manufacturing.
* Introduced incoming inspections, inline inspections of production lines, empowered team leader to make quality related decisions.
* Job focused on manpower planning, production quotas, and staffing and general personnel management.
* Reports directly to the CEO, CFO, and COO.
* Tools included: MS Office Tools, Lean Manufacturing knowledge, 5S Knowledge, Knowledge of Plastic Injection Molding, Measuring tool knowledge, People Management skills at the blue and white-collar level. Analytical skills and the ability to train people with varied backgrounds.

**Ulticom, Inc. Mt. Laurel, NJ (FTE) Sep 2000 – Aug 2001**

**Release Development Manager**

* Managed a team of 13 TIER III Software Developers.
* ‘C’ Programming Language, Knowledge of Source Control Environments, Knowledge of Full-Life-Cycle Methodologies, Technical Management Skills, MS Office Knowledge, Scheduling Tools Expert, Budgeting Knowledge, Direct Contact with Customers, Lead Customer Status Meetings, Internal Status Meetings, Prioritize Staff Work schedule. Hiring Manager, General Management responsibilities.

**Lucent Technologies Holmdel, NJ (FTE) Jan 1992 – Sep 2000**

**Software Developer/Project Manager**

* Project types included: Application, Infrastructure and telecom.
* Coaching and training responsibilities.
* UNIX Expert, ‘C’ Language Expert, Hardware Knowledge, extensive WEB Development, Direct Customer Support, Status Meeting Coordinator, Software Build Environment Knowledge, Printed Circuit Design Knowledge, Mechanical and Electronic Drafting Standards, Requirements Generation, Knowledge of Full-Life-Cycle of Software, Training Instructor, Training Course Generation, 7X24 Customer Support, System Administrator, Project Manager, Testing Coordinator of New Niche Tools, and General Management Responsibilities

**Certification**

* Computer Science Teacher
* Certified SCRUM MASTER COACH
* Certified SCRUM PRODUCT OWNER
* Microsoft Partner
* Project Management PMP (studying to certify)
* TCP/IP Networking
* (Object-Oriented Programming in C++)
* (ISO Certification)
* (LCL600H Introduction to Perl)
* (LCP100H Windows NT Facilities & Architecture)
* (SONET Architecture)
* (LCL302H Thinking in JAVA)
* Knowledge of ORACLE Database Development tools
* LCP301H Visual Basic Programming