The access to the "other system" we are providing to you. the following will be good for one hour. I assume Debasis has provided you the deltail :) We thank you for all you have and are doing.

[3:47:51 PM] Mike Thompson: the login information is:

http://venus.dontshoot.com/Venus

Login : carlos

password : 123456

[3:48:32 PM] Sudhir Kumar Panda: Ok.Thanks we are navigating to the site and let you know

[3:48:42 PM] Mike Thompson: Great

[3:49:22 PM] Sudhir Kumar Panda: Furthermore, we have asked some queries by explaining some logical things.

[3:49:40 PM] Sudhir Kumar Panda: We are waiting for your esteem suggestion on those queries

[3:49:51 PM] Mike Thompson: I will get right on it.

[3:50:18 PM] Sudhir Kumar Panda: Ok

[3:51:03 PM] Mike Thompson: My thought also was that once you seen the "Countrys winning system" as you are seing now, it would provide a whole new insight. I am delighted you asked to see. What you are veiwing is the largest of it's type, recognized by very large customers.

[3:51:40 PM] Mike Thompson: Very improtant is the Open and Dispatch Board

[3:51:42 PM] Sudhir Kumar Panda: Ok.Great

[3:51:48 PM] Sudhir Kumar Panda: Ok

[3:52:07 PM] Mike Thompson: That is the nuts and botls, I consider allot of stuff there bells and whistles, later to come

[3:52:22 PM] Sudhir Kumar Panda: Ok

[3:52:28 PM] Mike Thompson: and in the case of Venus, WAY TO MANY belss and whistles

[3:52:53 PM] Sudhir Kumar Panda: Ok

[3:53:05 PM] Mike Thompson: bells and whistles is a tem we use to say Extra stuff :)

[3:53:08 PM] Mike Thompson: term

[3:53:46 PM] Sudhir Kumar Panda: Ok

[3:56:21 PM] Sudhir Kumar Panda: Do you want your open and dispathch board is same like the Venus system?

[3:57:19 PM] Sudhir Kumar Panda: OR, as per your given document and work order request form we have to do inour way

[3:57:22 PM] Mike Thompson: Well......... The one in Venus works and it works well. However, if you have a better idea, I am open to it

[3:57:25 PM] Sudhir Kumar Panda: Please confirm

[3:57:53 PM] Mike Thompson: I like the page you guys done that showed a schedule board in slots

[3:58:06 PM] Sudhir Kumar Panda: OK

[3:59:14 PM] Mike Thompson: So I and we were hoping to bring on a improved model, I think the slots showed in the way of, almost like a calendar is very nice, and then hoovering over the name would show job details

[3:59:50 PM] Mike Thompson: You already have a module that is simular, on a school scheduling site

[4:00:22 PM] Mike Thompson: It would need much change though to incorporate so many jobs and on 30 minutes-slots

[4:01:19 PM] Mike Thompson: and at the same time, We know Venus works very well as a system, if you feel strong about that, we are good with it

[4:02:04 PM] Sudhir Kumar Panda: We can do whatever things as per the requirement

[4:02:21 PM] Sudhir Kumar Panda: We can do same as venus OR as per your wish

[4:03:09 PM] Mike Thompson: I am very open to any suggestion or recomendation rihgt now, before I make a decison. ANy?

[4:04:14 PM] Sudhir Kumar Panda: We think we can do the system with the feature the Venus system has

[4:04:51 PM] Sudhir Kumar Panda: The open and dispatch board and for other stuffs

[4:05:10 PM] Sudhir Kumar Panda: But we have some concern in your order form

[4:05:23 PM] Sudhir Kumar Panda: i.e. Work order request form

[4:06:35 PM] Mike Thompson: No real concern there, look at the now order tab in venus and work to improve the layout of the fields I have provided is all

[4:06:45 PM] Mike Thompson: new order in venus

[4:09:21 PM] Mike Thompson: One thing I would like to see as an option so that we can be one-up on Venus is the calendar type layout. If in fact you prefer going with the open and dispatch board like in Venus

[4:09:59 PM] Sudhir Kumar Panda: Ok

[4:10:27 PM] Mike Thompson: The opne board consist of jobs that have NOT been scheduled yet. Where the dispatch board is realy nothing but a "Alllready schuduled jobs"

[4:10:34 PM] Mike Thompson: open

[4:10:41 PM] Sudhir Kumar Panda: Ok

[4:10:56 PM] Sudhir Kumar Panda: That we know

[4:11:10 PM] Sudhir Kumar Panda: But where you are going to assign a job?

[4:11:52 PM] Sudhir Kumar Panda: Because in the WO form in the bottom of this form you have the field to enter the Tech name and WO numbers.... etc.

[4:12:47 PM] Sudhir Kumar Panda: But if the admin is going to assign a job to a Tech in the WO form then how will assume the it is open OR something else?

[4:13:34 PM] Sudhir Kumar Panda: Because as per your WO form the Tech has been assigned there by the admin

[4:14:06 PM] Mike Thompson: I would like to see it as a right click option on the open board and also an option as the job is being produced by internal mangement. No putside people will do a new job in the system, they can only make a request.. Now eventualy, the request should be ina ccertain formation that Boxware can recognize and then become a open job, we can worry about that later

[4:14:46 PM] Sudhir Kumar Panda: Then how you will keep track of the different status of the Job?

[4:14:50 PM] Mike Thompson: That WO, was a paper verions that the tech gets, and gets a signoff after competing the job

[4:15:27 PM] Mike Thompson: Only so we can get paid and he gets paid

[4:15:57 PM] Mike Thompson: However, the fields are very much the important ones in the system

[4:16:13 PM] Mike Thompson: and for that reason I shared it

[4:16:22 PM] Sudhir Kumar Panda: OK

[4:18:50 PM] Sudhir Kumar Panda: Can you please provide the exact rough diagram for the WO form, for the Open and dispatch board, The lay out of the Add new Job form, other essential things for our system so that we can better analyze the stuffs and the system will move in a right direction.

[4:19:15 PM] Sudhir Kumar Panda: Which will be helpful for both of us

[4:20:26 PM] Mike Thompson: How about lets going with Venus as the rough draft, that is why I have provided several snap shts of it from the beggining, I was also hopeful that you could be creative in improving on certain modules along the way

[4:20:39 PM] Mike Thompson: .\

[4:21:36 PM] Sudhir Kumar Panda: This is because we are not able to access the Venus for more time and the Venus system is big.So, if we have the access to the Venus system then this system is not at all problem for us to do

[4:21:55 PM] Sudhir Kumar Panda: Can we acces the system for each day?

[4:22:00 PM] Mike Thompson: Venus is big, however, what we are asking for is not nearly as big yet

[4:22:14 PM] deb acharya: yes that i know

[4:23:08 PM] Mike Thompson: There is proably more than 15 modules in Venus, where I originaly showed only about 5. I will do what ever you need me to do though, including a video of Venus if it helpd

[4:23:12 PM] Mike Thompson: helps

[4:23:20 PM] Mike Thompson: per your request

[4:23:36 PM] deb acharya: Actually Our Designer is confused as becasue you sent a Work order form

[4:23:44 PM] Sudhir Kumar Panda: Yes.That is great

**[4:26:05 PM] Mike Thompson: I know, dont worry about the workorder form, only about the fields that are in it. The page could be eliminated as it is in Boxware "post job" and be incorporated as a "new job" with the same fileds as "open job" and "Sceduled Job" Only that some fields will be blanks at times, especialy in the open job as an example the tech field will be blank as well as scedhuled**

[4:26:21 PM] deb acharya: ha ha

[4:26:25 PM] deb acharya: no problem man

[4:26:38 PM] Mike Thompson: I understand the confusement, very well. Thats why we are here

[4:27:39 PM] Sudhir Kumar Panda: OK

[4:28:30 PM] Mike Thompson: You guys are great, I have believed in you from first site, I know this is one "hellofa job" what you guys should know is, me and partner are now fail proof, we have 4 rather large customers that love our service. we will have a very long relationship, we can always improve as we go