

# HCI Tutorial #2

## Q. Conduct a 'Contextual Inquiry' on a software application of your choice

### A. Navigate from Dadar Station to VJTI college

Description	Did the user try to achieve the end goal?	Did the user notice that the correct action choices are available.	Did the user confidently know that the choice being made by him/her is the right one?	Did the user understand the feedback after every action	Did the user complete the task With satisfaction ?	Comments / Alternative suggestions/ solutions / discussion points.
Search for VJTI college	Yes	Yes	Yes	Yes. Map view goes to location	Yes	-
Click on 'Directions'	Yes	Yes	Yes. Only one button is available	Yes	Yes	-
Select mode of transport	Yes	Yes	Yes	Yes. The user chooses from the available options.	Yes	-
Choose starting point as Dadar Station	Yes	Yes	Yes. Some hesitation due to default GPS	Yes	Yes. Route is highlighted	-
Click on 'Start'	Yes	Yes. Only one option is available	Yes	Yes	Yes. Navigation steps appear.	-