In [34]: import pandas as pd
import seaborn as sns
import matplotlib.pyplot as plt

In [127]: df = pd.read_csv('online_retail_customer_churn.csv')
df

Out[127]:

Promotion_Re	Email_Opt_In	Last_Purchase_Days_Ago	Satisfaction_Score	Num_of_Support_Contacts	Num_of_Returns	ransaction_Amount
Res	True	129	3	0	2	453.80
Res	False	227	3	2	2	22.90
Res	False	283	2	2	5	50.53
	True	226	5	3	5	411.83
Unsul	False	242	5	0	3	101.19
	True	88	2	3	0	77.75
Res	False	352	4	4	6	34.45
Unsul	True	172	1	3	7	187.37
Res	False	55	5	2	1	483.80
	True	269	1	0	6	420 91

In [36]: df.describe()

Out[36]:

	Customer_ID	Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	١
count	1000.000000	1000.000000	1000.000000	1000.00000	1000.000000	1000.000000	1000.000000	
mean	500.500000	43.267000	111.962960	5080.79265	9.727000	49.456000	266.876530	
std	288.819436	15.242311	52.844111	2862.12335	5.536346	28.543595	145.873445	
min	1.000000	18.000000	20.010000	108.94000	1.000000	1.000000	10.460000	
25%	250.750000	30.000000	67.800000	2678.67500	5.000000	25.000000	139.682500	
50%	500.500000	43.000000	114.140000	4986.19500	9.000000	49.000000	270.100000	
75%	750.250000	56.000000	158.452500	7606.47000	14.000000	74.000000	401.602500	
max	1000.000000	69.000000	199.730000	9999.64000	19.000000	99.000000	499.570000	

In [37]: df.shape

Out[37]: (1000, 15)

In [38]: df.isnull().sum()

 Out[38]:
 Customer_ID
 0

 Age
 0

 Gender
 0

 Annual_Income
 0

Total_Spend 0 Years_as_Customer 0 0 Num_of_Purchases Average_Transaction_Amount 0 Num_of_Returns Num_of_Support_Contacts 0 0 Satisfaction_Score 0 Last_Purchase_Days_Ago 0 Email_Opt_In 0 Promotion_Response 0 Target_Churn 0

dtype: int64

In [39]: df.info() <class 'pandas.core.frame.DataFrame'> RangeIndex: 1000 entries, 0 to 999 Data columns (total 15 columns): # Column Non-Null Count Dtype 0 Customer_ID 1000 non-null int64 1000 non-null 1 Age int64 2 Gender 1000 non-null object 3 Annual Income 1000 non-null float64 4 Total_Spend 1000 non-null float64 5 Years_as_Customer 1000 non-null int64 Num of Purchases 1000 non-null 6 int64 7 Average_Transaction_Amount 1000 non-null float64 8 Num_of_Returns 1000 non-null int64 Num_of_Support_Contacts 1000 non-null int64 10 Satisfaction_Score 1000 non-null int64 Last_Purchase_Days_Ago 11 1000 non-null int64 12 Email_Opt_In 1000 non-null bool 13 Promotion_Response 1000 non-null object 14 Target_Churn 1000 non-null bool dtypes: bool(2), float64(3), int64(8), object(2) memory usage: 103.6+ KB In [40]: for i in df.select_dtypes(['int','float']): sns.boxplot(data=df,x=i) plt.show() In [41]: df.select_dtypes(['int','float']).skew() Out[41]: Customer_ID 0.000000 0.013168 Age Annual_Income -0.044687Total_Spend 0.017604 Years_as_Customer 0.067083 Num_of_Purchases 0.060150 Average_Transaction_Amount -0.097007 Num_of_Returns Num_of_Support_Contacts -0.056576 0.082670

0.004082

0.023327

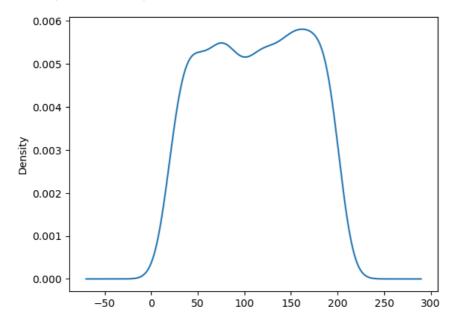
Satisfaction Score

dtype: float64

Last_Purchase_Days_Ago

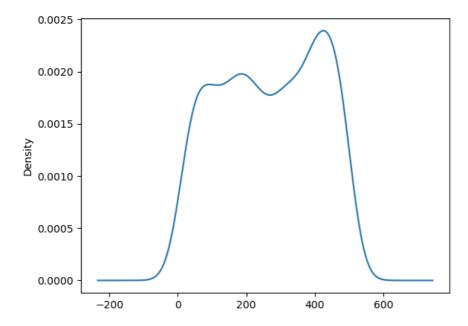
In [42]: df['Annual_Income'].plot(kind = 'kde')

Out[42]: <Axes: ylabel='Density'>

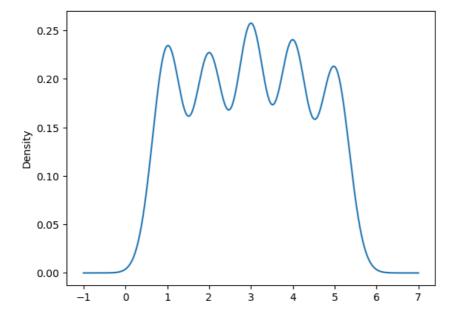


In [43]: df['Average_Transaction_Amount'].plot(kind = 'kde')

Out[43]: <Axes: ylabel='Density'>



Out[44]: <Axes: ylabel='Density'>

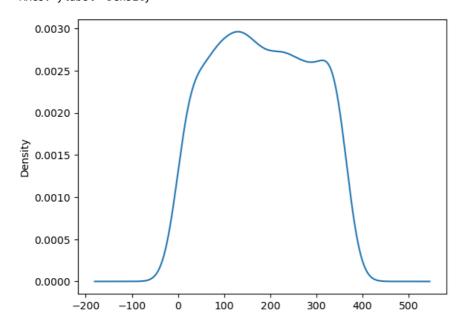


In [45]: df.select_dtypes(['int','float']).kurtosis()

Out[45]: Customer_ID -1.200000Age -1.212970 Annual_Income Total_Spend -1.228979 -1.207383 Years_as_Customer -1.191698 Num_of_Purchases -1.216627 Average_Transaction_Amount -1.274298 Num_of_Returns -1.227017 Num_of_Support_Contacts -1.277017 Satisfaction_Score -1.251670 Last_Purchase_Days_Ago -1.174978 dtype: float64

In [46]: df['Last_Purchase_Days_Ago'].plot(kind = 'kde')

Out[46]: <Axes: ylabel='Density'>



```
Out[47]: (array([324., 0., 0., 0., 0., 334., 0., 0., 0., 342.]),
array([0., 0.2, 0.4, 0.6, 0.8, 1., 1.2, 1.4, 1.6, 1.8, 2.]),
<BarContainer object of 10 artists>)
                  350
                  300
                  250 -
                  200 -
                  150 -
                  100 -
                   50
                     0
                          Other
                                                                       Male
                                                                                                                   Female
In [48]: plt.hist(df["Promotion_Response"])
Out[48]: (array([338., 0., 0., 0., 0., 301., 0., 0., 0., 361.]), array([0., 0.2, 0.4, 0.6, 0.8, 1., 1.2, 1.4, 1.6, 1.8, 2.]), <BarContainer object of 10 artists>)
                  350
                  300
```

Logistic Regression

Ignored

Unsubscribed

250 -

200 -

150 -

100

50

Responded

In [47]: plt.hist(df["Gender"])

In [128]: df

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	Customer_ID	Age	Gender	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount Nu
0	1	62	Other	45.15	5892.58	5	22	453.80
1	2	65	Male	79.51	9025.47	13	77	22.90
2	3	18	Male	29.19	618.83	13	71	50.53
3	4	21	Other	79.63	9110.30	3	33	411.83
4	5	21	Other	77.66	5390.88	15	43	101.19
995	996	54	Male	143.72	1089.09	2	29	77.75
996	997	19	Male	164.19	3700.24	9	90	34.45
997	998	47	Female	113.31	705.85	17	69	187.37
998	999	23	Male	72.98	3891.60	7	31	483.80
999	1000	34	Other	134.86	3956.71	15	48	420.91

1000 rows × 15 columns

In [254]: from sklearn.model_selection import train_test_split from sklearn.linear_model import LogisticRegression from sklearn.metrics import accuracy_score, confusion_matrix import warnings warnings.filterwarnings('ignore')

In [255]: df1 = pd.get_dummies(df,columns = ['Gender','Promotion_Response']) df1

Out[255]:

	Customer_ID	Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	Num_of_Re
0	1	62	45.15	5892.58	5	22	453.80	
1	2	65	79.51	9025.47	13	77	22.90	
2	3	18	29.19	618.83	13	71	50.53	
3	4	21	79.63	9110.30	3	33	411.83	
4	5	21	77.66	5390.88	15	43	101.19	
995	996	54	143.72	1089.09	2	29	77.75	
996	997	19	164.19	3700.24	9	90	34.45	
997	998	47	113.31	705.85	17	69	187.37	
998	999	23	72.98	3891.60	7	31	483.80	
999	1000	34	134.86	3956.71	15	48	420.91	

1000 rows × 19 columns

In [256]: X = df1.drop(['Target_Churn'],axis = 1) y = df1['Target_Churn']

In [257]: X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.20, random_state=42)

model = LogisticRegression() model

In [258]: model.fit(X_train, y_train)

Out[258]: ▼ LogisticRegression LogisticRegression()

```
In [259]: y_pred = model.predict(X_test)
          y_pred
Out[259]: array([ True,
                                                    True,
                         True, True,
                                      True,
                                             True,
                                                           True,
                                                                  True,
                                                                         True,
                 False,
                         True, False, True,
                                             True,
                                                    True, True, False,
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                        True, True, True, False,
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                                                           True,
                                                                  True, False,
                 False, False, False,
                                      True, False, False, False,
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                 False, False,
                               True,
                                      True, False,
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                 False, True, True, True, False, True,
                                                                  True,
                                                                         True,
                  True,
                        True,
                               True, True, True, False, True,
                                                                         True,
                 False, False])
In [260]: y_test
Out[260]: 521
                  True
          737
                  True
          740
                  True
          660
                  True
          411
                 False
          408
                 False
          332
                 False
          208
                 False
          613
                 False
          78
                 False
          Name: Target_Churn, Length: 200, dtype: bool
In [261]: |accuracy_score(y_test,y_pred)
Out[261]: 0.545
In [264]: confusion_matrix(y_test,y_pred)
Out[264]: array([[31, 63],
                 [28, 78]])
In [262]: |model.score(X_train,y_train)
Out[262]: 0.5375
In [263]: model.score(X_test,y_test)
Out[263]: 0.545
```

Linear Regression

In [175]: df

Out[175]:

Promotion_R€	Email_Opt_In	Last_Purchase_Days_Ago	Satisfaction_Score	Num_of_Support_Contacts	Num_of_Returns	ransaction_Amount
Res	True	129	3	0	2	453.80
Res	False	227	3	2	2	22.90
Res	False	283	2	2	5	50.53
	True	226	5	3	5	411.83
Unsul	False	242	5	0	3	101.19
	True	88	2	3	0	77.75
Res	False	352	4	4	6	34.45
Unsul	True	172	1	3	7	187.37
Res	False	55	5	2	1	483.80
	True	269	1	0	6	420.91

In [286]: **from** sklearn.linear_model **import** LinearRegression

In [287]: **from** sklearn.preprocessing **import** LabelEncoder

In [288]: le = LabelEncoder()

In [289]: df1['Target_Churn']= le.fit_transform(df1['Target_Churn'])

In [290]: df1

Out[290]:

	Customer_ID	Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	Num_of_Re
0	1	62	45.15	5892.58	5	22	453.80	
1	2	65	79.51	9025.47	13	77	22.90	
2	3	18	29.19	618.83	13	71	50.53	
3	4	21	79.63	9110.30	3	33	411.83	
4	5	21	77.66	5390.88	15	43	101.19	
995	996	54	143.72	1089.09	2	29	77.75	
996	997	19	164.19	3700.24	9	90	34.45	
997	998	47	113.31	705.85	17	69	187.37	
998	999	23	72.98	3891.60	7	31	483.80	
999	1000	34	134.86	3956.71	15	48	420.91	

1000 rows × 19 columns

In [291]: x = df1.drop('Target_Churn',axis=1)

y = df1['Target_Churn']

```
In [292]: x
Out[292]:
                 Customer_ID Age Annual_Income Total_Spend Years_as_Customer Num_of_Purchases Average_Transaction_Amount Num_of_Re
                              62
                                         45.15
                                                   5892.58
                                                                         5
                                                                                                               453.80
                          2
                                         79.51
                                                   9025.47
                                                                        13
                                                                                         77
                                                                                                                22.90
              1
                              65
                                                                                                                50.53
              2
                          3
                              18
                                         29.19
                                                    618.83
                                                                        13
                                                                                         71
                                                                                                               411.83
              3
                          4
                              21
                                         79.63
                                                   9110.30
                                                                         3
                                                                                         33
                          5
                                                                        15
                                                                                                               101.19
                              21
                                         77.66
                                                   5390.88
                                                                                         43
             995
                        996
                                         143.72
                                                   1089.09
                                                                         2
                                                                                         29
                                                                                                                77.75
                                                   3700.24
                        997
                              19
                                         164.19
                                                                         9
                                                                                         90
                                                                                                                34.45
            996
                              47
                                         113.31
                                                    705.85
                                                                        17
                                                                                                               187.37
            997
                        998
                                                                                         69
                        999
                              23
                                         72.98
                                                   3891.60
                                                                         7
                                                                                         31
                                                                                                               483.80
            998
                                                                                                               420.91
                        1000
                                         134.86
                                                   3956.71
                                                                        15
                                                                                         48
            999
                              34
            1000 rows × 18 columns
In [293]: y
Out[293]: 0
                    1
                    0
            2
            3
                    1
            4
                    0
            995
                   0
            996
                    1
            997
            998
                    1
            999
           Name: Target_Churn, Length: 1000, dtype: int64
In [294]: from sklearn.model_selection import train_test_split
In [295]: x_train,x_test,y_train,y_test = train_test_split(x,y,test_size= 0.30,random_state=0)
In [296]: lr=LinearRegression()
In [297]: | lr.fit(x_train,y_train)
Out[297]:
            ▼ LinearRegression
```

LinearRegression()

```
In [298]: y_pred = lr.predict(x_test)
Out[298]: array([0.47589588, 0.57449366, 0.47671102, 0.59849231, 0.52660338,
                                0.36552957, 0.44828967, 0.45581864, 0.4957535 , 0.47616082, 0.49270534, 0.44918209, 0.4369767 , 0.51985429, 0.58112607,
                                 0.52270435, 0.54889595, 0.4611776 , 0.47174831, 0.4716946 ,
                                0.47489979, 0.48660588, 0.49153534, 0.4516617, 0.55098009, 0.44164917, 0.54999091, 0.55048433, 0.53759787, 0.49559667,
                                  0.54749914, \ 0.43529441, \ 0.3851065 \ , \ 0.48621625, \ 0.50640098, 
                                0.44362649, 0.6062375, 0.51963237, 0.44193439, 0.56289907, 0.62649779, 0.42371559, 0.6119746, 0.43911744, 0.56105472, 0.62048637, 0.55668555, 0.45814039, 0.53128969, 0.52629143,
                                 0.62886754, 0.51523958, 0.43419154, 0.49262347, 0.53951524,
                                0.59623906, 0.56289107, 0.57493656, 0.64761287, 0.54177858, 0.56060122, 0.48921969, 0.43488219, 0.48993998, 0.50568293,
                                0.4617335 , 0.44019857, 0.53686465, 0.49459303, 0.46997931, 0.49497995, 0.61553957, 0.46431834, 0.55678434, 0.38591003, 0.51705192, 0.55161874, 0.53597204, 0.52007492, 0.44696776,
                                0.644336 , 0.55341865, 0.59851422, 0.54051097, 0.54521876, 0.51230973, 0.56562135, 0.50702809, 0.46965101, 0.56571119, 0.47900067, 0.42387528, 0.50431665, 0.51103552, 0.59904315,
                                 0.38501222, 0.56467901, 0.51137357, 0.43649618, 0.53340495,
                                0.62429898, 0.56707366, 0.54068747, 0.48748388, 0.45990924, 0.59536389, 0.53783974, 0.52467969, 0.49048577, 0.67051517,
                                0.51594445, 0.5146918, 0.5740159, 0.46437843, 0.57572762, 0.50576768, 0.46683969, 0.60963476, 0.46583152, 0.54663028, 0.58579234, 0.3500987, 0.53025568, 0.56443727, 0.57429178,
                                 0.4655763 , 0.57820187, 0.48836826, 0.65479406, 0.54395051,
                                0.55967605, 0.50348687, 0.46777321, 0.57065989, 0.49884741, 0.54593047, 0.55644189, 0.70990519, 0.39421718, 0.51607154,
                                 0.6269134 \ , \ 0.50396045, \ 0.49660918, \ 0.60935246, \ 0.55485833, \\
                                 0.56761624, 0.44687198, 0.49844504, 0.50933624, 0.50514083,
                                0.52118331, 0.45699403, 0.41338503, 0.50607024, 0.53207014, 0.49543446, 0.53514654, 0.51130888, 0.47256737, 0.46922424,
                                0.58833782, 0.40981992, 0.50967817, 0.57603932, 0.45163688, 0.44593531, 0.62924485, 0.46267325, 0.55196985, 0.56724898, 0.47230343, 0.38681561, 0.49523124, 0.44638381, 0.58054789,
                                0.60003911, 0.45235936, 0.57763272, 0.55749269, 0.57696219, 0.49937566, 0.46379781, 0.34685654, 0.46397992, 0.60703252, 0.4867421, 0.50486531, 0.40925132, 0.51946846, 0.5989905,
                                0.4591386 , 0.49516722, 0.58368114, 0.32353318, 0.62053747, 0.59245185, 0.52311349, 0.41798634, 0.51021864, 0.50596334, 0.56631392, 0.42117664, 0.61180828, 0.49476688, 0.62212461,
                                 0.4977281 , 0.55639094 , 0.51575679 , 0.62883105 , 0.43355309 ,
                                0.57919159, 0.5007626 , 0.59186013, 0.54030243, 0.6047451 , 0.58554823, 0.44636918, 0.55192959, 0.49187186, 0.52772932,
                                 0.44262356, \ 0.54087311, \ 0.45789179, \ 0.42877965, \ 0.39799644, 
                                0.43291394, 0.58446806, 0.44910585, 0.52934905, 0.43828595, 0.48781016, 0.49032848, 0.46168065, 0.6367614, 0.61561083,
                                 0.56469904, 0.5779474 , 0.46059759, 0.46395339, 0.60294668,
                                0.60809608, 0.52684939, 0.58046024, 0.62392595, 0.558628, 0.45521454, 0.62369218, 0.4490054, 0.4824217, 0.47803897, 0.52551417, 0.53453835, 0.49632286, 0.55722057, 0.48680604,
                                0.53855094, 0.50927051, 0.54826679, 0.44727278, 0.54409556, 0.55778423, 0.49813246, 0.64695646, 0.58807226, 0.46774071, 0.47855411, 0.47911732, 0.56105488, 0.47071948, 0.45847307,
                                 0.50174348,\ 0.59329844,\ 0.49406077,\ 0.45011253,\ 0.50932322,
                                0.57775156, 0.42689451, 0.51707697, 0.48882346, 0.41997741, 0.62461931, 0.49465378, 0.4774423 , 0.43315395, 0.55812967,
                                0.43548927, 0.59451152, 0.46451228, 0.57493064, 0.4315745, 0.51631878, 0.52630934, 0.65219925, 0.45979141, 0.52320113, 0.50169863, 0.52178545, 0.44414319, 0.49670614, 0.55088171])
In [299]: y_test
Out[299]: 993
                   859
                                1
                   298
                                1
                   553
                   672
                                1
                   167
                                1
                   998
                                1
                   984
                   491
                                1
                   10
                   Name: Target_Churn, Length: 300, dtype: int64
```

```
In [300]: from sklearn.metrics import r2_score
          from sklearn import metrics
In [301]: metrics.r2_score(y_test,y_pred)
Out[301]: -0.04178758255868886
In [302]: lr.score(x_train,y_train)
Out[302]: 0.016946110193488684
In [303]: lr.score(x_test,y_test)
Out[303]: -0.04178758255868886
In [304]: from sklearn.linear_model import Lasso
In [244]: lasso1=Lasso(1)
          lasso1
Out[244]:
               Lasso
          Lasso(alpha=1)
In [245]: lasso1.fit(x_train,y_train)
Out[245]:
               Lasso
          Lasso(alpha=1)
```

```
Out[246]: array([0.53464182, 0.55153753, 0.52628915, 0.49662945, 0.54877464,
                               0.50450952, 0.49674897, 0.52337155, 0.49584509, 0.50448076, 0.54814566, 0.50129629, 0.4897494, 0.51392462, 0.51321707,
                                0.50270294, 0.52542176, 0.53052843, 0.53884494, 0.51723128,
                               0.52665481, 0.52375847, 0.50791945, 0.49811189, 0.52450892, 0.54670405, 0.50777637, 0.5226336, 0.51988592, 0.55563679,
                                0.49533313, 0.52267864, 0.48786982, 0.48746628, 0.48686171,
                               0.53345559, 0.54125438, 0.49327109, 0.50422327, 0.54795086, 0.53439381, 0.51010866, 0.55270557, 0.50064567, 0.52211387,
                                0.51488096, 0.51952139, 0.52336423, 0.54375263, 0.50851542,
                               0.51908089, 0.54522431, 0.49666425, 0.50419776, 0.5440904, 0.54163323, 0.52222202, 0.55766762, 0.54360428, 0.53768008, 0.51895283, 0.51627601, 0.48838784, 0.51453939, 0.49163574, 0.53203100, 0.51324664, 0.51453032, 0.547334664, 0.51453032
                               0.52393199, 0.51234664, 0.5142862, 0.54721641, 0.50768202, 0.55327297, 0.54550842, 0.49509879, 0.52869125, 0.49375763, 0.54284225, 0.54506344, 0.54314333, 0.55243587, 0.49966253,
                                0.5251955 , 0.54669208 , 0.52046554 , 0.55007251 , 0.53942849 ,
                               0.55529631, 0.55309525, 0.53350667, 0.51232794, 0.52907115, 0.51848517, 0.49469423, 0.50351302, 0.49420804, 0.52791041,
                                0.49693676, 0.51358555, 0.52450335, 0.48756191, 0.51998592,
                               0.52276844, 0.55250245, 0.5061784 , 0.48931772, 0.54217259, 0.55063353, 0.52022087, 0.51178654, 0.53700288, 0.54999992,
                                 0.50748478 , \ 0.50105763 , \ 0.52094363 , \ 0.50731984 , \ 0.52642678 , 
                               0.54352488, 0.486606 , 0.54407158, 0.50084305, 0.5184643 , 0.54104426, 0.50756275, 0.50431826, 0.54047201, 0.50089517,
                                 0.49624834 , \ 0.5523241 \ , \ 0.51664533 , \ 0.54842354 , \ 0.52883471 , \\
                               0.51300706, 0.54569382, 0.55159158, 0.53429924, 0.53359346, 0.49397472, 0.54470976, 0.52536352, 0.50952402, 0.49539345, 0.55760267, 0.51343665, 0.50648277, 0.56009391, 0.52272927,
                               0.52673608, 0.52451863, 0.55582562, 0.49506742, 0.54124277, 0.525013 , 0.54136917, 0.51217623, 0.50514554, 0.52651132, 0.5175902 , 0.53289962, 0.54121183, 0.50707286, 0.50295366,
                               0.5053261 , 0.51876609, 0.49300894, 0.52373623, 0.51343753, 0.51671317, 0.53776226, 0.53598055, 0.49785329, 0.55703143, 0.51281505, 0.49756079, 0.49265314, 0.50261573, 0.4942255 ,
                               0.49006406, 0.55402249, 0.54689969, 0.52521804, 0.5580938, 0.55051319, 0.50980385, 0.51658797, 0.53195772, 0.53720679, 0.52579559, 0.54437701, 0.50046394, 0.50950311, 0.53930871,
                                0.55054962, 0.54412243, 0.52006105, 0.49040816, 0.51471237,
                               0.49559669, 0.49930032, 0.50524691, 0.51943388, 0.50888363, 0.50440869, 0.49538782, 0.55035749, 0.55074493, 0.55534372,
                                 0.55013277, \ 0.49853108, \ 0.48686277, \ 0.55699499, \ 0.49491615, \\
                               0.52557326, 0.55251239, 0.55096551, 0.49441626, 0.50324419, 0.53652173, 0.49957418, 0.49028159, 0.50920792, 0.54554518,
                                0.54210237, \ 0.52686883, \ 0.53748479, \ 0.55080781, \ 0.52037975, \\
                               0.51709161, 0.52606011, 0.51191523, 0.49942113, 0.55421032, 0.50899714, 0.49208174, 0.52031006, 0.54149147, 0.52045084,
                                0.53092388, 0.49041257, 0.52747267, 0.49842687, 0.5163128 ,
                               0.5207841 , 0.54937253, 0.54165357, 0.55504995, 0.52890532, 0.50099228, 0.54444669, 0.49506366, 0.52977849, 0.48757309, 0.49809133, 0.49242623, 0.49639482, 0.50906697, 0.54376221,
                               0.51707493, 0.54155767, 0.49492144, 0.49880123, 0.52809831, 0.49849268, 0.52875672, 0.54388238, 0.4922618, 0.53439921, 0.53880564, 0.53307073, 0.49343332, 0.53004398, 0.5387145,
                               0.50827437, 0.54647078, 0.54116997, 0.53148126, 0.51261234,
                               0.49431204, 0.52835068, 0.49743585, 0.52027491, 0.49397356, 0.55165324, 0.49463129, 0.51551735, 0.49789132, 0.53784617,
                                0.52104058, 0.55234946, 0.49354236, 0.53761308, 0.50780125,
                               0.50738351, 0.53814762, 0.49046304, 0.5181294, 0.52112408, 0.50997513, 0.50899717, 0.49256217, 0.51122565, 0.52109102])
In [247]: y_test
Out[247]: 993
                  859
                               1
                  298
                               1
                   553
                  672
                               1
                   167
                               1
                  998
                               1
                  984
                               0
                  491
                               1
                  10
                  Name: Target_Churn, Length: 300, dtype: int64
```

In [246]: y_pred1 = lasso1.predict(x_test)

In [248]: lasso1.score(x_train,y_train)

Out[248]: 0.001913698664254171

KNN Algorithm

In [265]: df1

Out[265]:

Score	Last_Purchase_Days_Ago	Email_Opt_In	Target_Churn	Gender_Female	Gender_Male	Gender_Other	Promotion_Response_Ignored
3	129	True	True	0	0	1	0
3	227	False	False	0	1	0	0
2	283	False	True	0	1	0	0
5	226	True	True	0	0	1	1
5	242	False	False	0	0	1	0
2	88	True	False	0	1	0	1
4	352	False	True	0	1	0	0
1	172	True	False	1	0	0	0
5	55	False	True	0	1	0	0
1	269	True	True	0	0	1	1

```
In [266]: x = df1.drop('Target_Churn',axis=1)
y = df1.Target_Churn
```

In [267]: x

Out[267]:

	Customer_ID	Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	Num_of_Re
0	1	62	45.15	5892.58	5	22	453.80	
1	2	65	79.51	9025.47	13	77	22.90	
2	3	18	29.19	618.83	13	71	50.53	
3	4	21	79.63	9110.30	3	33	411.83	
4	5	21	77.66	5390.88	15	43	101.19	
					•••			
995	996	54	143.72	1089.09	2	29	77.75	
996	997	19	164.19	3700.24	9	90	34.45	
997	998	47	113.31	705.85	17	69	187.37	
998	999	23	72.98	3891.60	7	31	483.80	
999	1000	34	134.86	3956.71	15	48	420.91	

1000 rows × 18 columns

```
In [268]: y
```

Out[268]: 0 True 1 False 2 True 3 True

4 False
...
995 False
996 True
997 False
998 True
999 True

Name: Target_Churn, Length: 1000, dtype: bool

In [269]: x_train,x_test,y_train,y_test = train_test_split(x,y,test_size=0.20,random_state=42)

```
In [270]: from sklearn.neighbors import KNeighborsClassifier
In [371]: knnC = KNeighborsClassifier(n_neighbors = 1)
Out[371]:
                   KNeighborsClassifier
           KNeighborsClassifier(n_neighbors=1)
In [372]: knnC.fit(x_train,y_train)
Out[372]:
                   KNeighborsClassifier
          KNeighborsClassifier(n neighbors=1)
In [373]: y_pred=knnC.predict(x_test)
          y_pred
Out[373]: array([1, 0, 0, 0, 1, 1, 1, 1, 0, 1, 1, 1, 1, 0, 0, 0, 0, 1, 0, 1, 0,
                 1, 1, 0, 0, 0, 1, 1, 1, 1, 0, 0, 1, 0, 1, 1,
                                                               0, 0, 1,
                                                                        0, 0, 1, 0,
                 0, 1, 1, 1, 0,
                                0, 1, 0, 0,
                                            1, 1, 0, 1,
                                                        1,
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                                                                  1,
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                                1, 0, 0, 0, 0, 0, 1, 0,
                 1, 0, 1, 0,
                             1,
                                                        1,
                                                            0,
                                                              1,
                                                                  1,
                                                                     1,
                 1, 1, 0, 0, 1, 0, 1, 1, 0, 1, 0, 0, 0, 0, 1, 1, 1, 0, 0, 0, 1, 0,
                                                                     0,
                                                           1,
                    1, 1, 1, 0, 1, 0, 1, 1,
                                            1, 1, 1, 1,
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                                                              1, 1,
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                                            0, 1,
                    1,
                       1, 1,
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                                1, 1, 1,
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                                                         0,
                                                            0, 0,
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                                                                     0,
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                 1, 0, 1, 0, 0, 1, 0, 0, 0, 0, 1, 0, 1, 1,
                                                            0, 1,
                                            0, 1, 0, 1, 1, 1, 1, 1, 0,
                    1, 1, 0, 1, 1, 1, 1, 1,
                                                                        1, 1,
                                                      1,
                    1, 0, 0,
                             1,
                                1,
                                   1, 1,
                                         1,
                                            1,
                                                1, 0,
                                                         1,
                                                            1,
                                                               0, 1,
                                                                     1,
                                                                        1,
                 1, 1, 1, 0, 1, 1, 0, 1, 0, 1, 1, 0, 0, 0, 0, 1, 1, 0, 1, 0, 0, 1,
                 0, 1, 1, 1, 1, 0, 0, 1, 1, 1, 1, 1, 0, 1, 1, 0, 0, 0, 0, 0, 0, 1,
                 0, 1, 0, 0, 1, 1, 1, 0, 0, 1, 0, 1, 0, 0,
                                                           1, 0, 1, 1, 1, 1, 0, 0,
                 1, 0, 1, 0, 0, 1, 1, 0, 1, 0, 1, 0, 0, 0])
In [374]: y_test
Out[374]: 993
          859
                 1
          298
                 1
          553
                 0
          672
                 1
          167
                 1
          998
          984
                 0
          491
                 1
          10
          Name: Target_Churn, Length: 300, dtype: int64
In [375]: knnC.score(x_train,y_train)
Out[375]: 1.0
In [376]: knnC.score(x_test,y_test)
Out[376]: 0.46
In [377]: |accuracy_score(y_test,y_pred)
Out[377]: 0.46
In [320]: from sklearn.neighbors import KNeighborsRegressor
In [378]: knnr = KNeighborsRegressor(n_neighbors = 1)
          knnr
Out[378]:
                   KNeighborsRegressor
           KNeighborsRegressor(n_neighbors=1)
In [379]: knnr.fit(x_train,y_train)
Out[379]:
                   KNeighborsRegressor
          KNeighborsRegresspr(n_neighbors=1)
```

```
In [380]: y_pred=knnr.predict(x_test)
         y_pred
Out[380]: array([1., 0., 0., 0., 1., 1., 1., 1., 0., 1., 1., 1., 1., 1., 0., 0.,
               0., 1., 0., 1., 0., 1., 1., 0., 0., 0., 1., 1., 1., 1., 0., 0., 1.,
               1., 0., 1., 1., 0., 0., 0., 0., 0., 1., 0., 1., 0., 1., 1., 1., 0.,
               0., 1., 0., 1., 1., 0., 0., 1., 0., 1., 1., 0., 1., 0., 0., 0., 0.,
               1., 1., 1., 0., 0., 0., 1., 0., 0., 1., 1., 1., 0., 1.,
                                                                 0., 1.,
               1., 1., 1., 1., 1., 1., 1., 0., 1., 0., 1., 1., 0., 1., 1., 1.,
               1., 1., 1., 1., 1., 0., 1., 1., 0., 0., 0., 1., 0., 1., 1., 1.,
               1., 1., 0., 1., 0., 0., 1., 0., 0., 0., 0., 1., 0., 1.,
               0., 1., 1., 0., 0., 1., 1., 1., 1., 0., 1., 1., 1., 1., 1., 0., 1.,
               0., 1., 1., 1., 1., 0., 1., 1., 1., 1., 0., 1., 0., 0., 1., 1.,
               1., 1., 1., 1., 1., 0., 1., 1., 0., 1., 1., 1., 0., 1., 1., 1.,
               1., 1., 0., 1., 1., 0., 1., 0., 1., 1., 0., 0., 0., 0., 1., 1., 0.,
               1., 0., 0., 1., 0., 1., 1., 1., 0., 0., 1., 1., 1., 1., 1., 0.,
               0., 0., 1., 1., 0., 1., 0., 1., 0., 0., 0.])
In [381]: y_test
Out[381]: 993
         859
               1
         298
               1
         553
         672
               1
         167
               1
         998
               1
         984
         491
               1
         10
         Name: Target_Churn, Length: 300, dtype: int64
In [382]: metrics.r2_score(y_test,y_pred)
Out[382]: -1.1696428571428572
```

Decision Tree

In [390]: df1

Out[390]:

Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	Num_of_Returns	Num_of_Suppor
62	45.15	5892.58	5	22	453.80	2	
65	79.51	9025.47	13	77	22.90	2	
18	29.19	618.83	13	71	50.53	5	
21	79.63	9110.30	3	33	411.83	5	
21	77.66	5390.88	15	43	101.19	3	
54	143.72	1089.09	2	29	77.75	0	
19	164.19	3700.24	9	90	34.45	6	
47	113.31	705.85	17	69	187.37	7	
23	72.98	3891.60	7	31	483.80	1	
34	134.86	3956.71	15	48	420.91	6	
mns							

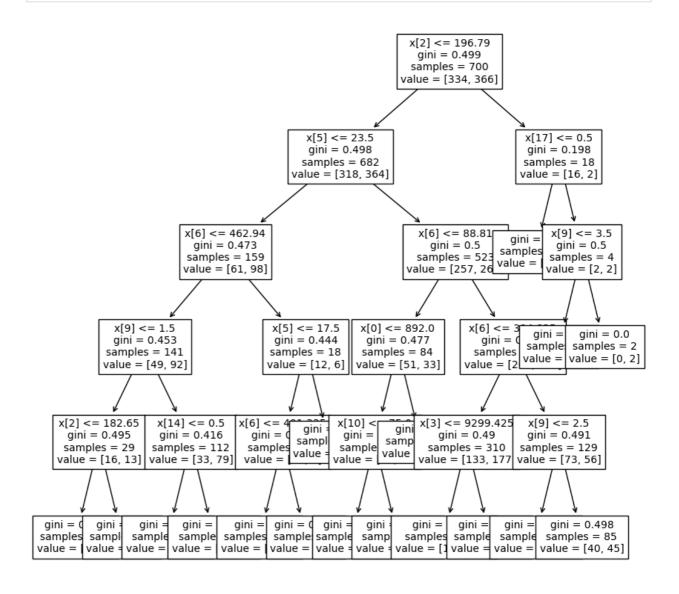
```
In [409]: x_train,x_test,y_train,y_test = train_test_split(x,y,test_size=0.30,random_state=0)
```

```
In [410]: from sklearn.tree import DecisionTreeClassifier
```

```
In [418]: dc = DecisionTreeClassifier(criterion='gini', max_depth=5, random_state=1)
```

```
In [419]: dc.fit(x_train,y_train)
Out[419]:
                      DecisionTreeClassifier
         DecisionTreeClassifier(mak_depth=5, random_state=1)
In [420]: y_pred = dc.predict(x_test)
        y_pred
1, 1, 0, 1, 1, 1, 1, 1, 1, 0, 1, 1, 0, 1, 1, 0, 0, 0, 1, 0, 0,
               1, 1, 1, 1, 1, 1, 1, 1, 0, 1, 0, 1, 1, 0, 1, 1, 0, 1,
                                                              0, 0, 0, 1,
               0, 1, 1, 1, 1, 1, 1, 0, 1, 0, 0, 0, 1, 1, 1, 1, 1, 1, 1, 1, 1,
               0, 1, 1, 0, 1, 1, 1, 1, 0, 1, 0, 1, 1, 1, 1, 1, 0, 0, 1, 1, 1, 0, 0, 1, 1, 0, 0, 0, 1, 0, 1, 0, 1, 0, 0, 0, 1, 0, 1, 0, 1, 0, 0, 0, 1,
                                                           0, 0, 1, 1,
                                                              0, 1, 1, 1,
                                                           1,
               1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 0, 1, 1, 1, 1, 1, 1, 1, 1,
               1, 1, 0, 1, 1, 1, 1, 1, 1, 0, 0, 1, 1, 1, 1, 1, 1, 0, 1, 0, 1,
               1, 1, 1, 1, 0, 1, 1, 0, 1, 1, 1, 0, 1, 1])
In [421]: y_test
Out[421]: 993
         859
               1
         298
               1
         553
               0
         672
               1
         167
              1
         998
               1
         984
               0
         491
         10
               0
         Name: Target_Churn, Length: 300, dtype: int64
In [422]: |accuracy_score(y_test,y_pred)
Out[422]: 0.51333333333333333
In [423]: from sklearn import tree
```

```
In [424]: plt.figure(figsize = (10,10))
tree.plot_tree (dc,fontsize = 10)
plt.show()
```

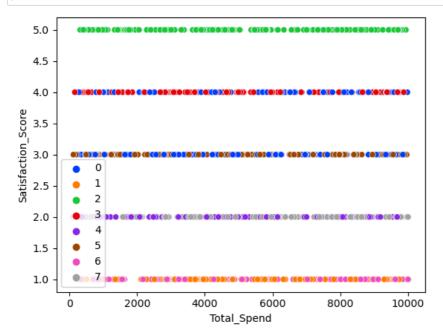


Random Forest

```
In [496]: y_pred=RF_classifier.predict(x_test)
        y_pred
Out[496]: array([0, 1, 0, 0, 0, 1, 0, 0, 0, 0, 1, 1, 1, 1, 0, 1, 1, 1, 0, 1, 0,
              0, 1, 0, 0, 0, 0, 0, 1, 0, 1, 1, 1, 0, 1, 0, 0, 1, 0, 1, 0, 1,
              0, 0, 1, 0, 0, 0, 1, 1, 1, 1, 1, 0, 1, 1, 1, 0, 1, 1, 0, 1, 0,
              0, 0, 1, 0, 1, 0, 1, 1, 0, 0, 0, 0, 0, 0, 1, 1, 0, 0, 0, 0, 0,
              1, 1, 1, 1, 0, 0, 1, 0, 1, 0, 1, 0, 1, 0, 1, 0, 1, 0, 1, 0,
              In [497]: y_test
Out[497]: 827
        632
              1
        773
              1
        626
              1
        29
              0
        411
             0
        767
              0
        968
        147
              0
        654
              1
        Name: Target_Churn, Length: 200, dtype: int64
In [498]: accuracy_score(y_test,y_pred)
Out[498]: 0.535
In [499]: confusion_matrix(y_pred,y_test)
Out[499]: array([[41, 39],
              [54, 66]])
        KMean Cluster
In [544]: x = df1[['Satisfaction_Score', 'Total_Spend']]
In [545]: from sklearn.cluster import KMeans
In [595]: k_mean_algo = KMeans(n_clusters=8)
        k_mean_algo
Out[595]:
        ▼ KMeans
        KMeans()
In [596]: k_mean_algo.fit(X)
Out [596]:
        ▼ KMeans
        KMeans()
```

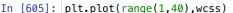
```
In [597]: k_mean_algo.labels_
                                         0,
                                                 0,
                                                                7,
                                                                        7,
                                                                                            0,
Out[597]: array([5, 0,
                             7,
                                 2,
                                     2,
                                                                    2,
2,
3,
                                                                                    7,
2,
3,
                                                                                        0,
                                             6,
                                                             4,
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5,
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0,
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7,
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                         7,
7,
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                              3,
                                 6,
                                         6,
                                             2,
                                                                                4,
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                                                     6,
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                                                                                3,
                                                                                        0,
                      3,
                              4,
                                 4,
                                         3,
                                             0,
                                                 5,
                                                                 4,
                                                                                            0,
                             7,
                                         3,
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                                                                    6,
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3,
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                                 6,
                                             5,
                                                     6,
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                                                                     5,
                          4,
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                                                                 4,
                                                                             6,
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                                                                                        2,
                      1,
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                                                                        1,
                                     2,
                                                     2,
                                         7,
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3,
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5,
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                                         3,
5,
                                                         0,
7,
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                                                                                    2,
                                                                                            2,
                             1,
                                             0,
                                                             7,
                                                                 3,
                                                                             7,
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                          5,
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                                                                            3,
7,
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                          5,
                              0,
                                     0,
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                                                             1,
                                                                 3,
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7,
                                     5,
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7,
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                      6,
                                 6,
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                                                                    2,
3,
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                          7,
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                                     4,
                                         1,
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3, 0, 4,
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In [598]:
             centroids = k_mean_algo.cluster_centers_
             centroids
Out[598]: array([[1.11022302e-16, 3.47252747e+00],
                       [1.00000000e+00, 1.00000000e+00],
                       [4.91803279e-01, 5.00000000e+00],
                      [1.00000000e+00, 4.00000000e+00],
                      [2.22044605e-16, 2.00000000e+00],
                      [1.00000000e+00, 3.00000000e+00], [1.11022302e-16, 1.00000000e+00],
                      [1.00000000e+00, 2.00000000e+00]])
```

```
In [599]: sns.scatterplot(data=x,x='Total_Spend',y='Satisfaction_Score',hue = k_mean_algo.labels_,palette='broken plt.show()
```

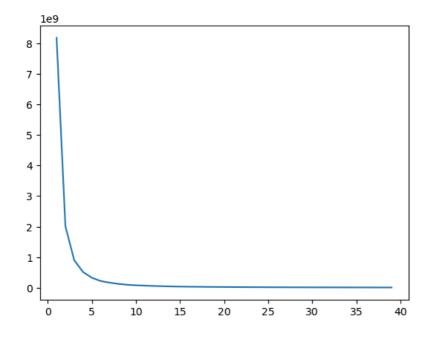


```
In [600]: from sklearn.metrics import silhouette_score
In [601]: silhouette_score(x,k_mean_algo.labels_)
Out[601]: -0.07479118701339353
In [602]: wcss = []
for i in range(1,40):
    k1 = KMeans(n_clusters =i)
    k1.fit(x)
    wcss.append(k1.inertia_)
```

```
In [603]: wcss
Out[603]:
           [8183560254.690079,
            2012667546.7588565,
            898206961.0979846,
            511666142.951803,
            322615398.3867538,
            215503493.71441016,
            163327315.69025815,
            122570789.16063347,
            94286597.58670473,
            76079902.70216402,
            64265169.467839494,
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            30088584.419168554,
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            23703408.535129912,
            21515378.19906824,
            19684362.873822525,
            17554902.28348212,
            15988813.202004304,
            14370763.012386,
            13509774.632138185,
            12149097.000864055,
            10975802.33969901,
            10470321.577828087,
            9492910.801070167,
            8895703.415116558,
            8318026.001274471,
            7887540.290504886,
            7303127.760329071,
            6956943.245081749,
            6442775.886441586,
            6091731.16792983,
            5723121.635259893,
           5451807.240624731,
            5081774.037546091,
            4920345.769676542]
In [605]: plt.plot(range(1,40),wcss)
```



Out[605]: [<matplotlib.lines.Line2D at 0x287031840>]



Hierarchical Clustering

Out[606]:

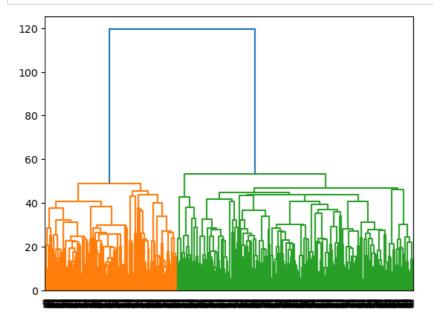
	Customer_ID	Age	Annual_Income	Total_Spend	Years_as_Customer	Num_of_Purchases	Average_Transaction_Amount	Num_of_Re
0	1	62	45.15	5892.58	5	22	453.80	
1	2	65	79.51	9025.47	13	77	22.90	
2	3	18	29.19	618.83	13	71	50.53	
3	4	21	79.63	9110.30	3	33	411.83	
4	5	21	77.66	5390.88	15	43	101.19	
995	996	54	143.72	1089.09	2	29	77.75	
996	997	19	164.19	3700.24	9	90	34.45	
997	998	47	113.31	705.85	17	69	187.37	
998	999	23	72.98	3891.60	7	31	483.80	
999	1000	34	134.86	3956.71	15	48	420.91	

1000 rows × 19 columns

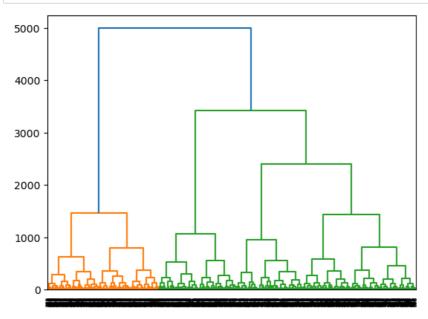
```
In [607]: from scipy.cluster import hierarchy
```

```
In [608]: hierarchy_algo = hierarchy.linkage(x,method ='single')
hierarchy_algo
```

In [609]: hierarchy.dendrogram(hierarchy_algo) plt.show()



In [611]: hierarchy.dendrogram(avg)
plt.show()



DBScan

In [616]: from sklearn.cluster import DBSCAN
In [617]: DBSCAN_algo = DBSCAN(eps = 9,min_samples = 3)
DBSCAN_algo

Out[617]:

v DBSCAN

DBSCAN(eps=9, min_samples=3)

In [618]: DBSCAN_algo.fit(x)

Out[618]: DBSCAN
DBSCAN(eps=9, min_samples=3)

In [619]: DBSCAN_algo.labels_

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Out[619]: array([ 0,
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In [620]: silhouette_score(x,DBSCAN_algo.labels_)

Out[620]: 0.1007568411458883