

Chinook Sales Reporting

Database: Chinook (Music Store Demo DB)

1. Scope

This framework provides a top-down approach to analyze and report sales performance in the Chinook database. It focuses on:

- Sales Value (USD) – computed as $\text{UnitPrice} * \text{Quantity}$ from InvoiceLine
- Units Sold – total quantity from invoice lines
- Geographic distribution of sales
- Time-based sales trends

2. Focus Areas

The analysis is limited to high-level sales reporting, avoiding deeper segmentation. Specifically:

- **Included:** Country, State, City rankings (Top 5); Annual, Quarterly, Monthly trends (where relevant)
- **Excluded:** Physical store hierarchy, customer profiling, product-level segmentation (genre, album, track), marketing KPIs, multi-currency considerations

3. Key Assumptions

- All values are assumed USD (Chinook lacks currency codes).
- Sales Value = $\text{SUM}(\text{UnitPrice} * \text{Quantity})$.
- Nulls in BillingState limit state-level analysis.
- Rankings exclude countries/states/cities with fewer than 5 invoices.

4. Points Often Missed

- Invoice vs. InvoiceLine: invoice carries customer/location/date; invoice line holds item pricing.
- Invoice.Total includes line totals + taxes, but totals are recomputed for flexibility.
- Geographic grouping uses BillingCountry/State/City.
- Time trends are derived from InvoiceDate (SQLite syntax: strftime).
- Many states are NULL, limiting depth.

5. Reporting Flow

1. Total Sales Overview
2. Geographic Performance – Country → State → City (Top/Bottom performers)
3. Time Trends – Annual → Quarterly → Monthly
4. Combined Views – Yearly sales by country, YoY growth by geography

6. Tables Used

- **Invoice:** InvoiceId, InvoiceDate, BillingCountry, BillingState, BillingCity
- **InvoiceLine:** InvoiceId, UnitPrice, Quantity

7. Limitations

- No currency conversion
- No tax handling
- No returns/refunds
- No product-level detail

8. Recommendations

For real-world deployment: add currency codes, track net-of-returns, include tax breakdowns, link to product hierarchy, and enable customer segmentation.

Insights

1. Global Sales Overview

- Total Value: **\$2328.6**
- Total Units Sold: **2240 tracks**

2. Geographic Breakdown

2.1 By Country

- **Top by Total Sales:** USA, Canada, France, Brazil, Germany dominate due to high invoice volumes. Average unit values are baseline (~\$1.00–1.06).
- **Top by Avg Sale per Unit:** Chile, Hungary, Ireland, Czech Republic, Austria stand out. Example: Chile averages ~\$1.23 per track vs. USA's ~\$1.06.
- **Top by Avg Sale per Invoice:** Same countries appear, reflecting high unit prices and multiple track purchases per invoice. Chile leads at ~\$6.66 per invoice vs. USA's \$5.75.

2.2 By State

- State-level data exists only for USA, Canada, Brazil, Australia. Many other countries have NULL states or only one (e.g., Ireland, Italy).
- Insights are therefore restricted to USA, Canada, Brazil.

Global Observations:

- California (USA) and São Paulo (Brazil) lead in total sales (\$115 each), but per-unit pricing is baseline (\$1.01–1.02). These are **workhorse states** – volume-driven, not margin-driven.
- Texas (USA), Dublin (Ireland), Illinois, Utah, Wisconsin (USA) lead in per-unit and per-invoice averages (~\$1.15–1.25/unit; ~\$6.2–6.8/invoice). These are **premium states**, smaller but high-value niches.
- In the USA, state diversity is high (CA and FL dominate volume; TX, IL, UT drive pricing). Canada shows more balance across provinces. Brazil is heavily

concentrated in São Paulo.

2.3 By City

- Scope refined to countries with at least 3 billing cities (to avoid single-city bias).
- **Top Cities Globally:** Prague (Czech Republic), Paris (France), Berlin (Germany), London (UK), Mountain View (USA), São Paulo (Brazil).
- **Premium Hubs:** Prague, Budapest, Santiago, Dublin appear with high invoice and per-unit averages, even though their countries do not lead in total sales.
- **Patterns:** Most countries are dominated by one city (e.g., Austria/Vienna, Belgium/Brussels). Larger markets like Brazil, Canada, France, Germany, and the USA show distributed demand across multiple cities.
- **State-level city breakdowns:** confirm intra-state leaders (São Paulo > São José dos Campos; Toronto vs. Montréal; Paris vs. Dijon/Bordeaux; Berlin vs. Frankfurt). Adds value only in multi-city states; elsewhere mirrors country results.

3. Time Trends

3.1 Yearly Sales Trend (2009–2013)

- **2010:** Peak year (\$481, +7.1% YoY). Growth was invoice-driven: invoice values rose from \$5.42 (2009) to \$5.80.
- **2011–2012:** Plateau years. Invoice counts flat (83), with modest lift in SalesPerInvoice (\$5.66–\$5.75).
- **2013:** Dip to \$451 (–5.6% YoY). Both invoice count (80 vs. 83) and SalesPerInvoice (\$5.63 vs. \$5.75) declined. First dual weakness year.

Comparisons:

- 2009 vs 2010: Same invoices (83), but higher per-invoice value drove +7% growth.
- 2011–2012: Maintenance years; steady invoice counts, small per-invoice gains.
- 2013: Regression; both invoices and per-invoice values declined, pulling sales back to 2009 levels.

Takeaway: Growth is less about per-track pricing (flat ~\$1) and more about invoice counts and invoice sizes. When both slip, as in 2013, contraction follows.

Scope Note: Monthly breakdown adds no incremental value. Patterns by month align with annual/quarterly averages, with no seasonality detected.

4. Geography + Trend (2009–2013)

4.1 Narrative

- **Workhorses (USA, Canada, Brazil, France, Germany):** Consistent, high-volume contributors. Sales growth aligned with invoice counts, not higher pricing.
- **Premiums (Hungary, Ireland, Czech Republic, Austria):** Appeared sporadically (2010–2012). Small volume but high-value invoices (~\$10–12). Boosted averages during their active years.
- **2010–2012:** Premiums active, lifting market averages.

- **2013:** Premiums largely disappeared (only Czech Republic remained). Combined with US slowdown, sales contracted.

4.2 Yearly Highlights

- **2009:** Pure workhorse year; USA, Canada, Germany led at baseline pricing (~\$1/unit).
- **2010:** Hungary entered with \$1.31/unit and \$10.9/invoice. Premium contribution lifted averages globally.
- **2011:** Ireland and Czech Republic added premium purchases. USA remained strong at \$103. Germany and France nudged above baseline (\$1.09–1.13/unit).
- **2012:** Peak year. USA highest at \$128, with premium support from Czech Republic, Austria, Hungary. Both volume and premium tickets aligned.
- **2013:** Weak year. Only Czech Republic provided premium spend. Workhorses softened, particularly USA (\$85 vs. \$128 in 2012).

4.3 Strategic Implications

- Workhorses = foundation: steady volumes but price-sensitive. Best suited for bundling, catalog pushes, volume campaigns.
- Premiums = amplifiers: niche but high-value customers. Best suited for premium releases, loyalty targeting, high-margin offers.
- 2012 illustrates the ideal scenario: both engines active. 2013 highlights risk when premiums vanish and workhorses soften.

Scope Note: State- and city-level drilldowns are unnecessary beyond this. Many premiums are one country = one state = one city. Invoice counts are too small to add further insight. Focus should remain on sustaining workhorses and nurturing premium niches.