

This service is bosted remotely users don't need to invest in additional baddware. The most conmon sequirement for saas is only internet como & web browser.

Benefits

Qu.

- (c) Cost effective

 (b) Easy administration

 (c) Upgrades & security
- (d) Easy to adopt
- (e) Custonization
- (+) work anywhere

- Examples of Saas.

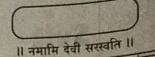
Programming tramework
Active server pages
Zowa Server pages
fails.

Proglanguage Common lang runtime JSP

Explain shu process improvement framework

Process improvement means understanding exiting processes & changing these processes to increase product quality to reduce cost of or to reduce development time in order to accelarate project





Following are process attributes tocus?09 or concept of process Priprovement

- (a) Understein dability: "Its process defination easy to understand?"
- (b) 19896919ty 1" Do process a ctivities happento such manner that progress of process is v9 sible?"-This aspect is focused for UPSPLA1914.
- (c) Rebability: "18 process design in such a manner that process error cours are avoided before getting introduced in product as the product erron?"
- (d) Supportibility: "To what extend case tooks support process activitées?
- (e) Robrustness: "w?11 system continue to work even ? f some unexpected error occus?"
- (4) Acceptability
- (9) Rapidity
 (b) Mainatainability.