

Control4® Intercom Anywhere App Quick Reference Guide

Answer the door from your smartphone

Whether you are at home or away, use the Control4 Intercom Anywhere app to answer your door remotely from your smartphone. Screen visitors, unlock the door for deliveries, or just check on your home.



Prerequisites

Before installing the Control4 Intercom Anywhere app, you must have the following:

- A compatible smartphone (Android 5.1 or newer; iOS 10 or newer).
- A current 4Sight license.
- Your Control4 system must be running OS 2.10.3 or newer.
- The Communication agent must be added to your system by the dealer. See your dealer for assistance if you have never used Control4 intercom with your Control4 system before.
- If using with a door station (Control4 DS2 Door Station or DS2 Mini Door Station), the door station driver must be updated to the latest version by your dealer.

Note: Only T3 Series touch screens support calls to and from the Control4 Intercom Anywhere app. Previous versions of touch screens retain current Control4 intercom functionality, including local one-to-one calls from touch screens, door station calls, group calls, and monitoring.

Creating users

From your customer account, set up a user profile for every smartphone you want to connect to your intercom system. (For example, create a user profile for your phone, your spouse's phone, and the phone of any other household member.)

- 1 Log in to your Control4 account at customer.control4.com.
- 2 Under **Account**, select **Manage Users > Add > New User**.

The screenshot shows the 'Manage Users' section of the Control4 Customer Account. It includes a 'Users' table with columns for Name, Email, Role, Enabled, and Verified. Two users are listed: 'Grandma Schol...' and 'Grandpa Scholes'. At the top right, there are buttons for 'Add', 'New User', 'Linked Account', and 'Cancel'. Step 1 is marked with a red circle on the 'Manage Users' link. Step 2 is marked with a red circle on the 'Add' button. Step 3 is marked with a red circle on the 'New User' link.

- 3 Enter the name, email address, password, and permissions for the new user.

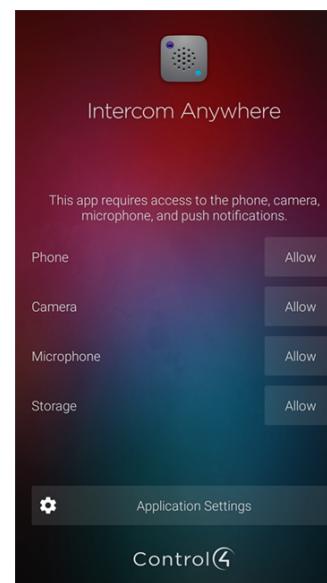
The screenshot shows the 'New User' configuration page. It includes fields for 'First Name' (Grandma), 'Last Name' (Scholes), 'Email' (user1@control4.com), and 'Password' (redacted). Under the 'Permissions' section, 'Anywhere Access Web' is unchecked, while 'Manage Profile' and 'Manage Account' are checked. Under the 'Activate' section, 'This user is enabled' is checked and the 'Save' button is highlighted.

- 4 Under **Activate**, select **This user is enabled** and click **Save**. An invitation is emailed to the newly added user. Be sure to accept the invitation before installing the smartphone app.

Getting started

After accepting the email invitation, each user will be ready to install the Control4 Intercom Anywhere app to their smartphone.

- 1 Install the Control4 Intercom Anywhere app on each smartphone.
- 2 Tap the **Intercom** icon to open the app.
- 3 Respond to the prompts allowing the Control4 Intercom Anywhere app to access the smartphone's camera, microphone, and notifications.



- 4 From the login screen, enter the user name and password for the user's profile. The smartphone is connected with the intercom system and is ready to use.

Using the app

After logging in, you can interact with the intercom-enabled devices in your Control4 system, including touch screens, door stations, and connected smartphones.

Call a connected device

- 1 From a touch screen or smartphone, tap the **Intercom** icon.



- 2 Tap to select the device or group to call.

The intercom call will be initiated with the selected device.

Answer the door

With the Control4 Intercom Anywhere app and a current 4Sight subscription, you can see who is at the door and select whether to ignore or answer it—whether you are at home or away.

Your dealer can add programming to turn on a light, open the gate, unlock the door, and more, directly from the Control4 Intercom Anywhere app (without opening the Control4 app). See your Control4 dealer for details.

- 1 When the doorbell on the door station is pressed, a call appears on the enabled smartphones and touch screens, and video from the door station is displayed.



- 2 Using the icons, answer the call with audio or video or ignore it
- 3 (Optional) Use the custom buttons on the call screen to unlock the door or perform other custom actions. See your dealer for help in setting up the custom buttons.

Settings

You can configure “Do not disturb” options, set audio/video preferences, and more under **Settings**.



- **Do Not Disturb**—Block calls and announcements on the current device.
- **Start Calls With**—Automatically answer incoming intercom calls with video or audio only.
- **Video Quality**—Select **High** or **Low**.
- **Ringtone**—Choose the ringtone for intercom calls.

More help

For instructions on using the intercom, scan the QR codes below or visit ctrl4.co/intercom.

INTERCOM GUIDE



ALL INTERCOM DOCUMENTATION

