

# Smart learning plan (training)

Dear Anil,

This plan is designed to support your learning during the training period and after it.

## 1. Learning objectives

**AI Fundamentals for Food Business:** Develop a working knowledge of AI tools and technologies that can specifically help you analyze the ethnic food market in Finland, with focus on immigrant communities' needs and preferences.

**AI-Enhanced Market Analysis:** Learn to use AI tools to identify gaps in the Finnish food delivery market, analyze competition, and understand the specific needs of immigrant communities to validate your business idea.

**AI-Assisted Business Planning:** Master the use of AI tools to create a comprehensive business plan for your ethnic food delivery service, including financial projections, operational strategies, and growth plans.

**AI for Marketing and Customer Engagement:** Develop skills to leverage AI for creating targeted marketing campaigns, building a brand identity that resonates with immigrant communities, and establishing customer engagement strategies for your food business.

## 2. Learning plan

### Phase 1: Building AI Foundations

- Start with basic AI concepts and terminology to build confidence
- Explore free AI tools like ChatGPT, Bing AI, and Google Bard
- Practice basic prompting techniques using food business scenarios
- Learn about AI ethics and responsible use in business contexts

### Phase 2: Market Research with AI

- Use AI tools to gather data on immigrant populations in Finland
- Analyze existing food delivery services and identify gaps
- Create customer personas for your target market using AI
- Generate surveys and research questions with AI assistance
- Analyze competitors in the ethnic food delivery space

## Phase 3: Business Idea Development

- Use AI to brainstorm unique selling propositions for your business
- Generate and refine multiple business models with AI guidance
- Create financial projections and pricing strategies
- Develop operational plans specific to food delivery logistics
- Design a minimum viable product (MVP) concept

## Phase 4: Marketing and Growth Strategy

- Learn to use AI for creating culturally relevant marketing content
- Develop social media strategies targeting immigrant communities
- Create customer retention plans using AI insights
- Design future expansion scenarios with AI assistance
- Build networking strategies to connect with potential partners and investors

## 3. Assignments

**AI Food Market Detective:** Use AI tools to research and create a one-page report on the three most underserved ethnic food cuisines in your target Finnish city. Include potential customer demographics, competition analysis, and preliminary pricing strategy.

**Menu Mastermind:** Use AI to help you design a sample menu for your food delivery service that balances authenticity, local ingredient availability, and profitability. Create a visual menu with descriptions in both Finnish and English.

**Customer Journey Mapping:** With AI assistance, create a visual customer journey map for your food delivery service from discovery to repeat purchase. Identify potential pain points and how your service will address them specifically for immigrant customers.

**Social Media Starter:** Use AI tools to generate a month's worth of social media content ideas for your ethnic food delivery business, including post concepts, hashtags, and engagement strategies that would appeal to both immigrant communities and Finnish customers.

## 4. Your mini-project

### "Taste of Home" Business Launch Plan

Create a comprehensive business launch plan for your ethnic food delivery service using AI tools at every stage:

- Use AI to conduct market research on specific immigrant communities in your city
- Develop a unique business model that addresses cultural food preferences
- Create a financial plan including startup costs and revenue projections
- Design a marketing strategy targeting both immigrant communities and local Finnish customers
- Build a technology implementation plan (app/website/ordering system)
- Outline partnerships with local ethnic food suppliers and restaurants
- Create a 6-month roadmap for business launch and initial growth

Present your plan as if pitching to potential investors or partners, highlighting how AI helped you develop a more robust business strategy.

## 5. Tips

**Leverage Your Cultural Background:** Your understanding of Indian culture and cuisine is a significant advantage. Use AI to help you translate this cultural knowledge into business opportunities.

**Start Small, Think Big:** Begin with a focused offering (perhaps specializing in one cuisine or neighborhood) that you can execute well, then use AI to help plan expansion.

**Use Your Restaurant Experience:** Your current job provides valuable insights into the food industry. Document observations about operations, customer preferences, and pain points to feed into your AI prompts.

**Language Bridge:** Use AI translation tools to help create multilingual marketing materials that reach both Finnish customers and various immigrant communities.

**Community First:** Focus on building community around your business. AI can help you design engagement strategies that foster loyalty among immigrant customers who miss foods from home.

**Continuous Learning:** Set aside 30 minutes daily to practice with AI tools. The more you use them, the more effective your prompts will become.

**Connect Learning to Real Life:** For every concept you learn, immediately think about how it applies to your food delivery business idea.

We hope you have a fruitful learning period. If you have any questions, please contact teachers.