



# Government of Makueni County Community Information Centres(CIC) System

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**CIC User Journey Manual** 

Welcome to the Makueni County Government Information Centre System User Manual. This manual is designed to provide comprehensive instructions for using the County Information Centre System (CIC'S), a powerful tool developed to streamline the management and administration of county training center's

#### **Purpose of the System**

The CIC'S is intended to facilitate efficient and effective management of training centers across Makueni County. The system allows for the seamless integration of various functions, including:

- •Instructor Management: Instructors can add and update their details and manage information related to their trainees.
- •Trainee Management: Instructors can add trainee details, update their progress, and monitor their certificate fee payments.
- •Asset Management: Instructors can add and update details of all assets within their centers, including their conditions.
- •Executive Oversight: Executives have access to a comprehensive view of all trainingcenterss, including the details of all instructors, trainees, and assets.

#### **Key Features**

#### 1.User-specific Access:

- 1. Instructors: Instructors can log in to view and manage their personal details, the details of their trainees, and the assets within their respective centres. They can also monitor the payment status of trainee certificate fees.
- **2. Executives:** Executives have privileged access to view and manage data across all training centers within the county. This includes detailed information about all instructors, trainees, and assets.

#### 2.Data Management:

- 1. Trainee Records: Maintain up-to-date records of trainees, including personal details, training progress, and payment status.
- 2. Asset Records: Track and manage assets in each centre, including their condition and inventory status.

#### 3. Reporting and Analysis:

1. Generate reports on trainee progress, fee payment status, and asset conditions to aid in decision-making and strategic planning.

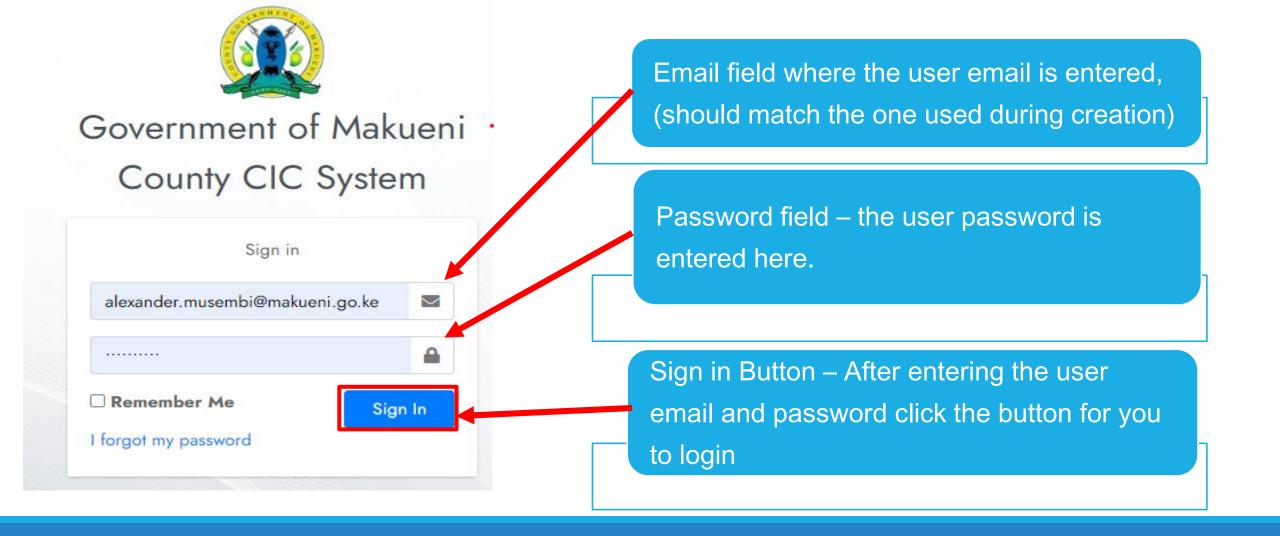
#### **Objectives**

The primary objectives of this system are to:

- •Enhance the efficiency of managing training centre operations.
- •Ensure accurate and up-to-date records of instructors, trainees, and assets.
- •Provide executives with a holistic view of county-wide training centre activities for better governance and decision-making.
- •Streamline the process of monitoring trainee progress and fee payments.
- •Improve the overall quality and transparency of training centre administration.

This user manual will guide you through the functionalities of the CICS, providing step-by-step instructions on how to effectively utilize the system to achieve these objectives. Whether you are an instructor managing your Centre or an executive overseeing county-wide operations, this manual will equip you with the necessary knowledge to navigate and make the most of the CICS.

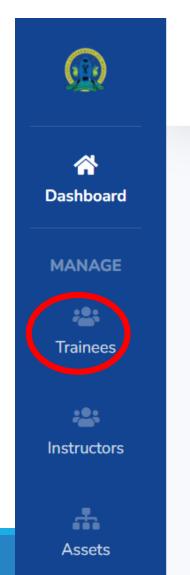
Welcome to the future of efficient and effective training Centre management in Makueni County!



Login and Forgot Password Window

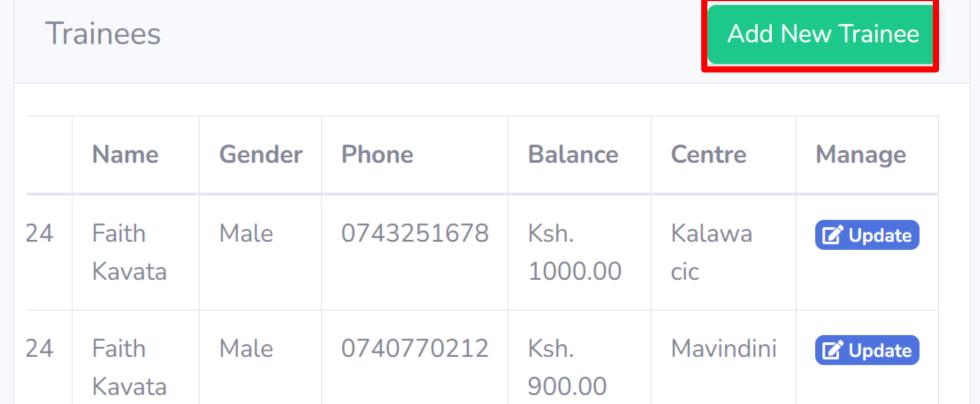
### 2. Adding a new Trainee in the system

Click the <u>Trainee</u> button in the left Navbar and navigate to the <u>Add New Trainee</u> button and click. A form will popup requiring you to enter the Trainee information. Enter the Information and click <u>Save</u> Button



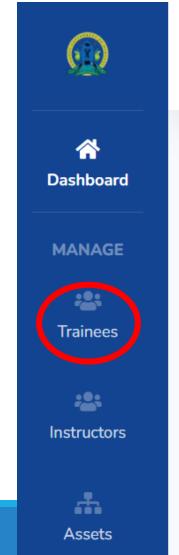
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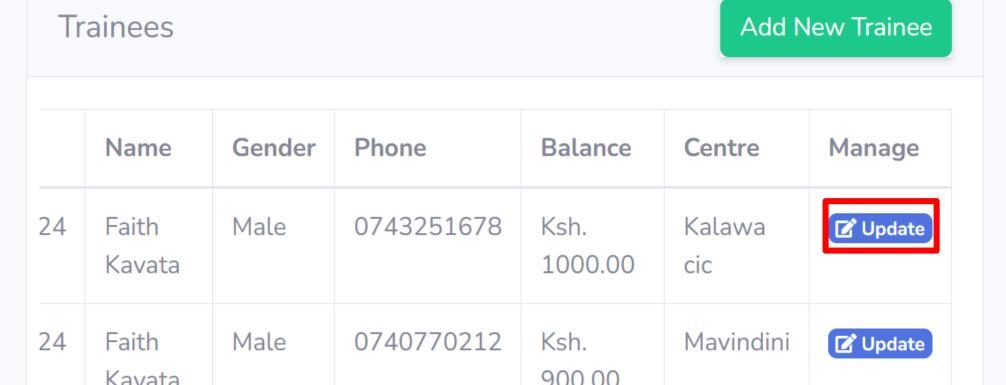
### 3. Editing/Updating Trainee Details

Click the <u>Trainee</u> button in the left Navbar, identify the trainee you want to update details, then navigate to the <u>Update</u> button located on the last column(Manage) of trainees Table. A form will popup requiring you to enter the Trainee updated information. Enter the Information and click <u>Save</u> Button



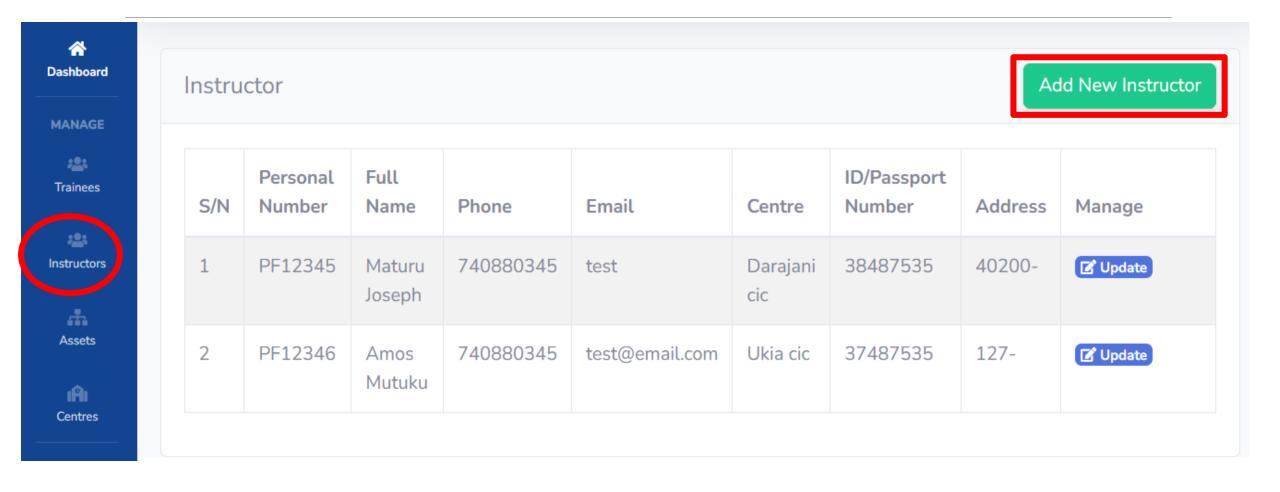
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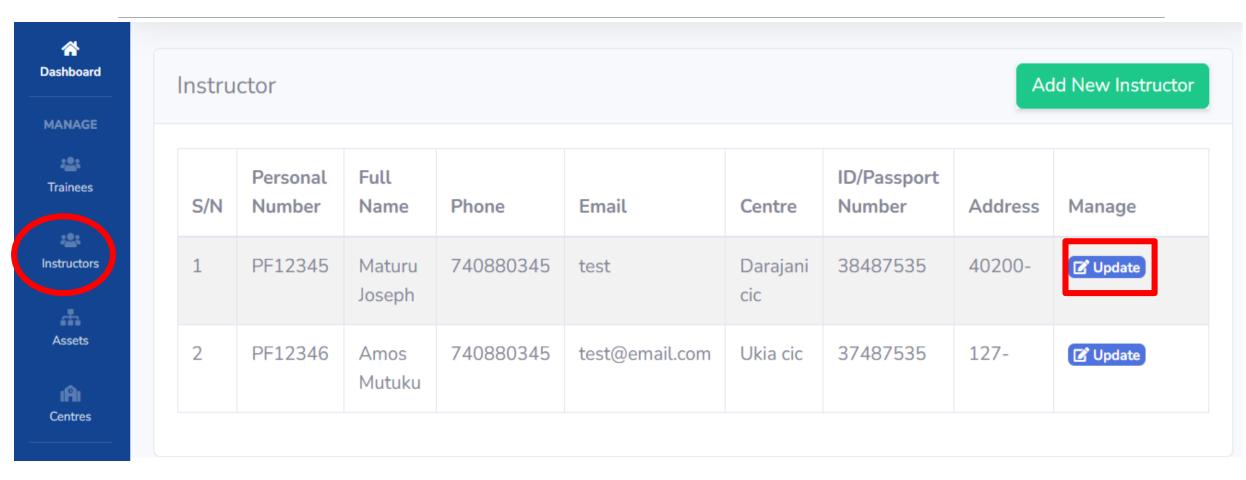
### 4. Adding a new Instructor

Click the <u>Instructors</u> button in the left Navbar and navigate to the <u>Add New Instructor</u> button and click. A form will popup requiring you to enter the Instructor information. Enter the Information and click <u>Save</u> Button



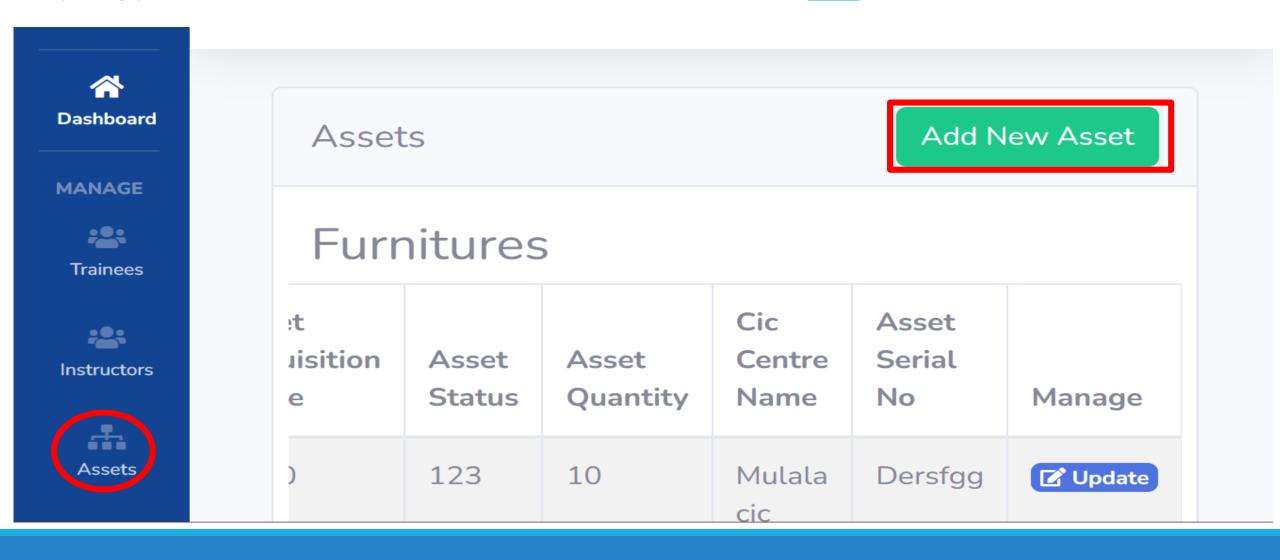
### 3. Editing/Updating Instructors Details

Click the <u>Instructors</u> button in the left Navbar, identify the Instructor you want to update details, then navigate to the <u>Update</u> button located on the last column(Manage) of Instructors Table. A form will popup requiring you to enter the Instructor's updated information. Enter the Information and click <u>Save</u> Button



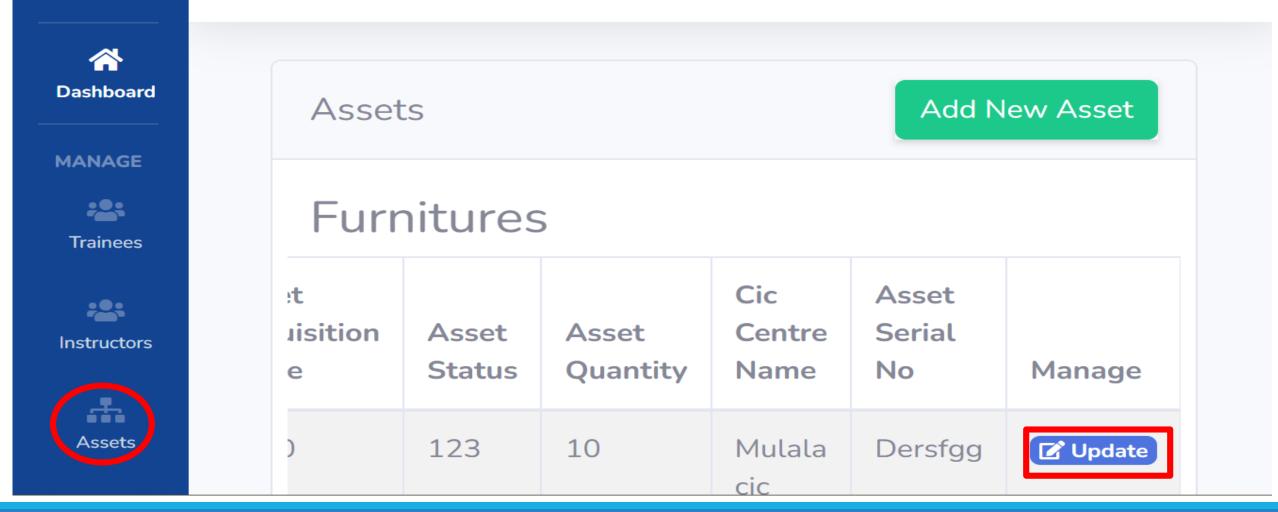
### 4. Adding a new Assets

Click the <u>Assets</u> button in the left Navbar and navigate to the <u>Add New Asset</u> button and click. A form will popup requiring you to enter the Asset Details. Enter the Information and click <u>Save</u> Button.



### 3. Editing/Updating Asset Details

Click the <u>Instructors</u> button in the left Navbar, identify the Instructor you want to update details for, then navigate to the <u>Update</u> button located on the last column(Manage) of Instructors Table. A form will popup requiring you to enter the Instructor's updated information. Enter the Information and click <u>Save</u> Button



### 4. Adding a new Centre

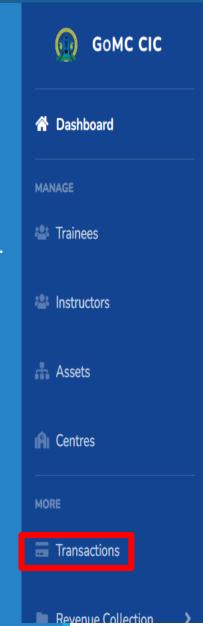
Click the <u>Centres</u> button in the left Navbar and navigate to the <u>Add New Centre</u> button and click. A form will popup requiring you to enter the Centre Details. Enter the Information and click <u>Save</u> Button.



#### **Finances and its Reports**

Here you can record and track fee payments for all trainees, and generate detailed reports in .pdf format.

- Clicking the "Transactions" tab in the navigation bar opens the "View Transactions" window by default, displaying a table with the current month's transactions. A filter button is available to sort transactions based on specified dates.
- To generate a report, click the "Generate Report" button, which will download the file to your computer.



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**Record Transaction** 





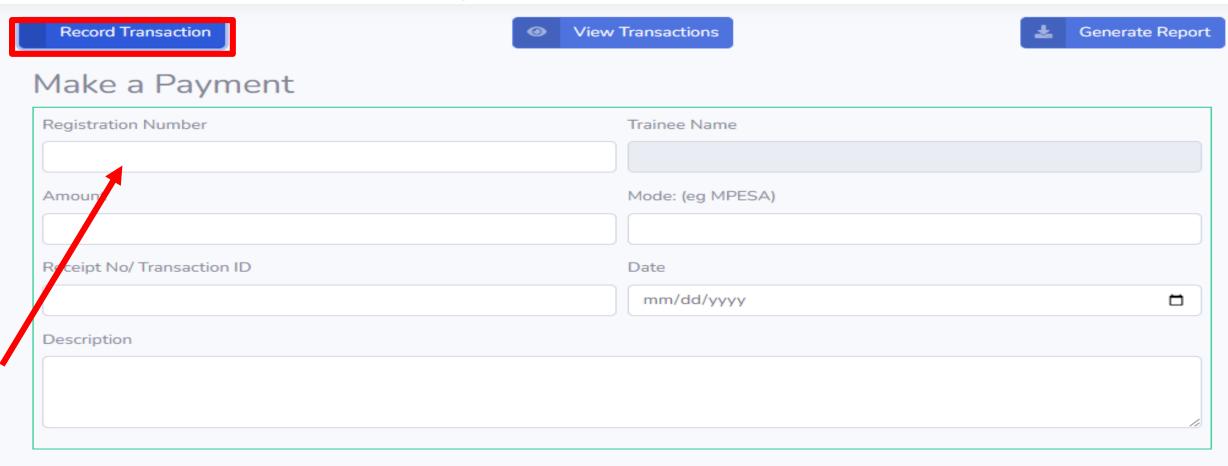
#### Jun 2024 Transactions History



S/N	Trainee ID	Trainee Name	Amount Paid	Mode	Receipt	Date Paid
1	25	Faith Kavata	100.00	MPESA	STI4500	2024-06-19
2	27	Joseph Ndungu	750.00	MPESA	STR456	2024-06-05
3	27	Joseph Ndungu	250.00	MPESA	STR458	2024-06-05

#### 7. Recording a trainee Finance Transactions

To add new trainee transactions, click the Record Transactions button at the top right of the Transactions Tab, it will open a form requiring you to enter the Trainee Transaction details. Enter the Trainee Registration Number, (It should Pull the trainee Name if the trainee is registered) and the other required details. Click Save Button after ensuring all details are correct.





## II. Reports

