

AGENTS

- Becky
- Dan
- Diane
- Greg
- Jim
- Joe
- Martha
- Stewart

CALL CENTER DATA

TOTAL COUNT OF CALLS

5000

Number of Issues Resolved

4054

AVG CALL SPEED

67.52

Number of calls Answered

4054

Topic	Count of Topic
Streaming	1022
Technical Support	1019
Payment related	1007
Admin Support	976
Contract related	976
Total	5000

AVERAGE CALL DURATION

1.00

MISSED CALLS

946

