

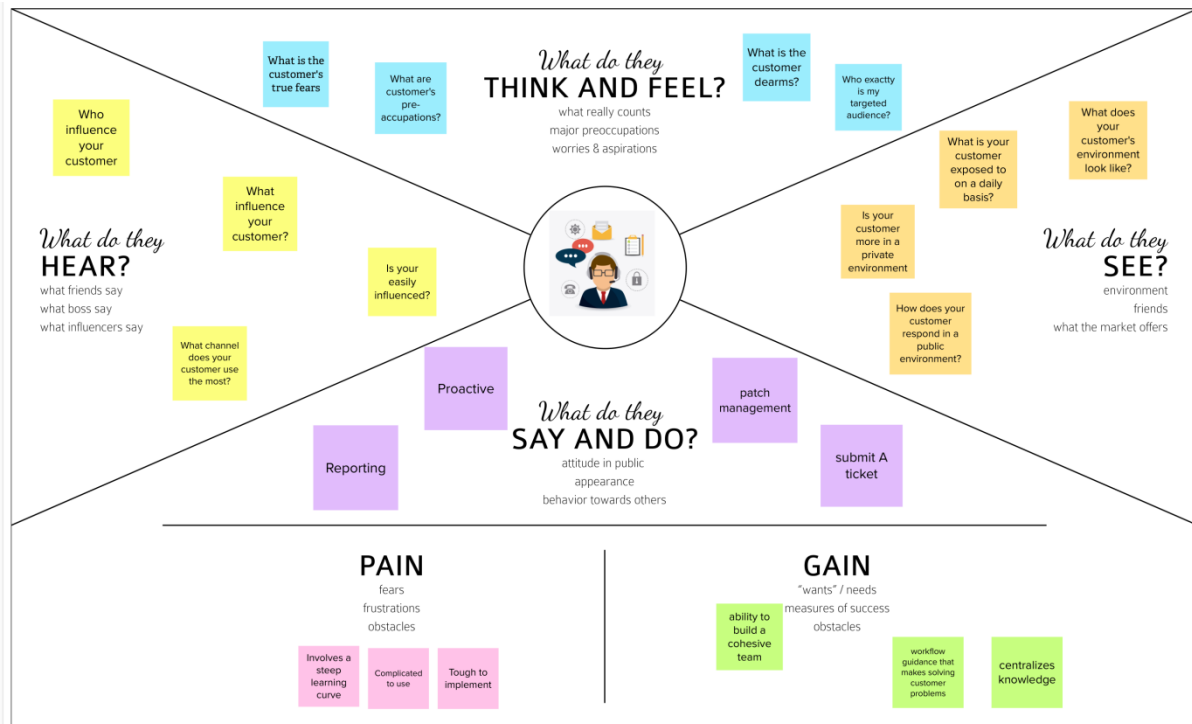
Ideation Phase

Empathize & Discover

Date	20 September 2022
Team ID	PNT2022TMID39363
Project Name	CUSTOMER CARE REGISTRY
Maximum Marks	4 Marks

Empathy Map Canvas:

Example:



Reference: <https://www.mural.co/templates/empathy-map-canvas>

Empathy map:

