Published Link:

Screenshots for App Running:

Data Extract from PDF using LLM:

Get Input such as age, family type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care). type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care).

Project: Healthcare Policy Sales | W Wordware - Chat_Bot_flow | Untitled document - Google D: | +

app.wordware.ai/org/kaviyarasan-g-snsihubs-projects-bf3219/proj_cd71178c-db14-47bd-b206-aafdc7869f79/files?promptId=flow_oCvXA2lHS0jJVyXNhqiq

wordware

Policy Data 🌐 Public

Chat_Bot_flow

App Live ⌄   ▶ Run

Files

Chat_Bot_flow

Policy data for chatbot

Chat_Bot_flow

INPUTS

🔤 input   + New Input

{ } Policy data for chatbot

@Policy data for chatbot > outputs

You are a healthcare insurance advisor bot. Your job is to recommend the most suitable insurance policy from HealthSecure Insurance Ltd. based on user @input such as age, family type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care). type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity,

dependents, and any special needs (e.g., senior health, maternity,

» 💬 Inputs → Chat_Bot_flow   ⩸ View runs

New input set

Add a short summary…

🔤 input *

I'm 30, single, no dependents. What plan is good?

⌸ Input Sets ⌄   Run Flow (⌘+R)

Press ⌘ K

Structured Plan suggestion from Agent:

Project: Healthcare Policy Sales | W Wordware - Chat_Bot_flow | Untitled document - Google D: | +

app.wordware.ai/org/kaviyarasan-g-snsihubs-projects-bf3219/proj_cd71178c-db14-47bd-b206-aafdc7869f79/files?promptId=flow_oCvXA2lHS0jJVyXNhqiq

wordware

Policy Data 🌐 Public

Chat_Bot_flow

App Live ⌄   ▶ Run

Files

Chat_Bot_flow

Policy data for chatbot

💬 new_human

Ask if you have any other query, else enter "no"

@new_human > response

🔀 new_if_else

if   @response equals "no"

Thank you!

else

Based on the query give relevant answer
History
Reference: @input @new_structured_generation
🔷 new_generation ✦ gemini-2.5-flash

» ⟳ Running   ⩸ View runs

Trace ●   Outputs

transportation.

- Excludes treatment for pre-existing conditions and elective treatments abroad.

{ } new_structured_generation 📋

Description: "Affordable option for essential healthcare needs, focusing on emergencies and basic in-patient services."
Eligibility: "Individuals aged 18-55."
Exclusions: "Outpatient services, wellness benefits, maternity, dental care, pre-existing conditions (first 12 months)."
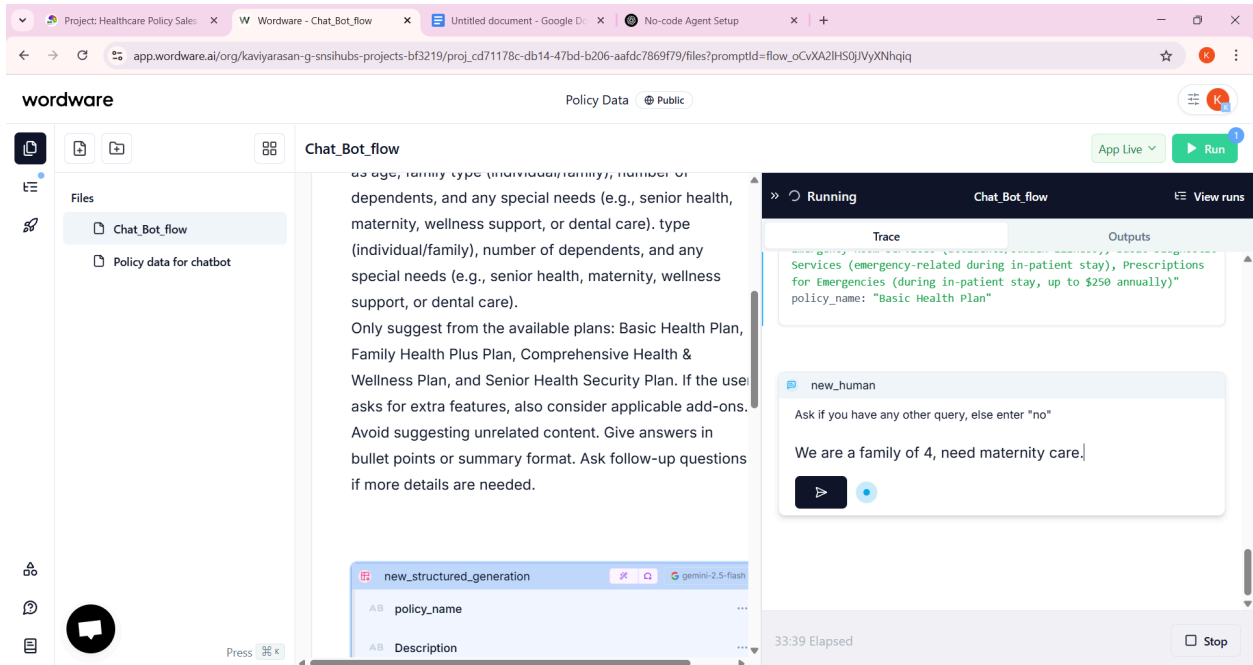coverage: "In-Patient Hospitalization (room, doctor, nursing), Emergency Room Services (accidents/sudden illness), Basic Diagnostic Services (emergency-related during in-patient stay), Prescriptions for Emergencies (during in-patient stay, up to $250 annually)"
policy_name: "Basic Health Plan"

query_loop ⓘ

31:00 Elapsed   ☐ Stop

Press ⌘ K

Query loop until user gets satisfied response:

app.wordware.ai/org/kaviyarasan-g-snsihubs-projects-bf3219/proj_cd71178c-db14-47bd-b206-aafdc7869f79/files?promptId=flow_oCvXA2lHS0jJVyXNhqiq

wordware Policy Data ⊕ Public

Chat_Bot_flow

App Live ⌄   ▶ Run

Files
- Chat_Bot_flow
- Policy data for chatbot

as age, family type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care). type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care).

Only suggest from the available plans: Basic Health Plan, Family Health Plus Plan, Comprehensive Health & Wellness Plan, and Senior Health Security Plan. If the user asks for extra features, also consider applicable add-ons. Avoid suggesting unrelated content. Give answers in bullet points or summary format. Ask follow-up questions if more details are needed.

new_structured_generation   ⌘ Ω G gemini-2.5-flash
- AB policy_name
- AB Description

Press ⌘ K

Running   Chat_Bot_flow   ⇆ View runs

Trace | Outputs

Services (emergency-related during in-patient stay), Prescriptions for Emergencies (during in-patient stay, up to $250 annually)"
policy_name: "Basic Health Plan"

💬 new_human
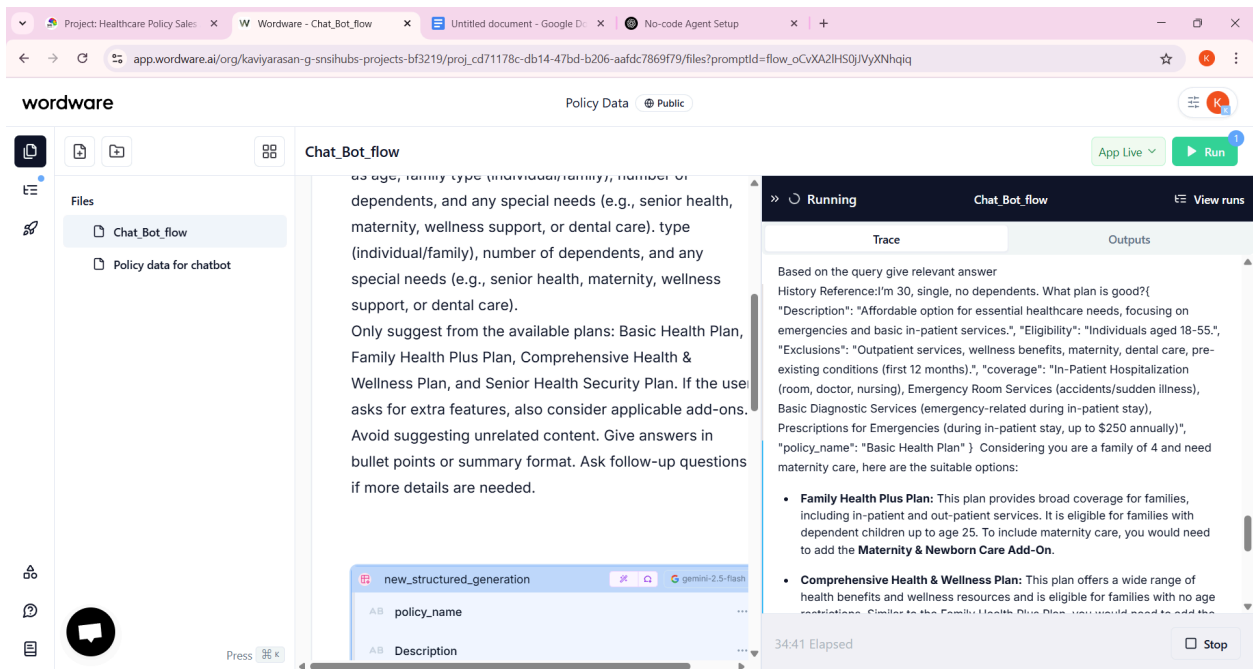
Ask if you have any other query, else enter "no"

We are a family of 4, need maternity care.

▷   •

33:39 Elapsed   ☐ Stop

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as age, family type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care). type (individual/family), number of dependents, and any special needs (e.g., senior health, maternity, wellness support, or dental care).

Only suggest from the available plans: Basic Health Plan, Family Health Plus Plan, Comprehensive Health & Wellness Plan, and Senior Health Security Plan. If the user asks for extra features, also consider applicable add-ons. Avoid suggesting unrelated content. Give answers in bullet points or summary format. Ask follow-up questions if more details are needed.

new_structured_generation   ⌘ Ω G gemini-2.5-flash
- AB policy_name
- AB Description

Press ⌘ K

Running   Chat_Bot_flow   ⇆ View runs

Trace | Outputs

Based on the query give relevant answer
History Reference:I'm 30, single, no dependents. What plan is good?{ "Description": "Affordable option for essential healthcare needs, focusing on emergencies and basic in-patient services.", "Eligibility": "Individuals aged 18-55.", "Exclusions": "Outpatient services, wellness benefits, maternity, dental care, pre-existing conditions (first 12 months).", "coverage": "In-Patient Hospitalization (room, doctor, nursing), Emergency Room Services (accidents/sudden illness), Basic Diagnostic Services (emergency-related during in-patient stay), Prescriptions for Emergencies (during in-patient stay, up to $250 annually)", "policy_name": "Basic Health Plan" } Considering you are a family of 4 and need maternity care, here are the suitable options:

- **Family Health Plus Plan:** This plan provides broad coverage for families, including in-patient and out-patient services. It is eligible for families with dependent children up to age 25. To include maternity care, you would need to add the **Maternity & Newborn Care Add-On.**

- **Comprehensive Health & Wellness Plan:** This plan offers a wide range of health benefits and wellness resources and is eligible for families with no age restrictions. Similar to the Family Health Plus Plan, you would need to add the

34:41 Elapsed   ☐ Stop

wordware   Policy Data   ⊕ Public   K

Chat_Bot_flow   App Live ⌄   ▶ Run

as age, family type (individual/family), number of
dependents, and any special needs (e.g., senior health,
maternity, wellness support, or dental care). type
(individual/family), number of dependents, and any
special needs (e.g., senior health, maternity, wellness
support, or dental care).

Only suggest from the available plans: Basic Health Plan,
Family Health Plus Plan, Comprehensive Health &
Wellness Plan, and Senior Health Security Plan. If the user
asks for extra features, also consider applicable add-ons.
Avoid suggesting unrelated content. Give answers in
bullet points or summary format. Ask follow-up questions
if more details are needed.

Running   ☰ View runs

Trace ●   Outputs

query_loop ⑦

{} 0

Abc gen_i0dSvotDCoEmTnLr 📋

Considering you are a family of 4 and need maternity care,
here are the suitable options:

- **Family Health Plus Plan:** This plan provides broad
  coverage for families, including in-patient and out-
  patient services. It is eligible for families with
  dependent children up to age 25. To include maternity
  care, you would need to add the **Maternity & Newborn
  Care Add-On.**

- **Comprehensive Health & Wellness Plan:** This plan
  offers a wide range of health benefits and wellness
  resources and is eligible for families with no age

new_structured_generation   ⌘ ⌥   G gemini-2.5-flash

AB   policy_name

AB   Description

Press ⌘ K

35:09 Elapsed   ☐ Stop

If no more queries loop ends:

wordware   Policy Data   ⊕ Public   K

Chat_Bot_flow   App Live ⌄   ▶ Run

as age, family type (individual/family), number of
dependents, and any special needs (e.g., senior health,
maternity, wellness support, or dental care). type
(individual/family), number of dependents, and any
special needs (e.g., senior health, maternity, wellness
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Only suggest from the available plans: Basic Health Plan,
Family Health Plus Plan, Comprehensive Health &
Wellness Plan, and Senior Health Security Plan. If the user
asks for extra features, also consider applicable add-ons.
Avoid suggesting unrelated content. Give answers in
bullet points or summary format. Ask follow-up questions
if more details are needed.

Running   Chat_Bot_flow   ☰ View runs

Trace   Outputs

- Dental and vision coverage?

💬 new_human

QUESTION   Ask if you have any other query, else enter "no"

ANSWER   no

no

Thank you!

💬 new_human

Ask if you have any other query, else enter "no"

new_structured_generation   ⌘ ⌥   G gemini-2.5-flash

AB   policy_name

AB   Description

Press ⌘ K

36:00 Elapsed   ☐ Stop

Improvements

- Support multilingual queries

- Add visual plan comparison

- Include premium calculator
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