Kavya Malhotra

Email: kavyamalhotra129@gmail.com | linkedin.com/kavyamalhotra | https://kavya-malhotra.github.io | Abu Dhabi, U.A.E (Golden Visa)

Work Experience

Expedia Group   **Remote/Hybrid**
Product Manager I   Feb 2025 – Present

- Managed 3 internal platforms and collaborated with cross functional teams to enhance usability.
- Executed planning, marketing and development of platforms and gathered regular feedback from users.
- Worked with global Product & Technology teams based across London, Seattle, and Gurgaon.

Experience Insights Analyst   Aug 2024 – Jan 2025

- Maintained NLP text classification models to process **5M+** user feedback across all digital products.
- Implemented taxonomy updates based on analysis of user feedback and audits conducted on the model.
- Prepared comprehensive summaries on key Business Performance metrics for **90+** end users.

United Airlines   **Gurugram, India**
Associate Analyst (Data Analytics)   July 2023 - Aug 2024

- Collaborated with Strategy, Planning & Innovation teams to build dashboards on digital analytics.
- Developed PowerBI reports and ad-hoc analysis tracking **3 million** daily website and app users.
- Presented insights on new feature releases, fostering cross-functional stakeholder relationships.
- Awarded **Platinum Award** for exceptional performance and commitment to excellence during FY 2023.

Pearl Data Direct (Lulu Financial Holdings)   **Abu Dhabi, U.A.E**
Data Analyst Intern   Mar 2022 - June 2022

- Identified relevant KPIs to develop operational performance reports (MIS reports) on **75+** branches.
- Built data visualizations on Tableau to present Q2D/M2D customer data to branch managers.
- Developed a dashboard to automate error detection of an internal software, helping **100+** employees.

Education

Punjab Engineering College, Chandigarh, India   **May 2023**
Bachelor of Technology (B.Tech.), Computer Science Engineering
Courses: Big Data Analytics, Agile Methodology, Machine Learning, Database Management

Abu Dhabi Indian School, **Abu Dhabi, U.A.E**   **May 2019**
All India Senior Secondary Certificate Examination (Grade 12) [C.B.S.E.]

Leadership Experience

- *Program Manager, Volunteers Executive Council*, **AnitaB.org India**   **(Present)**
- *Core Volunteer and Session Coordinator,* **Grace Hopper Celebration**   **2024**
- *Student Head - New Initiatives,* **Career Development & Guidance Center, PEC**   **2023**
- *Mentee,* **Next Generation Women Leaders Program, McKinsey & Company**   **2022**
- *Volunteer - Outreach and Social Media,* **Jaipur Literature Festival**   **2021**

Skills

- **Data Analysis and UX:** SQL, Microsoft Excel, PowerBI / Tableau, Figma, Quantum Metric, Qualtrics
- **Project Management:** Agile Methodology, JIRA
- **Programming and Web Development:** Python, C/C++, HTML, CSS, JavaScript
- **Languages:** English (Native), Arabic (Basic)