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CASE STUDY

ONLINE RAILWAY RESERVATION SYSTEM

AIM: The Online Railway Reservation System simplifies train ticket booking, schedules, and reservation management. Its user-friendly platform enables users to search for trains, book tickets, complete secure payments and receive instant confirmation.

DESCRIPTION: The Online Railway Reservation System is an online application that provides the following key functionalities:

1. **User Registration and Authentication:** The system allows users to securely register and log in, ensuring the privacy and security of their accounts.
2. **Train Search:** Users can effortlessly search for trains by specifying criteria such as source and destination, travel date, and class of service.
3. **Ticket Booking:** Users can select a train, specify the number of passengers, and proceed with ticket booking. The system validates seat availability and displays fare details.
4. **Payment Processing:** For user convenience, the system supports multiple payment methods, including credit/debit cards, net banking, and digital wallets.
5. **Ticket Confirmation:** After completing the payment process, users instantly receive confirmation of their reservations and a unique PNR (Passenger Name Record) number.
6. **Ticket Cancellation:** Users can request ticket cancellations while adhering to the system's cancellation rules and associated charges.

7. **User Profile Management:** Users can conveniently manage their profiles, access booking history, and update personal information.
8. **Admin Panel:** Administrators are granted access to an admin panel for tasks such as managing train schedules, adding new trains, and monitoring user activity.

Tables Required with Descriptions:

1. User Table:

- User ID (Primary Key)
- Username
- Age
- Gender
- Phone Number
- Residential Address

2. Train Table:

- Train ID (Primary Key)
- Train Name
- Source Station
- Destination Station
- Departure Time
- Arrival Time
- Total Available Seats

3. Ticket Table:

- Ticket ID (Primary Key)
- User ID (Foreign Key)

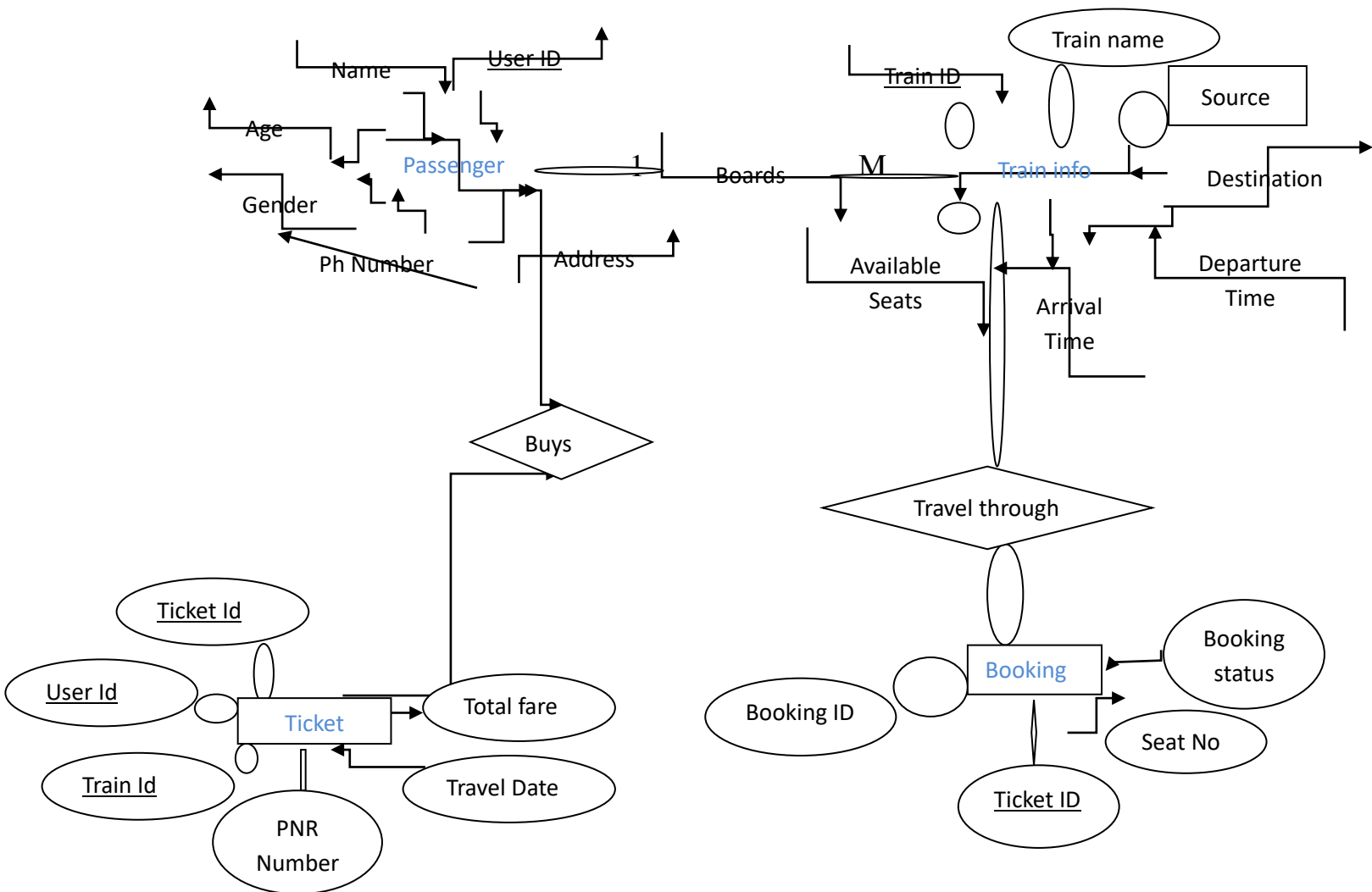
- Train ID (Foreign Key)
- PNR Number
- Travel Date
- Total Fare

4. Booking Table:

- Booking ID (Primary Key)
- Ticket ID (Foreign Key)
- Seat Number
- Booking Status (Booked, Cancelled, etc.)

E-R Diagram:

Diagram:



RELATIONAL DATABASE SCHEMA :

USER ID
User name
Age
Gender
Phone
Address

TRAIN
Train Id
Train name
Source
Destination
Departure Time
Arrival Time
Total available seats



TICKET ID
User id
Train id
PNR number
Travel Date
Total fare



BOOKING ID
Ticket id
Seat Number
Booking status