
KATHY WHITE

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PROFESSIONAL SUMMARY

Enthusiastic Radiologic Technologist with over 12 years of experience, eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Equally successful in both team and self-directed settings. Excellent reputation for resolving problems and improving operation workflow. Motivated to learn, grow and excel in an exciting, thriving industry!

SKILLS

- Excellent work ethic
- Customer service
- Analytical skills
- Radiologic technology
- Patient education
- EMR / EHR
- Project Management
- Data management
- Equipment Maintenance
- Multitasking abilities
- Goal-oriented

WORK HISTORY

CT Scan Technologist, 10/2010 to Current

Downstate Diagnostic Laboratories – Normal, IL

- Operated Siemens Scope 16 CT scanner to produce diagnostic images for multiple physicians and nurse practitioners across organization.
- Facilitated positive care experience for patients, establishing rapport and applying interpersonal skills to reduce anxiety and promote cooperation.
- Served as an informational resource for patients and families, educating about imaging process and addressing questions and concerns.
- Communicated with physicians, nurses and other team members concerning patient status, diagnoses and related information via fax, email, electronic messaging, and verbally.
- Adhered closely to quality control standards in development and labeling of diagnostic imaging materials, updating patient charts with relevant information.
- Complied with department and hospital radiation and safety standards.
- Monitored and managed inventory and supply levels of sterile and non-sterile items to reorder and restock.
- Demonstrated financial responsibility and accountability through proper use of resources in daily procedures, processes, and practices.
- Handled private and confidential information in compliance with practice policies and procedures, including HIPAA.

Radiologic Technologist, 12/2009 to 10/2010

BroMenn Medical Center – Normal, IL

- Operated x-ray, fluoroscopy, as well as portable imaging equipment in radiology department, ER, patients' bedsides, and surgical settings.
- Gained experience working several different shifts, lengths ranging from 8-12 hours.
- Assisted in procedures requiring knowledge of sterile technique.
- Minimized patients' exposure to radiation during x-ray imaging through application of shielding techniques and careful positioning of patients, equipment and restrictive devices.
- Served as an informational resource for patients and families, educating about imaging process and addressing questions and concerns.
- Processed, labeled, and organized diagnostic images to match with patient records.
- Collaborated with multiple departments, facilities, and physicians regarding patient care.
- Completed all written and electronic documentation, recognizing any discrepancies and addressing them in timely fashion.

Customer Service Representative, 05/2006 to 12/2007

State Farm Insurance Inc – Bloomington, IL

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Provided primary customer support to internal and external customers in fast-paced environment.
- Entered customer interaction details electronically to track requests, document problems and record solutions offered.
- Responded to customer requests for products, services, and company information.
- Answered constant flow of customer calls with up to 20 calls in queue per minute

EDUCATION

Radiologic Technologist Certification

Bloomington-Normal School of Radiography - Normal, IL

Associate of Arts

Heartland Community College - Normal, IL

CERTIFICATION/LICENSURE

ARRT registered technologist

IEMA accreditation in medical radiation technology

Certified in venipuncture

Experienced in IAC CT accreditation