

Not as great as I thought it would be.

The Fountain Hotel, Las Vegas, USA

11/19/2018

We just returned from our stay at this hotel. The check in went fairly easy, impersonal, but ok. We found our room, the view of the fountains was fantastic. Luckily my husband knew that they had a station on the TV that played the music because we could not find any information about this in the room, we had to call the front desk to find out the channel it was playing on...22. We discovered some sort of dried excrement on our toilet, near the handle for flushing. We called down to housekeeping on day one, it did not get cleaned. On day 2 we were walking in the lobby and happened to run into the Hotel Manager, we told him about the mess on the toilet, he promised to walk through the room himself and take care of it. He did not. The grossness was still there. It was dried on mind you so I was not about to scrub it off my self! Day 3 we happened to come back while housekeeping was there and we showed it to him. He finally cleaned it up, but was slow and not very friendly while we waited for him to finish cleaning the room. We did have a delightful breakfast at the Cafe. We were not impressed with the overall experience at such an expensive hotel.

Reviewer: Margo Burton