

Fantastic family hotel

The Lost City Hotel, Dubai, UAE

11/25/2018

This Hotel is fantastic. I have stayed at a number of 5 star hotels and I can truly say this is a great hotel. It may not be subtle but there is nothing cheap or tacky about the fitting out. Here are a few fab things about it: 1. The interior design is impressive 2. The staff and service are excellent - always there when you need them and never over the top - and they love kids 3. The half board restaurants are the best I have seen in the world. Safran has an amazing array of quality foods including a full Dim Sum bar and a fish counter with as much lobster on ice as you fancy and a chocolate fountain to put fruit on a stick into. 4. You can get an arabian style tent by the pool for an extra charge which is fantastic for the kids with full shade, bean bags and a toy chest of board games etc. 5. The water park is great fun for all the family and is a nice mix to spend a few hours there and then back to the quiet of the hotel pool. The hotel pools are great with a zero entry one ideal for toddlers 6. Safety is given with about 5 life guards per pool and security staff all over the hotel. It does not have the intimacy of a small luxury hotel but for a family holiday with young kids it has everything you need for a stress free fun time with a luxury feel. For our own experience, we paid the extra money to upgrade to a suite to get an extra room for our 2 young boys but got it credited back as we were interrupted by noise from a beach party on our second night. The staff were fantastic at dealing with it and left us feeling like they really did care about their reputation and have now secured our future custom. The rooms are nicely done but paying the extra £100 a night to upgrade to a suite on arrival is worth it if you can afford it. We got a tub big enough for the whole family and 1000 sq ft apartment). Dolphin experience was also great and worth the money for kids. Definitely go for the half board deal - restaurants are quite pricey otherwise and the food is to die for.. Thank you for a great 6 days - we will be back !

Reviewer: Valeria Stephens