

This is one of the most miserable stays I have had at a hotel

The Wharf Hotel, San Francisco, USA

10/28/2018

The staff was great but the condition of the building itself made our stay miserable. The air-conditioning would only work a few hours a day at most. You could not stay in the room past about 9AM because of the heat. We tried to get the window open but the windows were so old it ended up being a two person job and when we did get it open we had to deal with all the street noise. The sleep number bed was terrible because it wouldn't work. All in all a very miserable stay. They need to do some major work on this hotel

Reviewer: Wiley Angulo