From: Charlie L (Jobber) support@getjobber.com

Subject: Action Required: Outstanding balance

Date: April 16, 2025 at 6:39 AM

To: KAYLA COLLLINS help@thehauskeep.com

##- Please type your reply above this line -##



Charlie L (Jobber)

Apr 16, 2025, 07:39 MDT

Hi KAYLA,

We are contacting you regarding your outstanding balance of \$2,137.21 with Jobber. This balance is caused by failed chargebacks/refunded payments on your account. We were unable to withdraw these funds from your connected bank account and therefore Jobber has covered these funds paid to your end customers.

Your account has been temporarily suspended, Jobber Payments has been disabled and you no longer have access to use Jobber until the owed balance is resolved.

Please use this {INVOICE LINK} to resolve the owed balance. Once payment is complete, your account will be reinstated.

When you activate your Jobber account, you agree to take full responsibility for refunds and chargeback related disputes. Details are available in our <u>Terms of Service</u>.

Sincerely,

This email is a service from Jobber. Delivered by **Zendesk**