From: Kayla, The Hauskeep help@thehauskeep.com

Subject: Fwd: OctopusApp Inc DBA Jobber 06417207 [ref:!00D4101MucQ.!500WR0XLVmE:ref]

Date: May 22, 2025 at 12:27 PM

To:



Sent from my iPhone

Begin forwarded message:

From: Jennifer Hannusch < jennifer.hannusch@trustaltus.com>

Date: May 14, 2025 at 10:01:42 AM PDT **To:** help@thehauskeep.com

Subject: OctopusApp Inc DBA Jobber 06417207 [ref:!00D4101MucQ.!500WR0XLVmE:ref]

Case #: 06417207

Re: OctopusApp Inc DBA Jobber Amount due: USD 2,137.21

Recently, our staff contacted you about the above-referenced case. Since the balance hasn't been paid, we have been asked to make a final recommendation to our client. Before doing so, I'd like to understand if there's a willingness to resolve the balance amicably before escalation. Typically, I can get a reduced settlement or payment plan approved but you must contact me immediately.

The current balance due is USD 2,137.21. I will place the file on hold for 24 hours to give you an opportunity to respond. If I don't hear back, I'll assume you're not willing to offer a voluntary proposal and will advise our client accordingly

To make a payment via bank account or credit card, click the portal link below and enter case# 06417207

https://altus.force.com/resolution

Jennifer Hannusch Phone: 502-566-7633

USA Toll Free: 800-509-6060 ex 2633 Canada Toll Free: 800-318-6494

North Carolina Company No. 119506514 - 2121 Airline Drive, Suite 520, Metairie, LA 70001

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--- Original Message -

From: Jennifer Hannusch [jennifer.hannusch@trustaltus.com] Sent: 5/9/2025 6:02 PM

To: help@thehauskeep.com

Subject: OctopusApp Inc DBA Jobber 06417207 [ref:!00D4101MucQ.!500WR0XLVmE:ref]

Accounts Payable,

In reviewing your account I have found that there is an outstanding balance due to my client OctopusApp Inc DBA Jobber in the amount of USD 2,137.21. Please contact my office to remit your payment and I will close this matter out of our collections office. If you should find that this balance has been paid, please provide proof of payment. Feel free to contact my office should you have any questions or concerns.

Make a payment online: Placement/Case Number: 06417207

Go To: http://paynow.trustaltus.com

Thank you, Jennifer Hannusch Phone: 502-566-7633

USA Toll Free: 800-509-6060 ex 2633 Canada Toll Free: 800-318-6494

North Carolina Permit No. 119506514 – 2121 Airline Dr Suite 520, Metairie. LA 70001

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MAKE PAYMENTS TO:

Altus Receivables Management 2121 Airline Drive, Suite 520 Metairie, LA 70001

05/08/2025

-- -- -

rne Hauskeep inc.

388 n California St

Tulare, California 93274

United States

Account Number: SF-15735513

RE: OctopusApp Inc DBA Jobber

Reference #: 1567085

AMOUNT	INTEREST	ADD ON	TOTAL
2137.21	0.00	0.00	2137.21

Dear Sir or Madam,

The above obligation has been placed with our firm for collection, due to your default under the terms of your agreement with our client.

Prior to having a staff attorney evaluate the merits of litigation, we wish to allow you a final opportunity to satisfy this amount voluntarily. The above stated balance must be sent to our offices to avoid further action.

Refusal to honor this obligation within 5 days of receipt of this demand can mean appropriate legal action will be taken to protect our client's interest.

Jennifer Hannusch 800-509-6060

D1

ref:_00D411MucQ._500WRXLVmE:ref

North Carolina Department of Insurance Permit Number 112820

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Make a payment online	Placement/Case Number: 06417207	
	Go To: http://paynow.trustaltus.com	

Jennifer Hannusch Altus Receivables Management 2121 Airline Drive Suite 520 Metairie, La 70001 Direct: 502-566-7633 jennifer.hannusch@trustaltus.com www.trustaltus.com

North Carolina Company No. 119506514 - 2121 Airline Drive, Suite 520, Metairie, LA 70001

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Jennifer Hannusch Altus Receivables Management 2121 Airline Drive Suite 520 Metairie, La 70001 Direct: 502-566-7633 jennifer.hannusch@trustaltus.com www.trustaltus.com

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