


**From:** Kayla, The Hauskeep help@thehauskeep.com   
**Subject:** Immediate Legal Compensation Demand – Case #06417207  
**Date:** May 22, 2025 at 1:52 PM  
**To:** Jennifer Hannusch jennifer.hannusch@trustaltus.com  
**Cc:** The Hauskeep LLC help@thehauskeep.com

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**Demand for compensation .pdf**  
144 KB



Dear Ms. Hannusch,

Please see the attached letter dated May 22, 2025, which outlines my final legal demand regarding your mishandling of Case #06417207.

This letter documents multiple violations of both the Fair Debt Collection Practices Act (FDCPA) and the California Rosenthal Fair Debt Collection Practices Act, including unlawful threats, failure to validate the debt, and improper collection conduct during an open dispute.

I am demanding \$10,000 in compensation to resolve this matter without further legal escalation. You have 48 hours from receipt of this message to respond in writing.

Failure to comply will result in immediate complaints filed with the CFPB, DFPI, and FTC, as well as formal legal action in California small claims court for a higher amount.

This message and the attached letter will be retained as part of the official case record.

Sincerely,

Kayla Collins

Manager, The Hauskeep

manager, the hauskeep

help@thehauskeep.com

559-302-0057