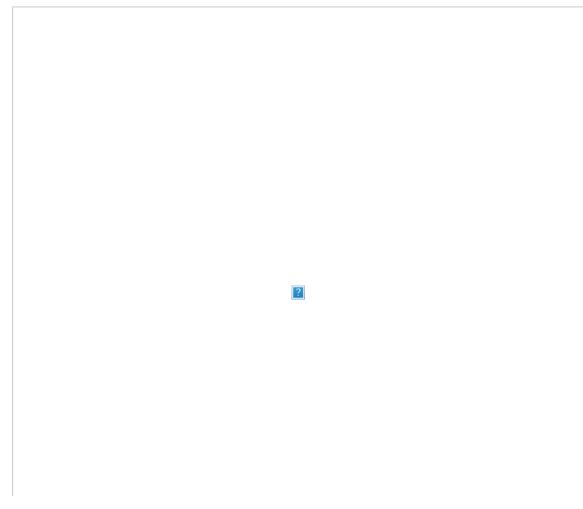
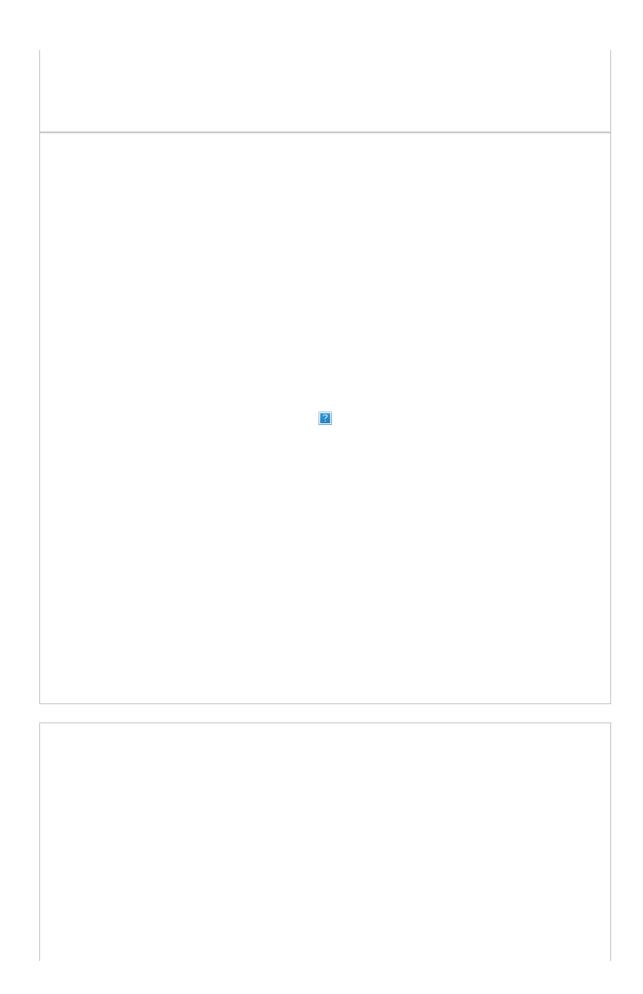
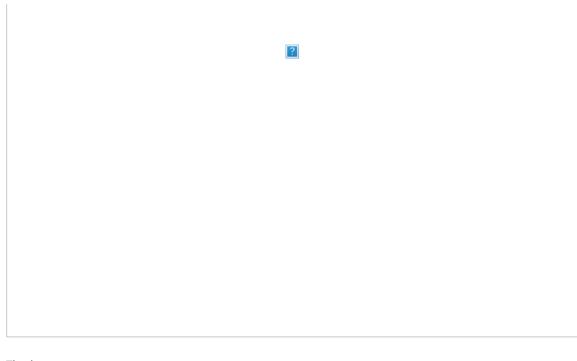
From: Charlie L (Support) issues@getjobber.com @ 🏴 Subject: Update for ticket #948754 Date: May 26, 2025 at 11:46 AM To: KAYLA COLLLINS help@thehauskeep.com Your ticket# (948754) has been updated. To add additional comments, reply to this email. Charlie L (Jobber) Hi DodLi, Thank you for the update. Please find the attached as per debtor's request: 1. Invoice copy + screenshot of chargebacks received 2. Terms of Service Agreement + Acceptance 3. Screenshot of lost Chargebacks from Stripe Please feel free to contact me should you have any questions or require any further documentation.







Thank you.

Sincerely,



DodiLi Guillet

Hi Chantelle!

The Hauskeep Inc. Case: 06417207 - Please review the attached list of information the debtor is requesting.

Please note: They are citing the FDCPA, which is not applicable here since this is a business debt.

Please provide.

Thanks much,

Book with Me

DodiLi Guillet
National Account Representative
Direct: (480) 300-4283



2121 Airline Drive, Suite 520 Metairie, Louisiana 70001

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Attachment(s)

06417207.pdf

<u>Zendesk</u>

[M5N1PN-3ZRL1]

outes

IAME	OBJECT	DISPUTED AMOUNT	DISPUTE ID	TRANSACTION DATE	STATUS	STRIPE TRANSACTION	DISPUTE REASON	DISPUTE DATE
ncia	Invoice #61	\$1,559.80	МТҮЗМТҮх	2025 06 Mar 07:04	lost	Stripe @	debit_not_authorized	2025 28 Mar 02:18
ncia	Invoice #61	\$599.00	MTY3MTYw	2025 23 Feb 10:00	lost	Stripe ©	debit_not_authorized	2025 28 Mar 02:17

'ansactions >

\$599.00 USD Dispute lost X

harged to Eric Palencia

This dispute was lost

Unfortunately, the payment facilitator doesn't allow you to submit evidence for this type of dispute. The disputed amount of \$599.00 USD and the dispute fee won't be returned to you.

Learn more about preventing chargebacks →

ecent activity

+ Add note

Lost dispute

Unfortunately, the payment provider does not allow you to submit evidence for this type of dispute. The disputed amount of \$599.00 USD has not been returned to you.

Mar 28, 2025, 12:17 AM

Payment disputed as unauthorized

Mar 28, 2025, 12:17 AM

Payment succeeded Feb 27, 2025, 5:42 AM

Payment started Feb 23, 2025, 8:00 AM

actions >

559.80 USD Dispute lost X

ged to Eric Palencia