Kayla Chan

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Profile

An aspiring Web Developer with a background in Information Technology, and experience in customer service with clients. Skilled in HTML, CSS, and JavaScript. Creative mind in looking outside the box for solutions to achieve desired goals, and interact with teams in completing daily tasks.

Web Development Project

MYFLIX (MOVIE APP) | CAREERFOUNDRY | JANUARY 2023 - MARCH 2024

- Created a web app using MERN stack, and used a non-relational database (MongoDB) to store user data.
- Built a REST API with Node.js and Express, using Mongoose to interact with the database.
- o Tested API endpoints using Postman, documented process, and deployed the API using Railway.
- Constructed a single-page application for users to add their favorite movies and update their personal information

Experience

INFORMATION TECHNOLOGY ANALYST | CLOUDWAVE | MARCH 2021 - SEPTEMBER 2022

- Updated documentation on systems, recorded network infrastructures and accounted for hardware inventory
- Managed weekly server updates and administered employee onboarding and offboarding protocols

INFORMATION TECHNOLOGY TECHNICIAN | LANCONNECT SYSTEMS INC | JANUARY 2020 - MARCH 2021

- Fixed daily remote computer issues from 82 companies through a remote monitoring agent, NinjaRMM.
- Assessed 100 tickets weekly from the helpdesk to RMM tickets, issued server reboots, and supervised dental software upgrades

Education

Certificate Full-Stack Web Development | CareerFoundry | March 2024 Bachelor of Science & Minor Information Technology | Framingham State University | May 2019

Key Skills & Tools

FRONT-END:

- + HTML, CSS, IS
- * Bootstrap library
- + jQuery
- + React
- + Angular

BACK-END:

- + Node.js
- + JSON
- + API
- + AWS
- MongoDB, Firebase