



# Capstone: Usage Funnels

Learn SQL from Scratch

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# 1.0 - Basic Select Statements

To start reviewing the data that actually appears in the tables, you can use a basic select statement to see the results.

- Take note of the formatting of data in the columns
- Take note of what might be important data points

```
1  /* Initial Schema Review */
2
3  SELECT *
4  FROM survey
5  LIMIT 10;|
6
7
```

Query Results		
question	user_id	response
1. What are you looking for?	005e7f99-d48c-4fce-b605-10506c85aaf7	Women's Styles
2. What's your fit?	005e7f99-d48c-4fce-b605-10506c85aaf7	Medium
3. Which shapes do you like?	00a556ed-f13e-4c67-8704-27e3573684cd	Round
4. Which colors do you like?	00a556ed-f13e-4c67-8704-27e3573684cd	Two-Tone
1. What are you looking for?	00a556ed-f13e-4c67-8704-27e3573684cd	I'm not sure. Let's skip it.
2. What's your fit?	00a556ed-f13e-4c67-8704-27e3573684cd	Narrow
5. When was your last eye exam?	00a556ed-f13e-4c67-8704-27e3573684cd	<1 Year
3. Which shapes do you like?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	Square
5. When was your last eye exam?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	<1 Year
2. What's your fit?	00bf9d63-0999-43a3-9e5b-9c372e6890d2	Medium

# 1.1 - Basic Select Statements

Once you know what data is in the table, you can start to analyze it

- Using the formatting and the important data points that we observed in the first select statement, we are able to start to review the details of the data
- Using the COUNT and GROUP BY functions lets you start to view where users are dropping off during their survey and allows you to see who finished the survey.

```
7  /* Slightly closer look at the drop off points */
8
9  SELECT question,
10     COUNT (DISTINCT user_id)
11  FROM survey
12  GROUP BY 1;
```

Query Results	
question	COUNT (DISTINCT user_id)
1. What are you looking for?	500
2. What's your fit?	475
3. Which shapes do you like?	380
4. Which colors do you like?	361
5. When was your last eye exam?	270

## 1.2 - Basic Select Statements

The same principal of reviewing the data should take place even when there are multiple tables involved.

- Take note of the columns that match between tables
- Take note of the important pieces of data we may want to analyze from each of the tables

```
18  /* Initial "quiz", "home_try_on", and "purchase" Schema Review */
19
20  SELECT *
21  FROM quiz
22  LIMIT 5;
23
24  SELECT *
25  FROM home_try_on
26  LIMIT 5;
27
28  SELECT *
29  FROM purchase
30  LIMIT 5;
```

Query Results					
user_id		style	fit	shape	color
4e8118dc-bb3d-49bf-85fc-cca8d83232ac		Women's Styles	Medium	Rectangular	Tortoise
291f1cca-e507-48be-b063-002b14906468		Women's Styles	Narrow	Round	Black
75122300-0736-4087-b6d8-c0c5373a1a04		Women's Styles	Wide	Rectangular	Two-Tone
75bc6ebd-40cd-4e1d-a301-27ddd93b12e2		Women's Styles	Narrow	Square	Two-Tone
ce965c4d-7a2b-4db6-9847-601747fa7812		Women's Styles	Wide	Rectangular	Black
user_id		number_of_pairs		address	
d8add8d7-3217-4429-9a01-d56d68111da7		5 pairs		145 New York 9a	
f52b07c8-abe4-4f4a-9d39-ba9fc9a184cc		5 pairs		383 Madison Ave	
8ba0d2d5-1a31-403e-9fa5-79540f8477f9		5 pairs		287 Pell St	
4e71850e-8bbf-4e6b-acc4-49a7bb46c586		3 pairs		347 Madison Square N	
3bc8f97f-2336-4dab-bd86-e391609dab97		5 pairs		182 Cornelia St	
user_id	product_id	style	model_name	color	price
00a9dd17-36c8-430c-9d76-df49d4197dcf	8	Women's Styles	Lucy	Jet Black	150
00e15fe0-c86f-4818-9c63-3422211baa97	7	Women's Styles	Lucy	Elderflower Crystal	150
017506f7-aba1-4b9d-8b7b-f4426e71b8ca	4	Men's Styles	Dawes	Jet Black	150
0176bfb3-9c51-4b1c-b593-87edab3c54cb	10	Women's Styles	Eugene Narrow	Rosewood Tortoise	95
01fdf106-f73c-4d3f-a036-2f3e2ab1ce06	8	Women's Styles	Lucy	Jet Black	150

## 2.0 – Cases, Aliases, Joins

Once you are familiar with the tables you need to utilize more in-depth functions to review that data.

- Cases allow you to take action based on the specific results to the statement. As you can see here, we wanted to apply true and false values to a column to make it easier to read.
- Aliases allow you to reference tables easier. This makes the code easier to read and quicker to write
- Joins allow you to combine the data between the tables. Combined with aliases you can write detailed efficient code

Query Results			
user_id	is_home_try_on	number_of_pairs	is_purchase
4e8118dc-bb3d-49bf-85fc-cca8d83232ac	true	3 pairs	false
291f1cca-e507-48be-b063-002b14906468	true	3 pairs	true
75122300-0736-4087-b6d8-c0c5373a1a04	false	0	false
75bc6ebd-40cd-4e1d-a301-27dd93b12e2	true	5 pairs	false
ce965c4d-7a2b-4db6-9847-601747fa7812	true	3 pairs	true
28867d12-27a6-4e6a-a5fb-8bb5440117ae	true	5 pairs	true
5a7a7e13-fbcf-46e4-9093-79799649d6c5	false	0	false
0143cb8b-bb81-4916-9750-ce956c9f9bd9	false	0	false
a4ccc1b3-cbb6-449c-b7a5-03af42c97433	true	5 pairs	false
b1dded76-cd60-4222-82cb-f6d464104298	true	3 pairs	false

```
33  /* New table using LEFT JOIN to analyze whether a purchase was made
34  which includes whether the customer participated in home try on and how many
35  pairs they has when they did home try on */
36
37  SELECT DISTINCT q.user_id,
38     CASE WHEN h.user_id IS NOT NULL
39         THEN 'true'
40         ELSE 'false' END AS 'is_home_try_on',
41     h.number_of_pairs,
42     CASE WHEN p.user_id IS NOT NULL
43         THEN 'true'
44         ELSE 'false' END AS 'is_purchase'
45  FROM quiz AS q
46  LEFT JOIN home_try_on AS h
47     ON q.user_id = h.user_id
48  LEFT JOIN purchase AS p
49     ON p.user_id = q.user_id
50  LIMIT 10;
```

## 3.0 – Temporary Tables & Aggregate Functions

We were able to take the SELECT statement from the previous exercise and utilize that as a table & a resource to pursue further analytics on the overall data.

- By using WITH you can create that temporary table
- Using aliases, again, allows quick reference
- You can run new queries (including aggregate functions) on the data that we built into the temporary tables.

```
54 /* Adjusted the LEFT JOIN to remove case statements which applied true and false 'readability items'
55    in order to use aggregate functions to calculate sales and try_on metrics from all quiz takers */
56
57 WITH funnels as
58 (SELECT DISTINCT q.user_id,
59    h.user_id IS NOT NULL AS 'is_home_try_on',
60    h.number_of_pairs,
61    p.user_id IS NOT NULL AS 'is_purchase'
62 FROM quiz AS q
63 LEFT JOIN home_try_on AS h
64   ON q.user_id = h.user_id
65 LEFT JOIN purchase AS p
66   ON p.user_id = q.user_id)
67
68 SELECT COUNT(user_id) as 'quiz_takers',
69    SUM(is_home_try_on) as 'num_try_on',
70    SUM(is_purchase) as 'num_purchase'
71 from funnels;
```

Query Results		
quiz_takers	num_try_on	num_purchase
1000	750	495

## 3.1 – Temporary Tables & Aggregate Functions

By expanding upon the aggregate functions we can get a better picture of the usage funnels.

- As you can see, we were able to not only view the total number of users, but which ones made it to try on, which made it to purchase.
- Along with the raw numbers of how many made it, we were able to see the percentages for who made it through to various stages.

```
54 /* Adjusted the LEFT JOIN to remove case statements which applied true and false 'readability items'
55 in order to use aggregate functions to calculate sales and try_on metrics from all quiz takers */
56
57 WITH funnels as
58 (SELECT DISTINCT q.user_id,
59   h.user_id IS NOT NULL AS 'is_home_try_on',
60   h.number_of_pairs as 'number_pairs',
61   p.user_id IS NOT NULL AS 'is_purchase'
62 FROM quiz AS q
63 LEFT JOIN home_try_on AS h
64   ON q.user_id = h.user_id
65 LEFT JOIN purchase AS p
66   ON p.user_id = q.user_id)
67
68 SELECT COUNT(user_id) as 'quiz_takers',
69        SUM(is_home_try_on) as 'num_try_on',
70        SUM(is_purchase) as 'num_purchase',
71        1.0 * sum(is_purchase) / count(user_id) AS 'quiz_to_purchase',
72        1.0 * sum(is_purchase) / sum(is_home_try_on) as 'try_on_to_purchase'
73 FROM funnels;
74
75
```

Query Results				
quiz_takers	num_try_on	num_purchase	quiz_to_purchase	try_on_to_purchase
1000	750	495	0.495	0.66



## 4.0 – Further Analytics

There is virtually no limit to what you can do with the power of SQL in a database environment. As long as the data is available you can analyze it.

Below, we wanted to consider which users made it from the quiz, to try on, and to purchase based on the answer to the “What shape do you prefer” question during the quiz.

If we had even more data and more time, we would also be able to analyze which of these users actually bought glasses which corresponded to various questions during the quiz and which they tried on.

```
76 WITH funnels as
77 (SELECT DISTINCT q.user_id,
78      h.user_id IS NOT NULL AS 'is_home_try_on',
79      h.number_of_pairs as 'number_pairs',
80      p.user_id IS NOT NULL AS 'is_purchase',
81      q.shape as 'shape'
82 FROM quiz AS q
83 LEFT JOIN home_try_on AS h
84   ON q.user_id = h.user_id
85 LEFT JOIN purchase AS p
86   ON p.user_id = q.user_id)
87
88 /* Modification of the funnels to view analytics based on the shape of the glasses
89 that was answered during the initial quiz to see what shape has the best retention */
90
91 SELECT COUNT(user_id) as 'quiz_takers',
92        SUM(is_home_try_on) as 'num_try_on',
93        SUM(is_purchase) as 'num_purchase',
94        1.0 * sum(is_purchase) / count(user_id) AS 'quiz_to_purchase',
95        1.0 * sum(is_purchase) / sum(is_home_try_on) as 'try_on_to_purchase',
96        shape
97 FROM funnels
98 where shape = "Round"
99
100 UNION SELECT COUNT(user_id) as 'quiz_takers',
101         SUM(is_home_try_on) as 'num_try_on',
102         SUM(is_purchase) as 'num_purchase',
103         1.0 * sum(is_purchase) / count(user_id) AS 'quiz_to_purchase',
104         1.0 * sum(is_purchase) / sum(is_home_try_on) as 'try_on_to_purchase',
105         shape
106 FROM funnels
107 where shape = "Rectangular"
108
109 UNION SELECT COUNT(user_id) as 'quiz_takers',
110         SUM(is_home_try_on) as 'num_try_on',
111         SUM(is_purchase) as 'num_purchase',
112         1.0 * sum(is_purchase) / count(user_id) AS 'quiz_to_purchase',
113         1.0 * sum(is_purchase) / sum(is_home_try_on) as 'try_on_to_purchase',
114         shape
115 FROM funnels
116 where shape = "Square";
117
```

Query Results

quiz_takers	num_try_on	num_purchase	quiz_to_purchase	try_on_to_purchase	shape
180	140	95	0.5277777777777778	0.678571428571429	Round
326	251	158	0.484662576687117	0.629482071713147	Square
397	288	189	0.476070528967254	0.65625	Rectangular