

Title: Smart IP Access: Restoring Factory Defaults

No: IPA1-2

Date: Friday, 20 April, 2007

SUMMARY:

When you cannot access the system e.g. you have forgotten the Username or Password, you can restore factory defaults of the Smart IP Access unit by pressing Local button in the special sequence.

MORE INFORMATION:

To boot the unit into the Safe Mode in order to restore factory defaults:

1. Press and hold **Local** button.
2. Switch on the unit.
3. Wait for **Remote** LED to illuminate.
4. While **Remote** LED illuminates, release and re-press shortly the **Local** button again. The **Remote** LED turns off.
5. Wait 2 minutes until the unit finishes booting.
6. Connect the lower network interface (**LAN 2**) to the network or to your computer and type the IP address of the unit: <http://192.168.0.155/config> in web browser. Ensure that your computer has IP address in the same network subnet as Smart IP Access, i.e. IP address 192.168.0.100 and Subnet Mask 255.255.255.0. The Login page appears:



User:

Password:

Login

7. Type username: **admin**, password: **SAFEmode**. (Case sensitive). This username and password works only in the Safe Mode after the procedure described above. A menu appears.



Firmware Upgrade
Restore Factory Settings
Log Out
Save and Restart

8. From the menu choose **Restore Factory Settings**. A warning appears



Warning:

All device data will be lost!
Are you sure?

Restore **Back**

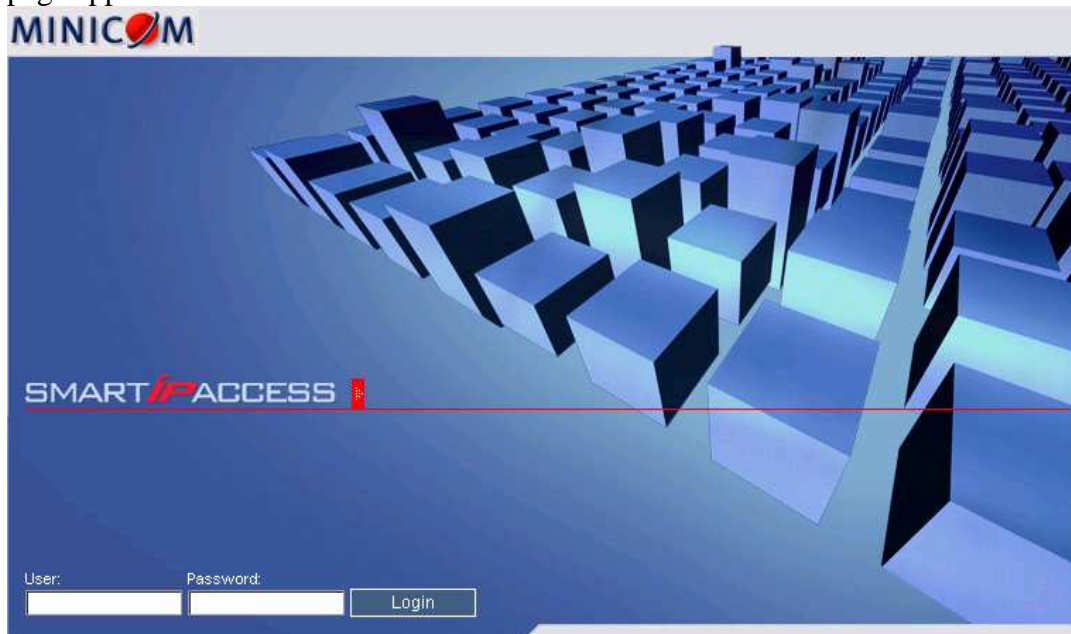
9. Select Restore. The factory default parameters are restored. All user data, switch configuration, user names and passwords are erased. LAN1 IP address will be set to DHCP and LAN2 IP address will be set to static IP address 192.168.0.155 and Subnet Mask 255.255.255.0. When the process finishes the **Restore succeeded!** message appears.



10. Click **Reboot** to restart the unit. **System is restarting** message will appear:



11. Wait for a minute and then type the default configuration IP address of the **LAN2** adapter of the unit: <https://192.168.0.155/config> in your web browser. The Login page appears:



12. Type the default administrator user name and password. User: **admin**, password: **access**. (Case sensitive).
13. Configure the unit according to your network settings. Create new users and change Administrator's password in User Setting page. Please refer to the Smart IP Access user guide for more information about unit configuration.

COMMENTS:

Please refer to the "IPA11-1 Smart IP Access. Restoring Device Firmware" document if unit doesn't display web interface during the runtime, even after restoring its factory default settings.