Katherine Young

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EXPERIENCE

General Motors Technical Product Manager
// August 2018 - PRESENT

- Prioritized backlog items based on long-term strategy, customer feedback, and analytics insights from clickstream data
- Managed several different products including one from inception to release, one deprecated and replaced, and one mid lifecycle that I drove growth
- Developed the product roadmap and presented it to our CIO
- Promoted products internally through live meetups, intranet posts, and email campaigns
- Created FAQs, user guides, and technical documentation
- Conducted demos and training for hundreds of new hires

Product Details

- Created sandboxes for users to collaborate and experiment with big data
- Implemented a new data lake engine, Dremio, as we migrated from CSV to ESS format and deprecated the older technology, Hue.
- Created a pipeline for promoting Machine Learning algorithms to production
- Utilized elasticsearch to display tables from our data lake through a comprehensive search function
- Created web-based Docker containers with VSCode for instant development
- Displayed API endpoints so users could quickly retrieve data without running resource intensive queries

EDUCATION

Indiana University, Bloomington BS Business, Information Systems
// August 2014 - May 2017

- Chose the application development track where I learned SQL, VBA, and C#

Google UX Design Certificate Coursera
// March 2021 - May 2021, Online

- Completed a comprehensive design course that taught me the fundamentals of design, how to conduct user research, and the tools to create high-fidelity prototypes
- Completed hands-on projects and developed a portfolio to receive the certificate.

SKILLS

Technical
HTML/CSS // JavaScript // C# // SQL // Kubernetes // Figma

Frameworks/Methodologies
Scrum // Agile // Kanban // AngularJS

Teamwork
Communicative // Reliable // Big Picture thinker // Detail-oriented