REGINE KAYE B. CALICA

Gapan City, Nueva Ecija Philippines

Phone: 09676586982

E-mail: <u>kayecalica00@gmail.com</u>

Portfolio: https://kayecalica.github.io/kaye.portfolio/

Highly capable Computer Engineer seeking employment. Ready to utilize my skills and passion to further the mission of a company. Technologically adept, offering experience with different computer troubleshooting, and advanced computer skills. Bringing forth a positive attitude and the willingness and motivation to learn new skills and programs.

Educations

BACHELOR OF SCIENCE IN COMPUTER ENGINEERING 2018-2022
Wesleyan University - Philippines

Areas of Expertise

- Network routing and switching
- Installing & Configuring
- Computer Hardware and Troubleshooting
- HTML, CSS, JavaScript
- Microsoft Word, Powerpoint, and Excel
- Deadline-Oriented

• Effective Communication

2021

- Time Management
- Customer Service

TRAINING AND CERTIFICATIONS

- Cisco Packet Tracer | NetAcad Introduction to Packet Tracer Mobile
- Cisco Packet Tracer 1 | NetAcad Introduction to Network
- ICpEP XP Boost Level Up Your UI/UX Design
- ICpEP CpE AI and Minds: Data Science, AI Engineering, and Mental Health Management
- ICpEP CYBER SAFE: Cyber World's Nightmare

Customer Service Representative for 1800 Flowers | Inspiro

Resolving customer complaints

Receiving and placing customer service telephone calls

Handling questions and concerns with speed and professionalism

Data entry and research as required to troubleshoot customer problems

PROFESSIONAL EXPERIENCE

2022 Social Media Management | VapeVibes Managing all the VapeVibes social mediapages and updating calendar Responding to comments, post content, creating basic images and graphics Managing overall community management. Providing good customer service and excellent organizationskills Front End Developer | Project Intership 2022 Design simple pages, components and creating content Analyzed UI/UX design for responsive layout to improved usability Turn design pages and specific component into HTML, CSS and JavaScript Maintaining of code, debugging issues and solving problems Setting Up a Server 2008/2012 Using VMware Station/VirtualBox | Internship 2021 Installation of ADDS, DHCP, and DNS Creating a User and Folder for Mapping Connecting the Client to the Domain & Remote Desktop Connection Implementing strategic outcomes, and managing security