# Machine Learning Engineer Nanodegree

# Capstone Proposal

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## **Domain Background**

This project is based on the Kaggle competition detailed at: <a href="https://www.kaggle.com/c/expedia-hotel-recommendations">https://www.kaggle.com/c/expedia-hotel-recommendations</a>

This competition is about a hotel search application that provides personalized hotel recommendations for its users. The customer data will be used to predict which types of hotels people are going to book.

I choose this competition, as there are a lot of situations in the real world that are similar to this kind of recommendation problems. I also believe that I can explore various machine learning techniques that are able to predict much better than human ability to solve this problem.

#### **Problem Statement**

Our goal is to predict the hotel groups for a user event based on their search and other attributes associated with that user event. The company has in-house algorithms to form the hotel groups ("hotel cluster"), where similar hotels for a search are grouped together. Using provided logs of customer's search behaviors, we will predict the likelihood of 100 different hotel clusters that a user will book.

# **Datasets and Inputs**

The datasets are provided by the competition organizer. https://www.kaggle.com/c/expedia-hotel-recommendations/data

These datasets are the logs of customer's search behaviors that include what customers searched for, how they interacted with search results (click/book), which hotel clusters the searched hotel falls in.

The training dataset has the "hotel cluster" label that we are attempting to predict, and test dataset does not. When looking at the common features, we see 13 categorical and 5 numerical features. The training data has 37,670,293 rows, and test data has 2,528,293 rows.

As we cannot verify the test dataset directly, we will further split the provided training dataset into a training dataset and a validation dataset. The validation dataset will be used to validate the models and is about 20% of the provided training dataset in size.

#### Solution Statement

We will use supervised machine learning algorithms to predict the hotel clusters. Multi-class classification models, such as Gaussian Naïve Bayes, Random Forest Classifier, or any other model, can be trained on the training dataset that have features of a user search event and a hotel cluster label. Then we make predictions about the hotel clusters based on the trained model. This solution includes exploring data, preprocessing data, selecting models, and fine-tuning parameters.

#### **Benchmark Model**

Naïve predictor that chooses hotel cluster randomly can be used to compare with our model. Since the model picks one out of hundred classes, the accuracy is 1.0%. We will have several supervised learning models trained on a subset of the data, and select the best model as a starter.

#### **Evaluation Metrics**

The model will output a predicted hotel cluster for each data in the validation dataset. Once trained and satisfactory scores are obtained with the validation data, the model will be retrained on the full dataset, and predictions will be made on the test dataset. The result will then be submitted to the Kaggle competition, where a score will be assigned to the model.

The solution score will be evaluated using the Mean Average Precision (MAP): <a href="https://www.kaggle.com/c/expedia-hotel-recommendations#evaluation">https://www.kaggle.com/c/expedia-hotel-recommendations#evaluation</a>

Additionally, we will track prediction time for the scores achieved, as well as training time in order to quantify the effort needed to use the score in a production environment.

# **Project Design**

This project is broken down into several categories.

- Data Exploration
- Data Preprocessing
- Benchmark Model
- Model Tuning and Prediction

#### **Data Exploration**

We will load the datasets and explore the data to see size, columns, and types of the data. Then we will examine which columns have numerical or categorical data, and whether or not the column is needed to predict the hotel cluster.

#### **Data Preprocessing**

Unnecessary columns and NaN value can be removed. We will calculate length of stay using 'srch\_ci' (check-in date) and 'srch\_co' (check-out date) and add it to the data. A logarithmic transformation will be applied on the skewed features so that the outliers do not negatively affect the performance of a learning algorithm. We will then normalize the numerical features. For the categorical features, we will convert them to numerical entries using one-hot encoding.

#### **Benchmark Model**

We will try Gaussian Naïve Bayes, Random Forest Classifier, and Logistic Regression as supervised learning algorithms to predict the hotel cluster, and the best model will be used as a benchmark model.

### Model Tuning and Prediction

We will fine-tune the chosen model using grid search with some important parameters. When the model is trained, whole data will be used if it is not too big. The final model performance will be evaluated and compared with the benchmark model.