

ge not found

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Login

KB/

1

A photograph showing a stack of Indian rupee notes tied together with a red rubber band. The visible notes include a 500 note with '500' and '500 500' printed on it, and a 100 note with '100' and '100 100' printed on it. The stack is partially obscured by a red circular sticker containing the number '15'.

1

2.1

7

10

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1234

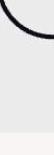
1

Create
Virtual

our
lar

Pay

Available balance



Add money



Create Card



Withdraw



1.6

— · · · ·

You can now fund at

BETTING WA

with the Astravest

4:55 PM ⏱️ 📲 🎥 ⋮

4.38 KB/s 4G+ 88%



Hello.

Kayode Jegede



Portfolio balance



Accounts

1.7

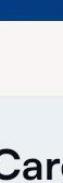
Manage your virtual accounts



Security

>

Reset PIN, two-factor authentication



Refer and Earn

>

Earn commissions for referring Astravest to others



Personalization

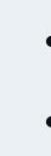
>

Switch to light or dark mode

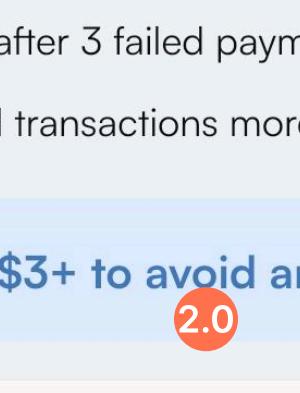


12:37 PM ⏱️ 📲 🎥 [in] 97%

12.7 KB/s 4G+ 97%



Your profile



1.8

First name

brian

12:09 PM X 📲 [in] ⋮ 72%

0.17 KB/s 4G+ 72%



Create Dollar Card

Provide the following information to create your dollar card

Wallet Balance

₦0.00



\$1.5

Card Issuance Fee

\$1.5

Fund amount

\$3.0

Funding Fee

\$0.105

Today's Rate

\$1 = ₦1533.680

Total amount needed

\$4.605 ~ ₦7062.60

Important Card Requirements

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Keep Your Card Active:

1.9

- Maintain minimum \$1.20 balance after each transaction
- We recommend keeping at least \$5.00
- Card cancelled after 3 failed payment attempts
- Don't retry failed transactions more than 3 times

Always keep \$3+ to avoid any issues.

2.0

Notifications

All

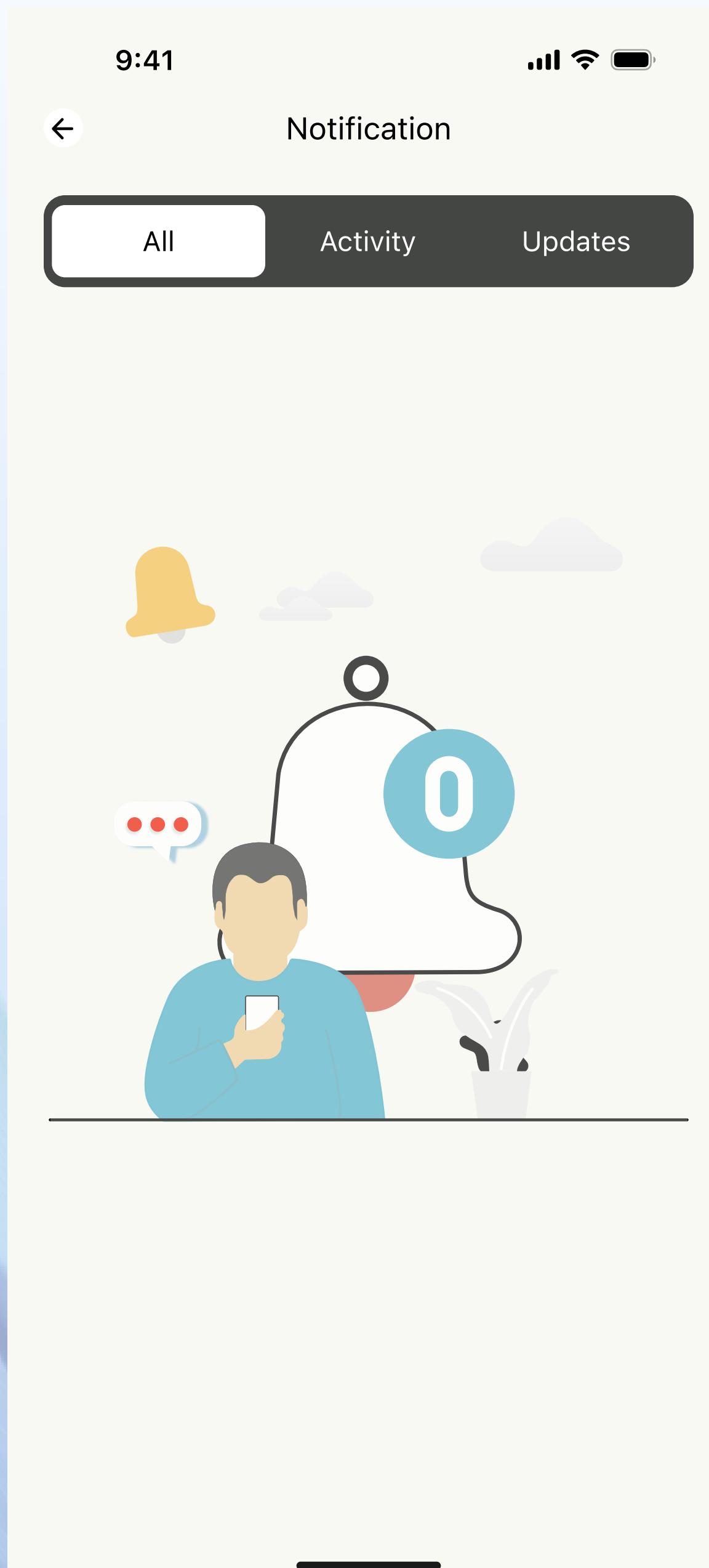
Activity

Updates

2.1

No notifications available

Pain Points	Impact	Severity	Opportunity	Result
1.0 Lack of User Control & Freedom in Authentication Broken Users lose control when trying to navigate back after encountering an error during account creation or login. App does not properly handle backward navigation from error states in the authentication flow, instead of returning users to a safe and logical screen (onboarding or login screen), the system routes them to a broken screen	<ul style="list-style-type: none"> Users may assume the app is broken Users feel confused or frustrated Increases the risk of app-abandonment Loss of trust during a critical first-time experience 	<p>Critical severity = Business risk</p> <ul style="list-style-type: none"> Occurs during onboarding Block task completion No clear recovery path for the user. 	<ul style="list-style-type: none"> Ensure the Back action always returns users to a safe screen Add clear recovery actions on error screens Maintain a predictable navigation flow Improve user confidence and reduce drop-offs during signup 	Higher successful verification, reduced frustration, and improved onboarding.
1.1 User Stranded on OTP Verification Screen After Creating an account , users do not receive the OTP email—even after tapping "Resend Code" and are left waiting with no clear way forward.	<ul style="list-style-type: none"> Users frustration and confusion User abandon onboarding Loss of new user sign-ups Reduced trust in app reliability 	<p>Critical severity = Business risk</p> <ul style="list-style-type: none"> Blocks account activation Occurs during first-time use No recovery or escape route 	<ul style="list-style-type: none"> Show clear OTP status messaging (sent, delayed, failed) Add secondary actions (change email, use SMS or contact support) Allow users to go back safely without restarting onboarding Provide a timeout + retry logic 	Faster account activation, reduced onboarding drop-off, a more confident User Experience and More successful sign-ups.
1.2 OTP Delivered to Spam Folder Without User Awareness The system sends OTP emails that may be filtered as spam but fails to inform users about the possibility, guide non-technical users on recovery steps. This creates and experience gap based on user technical knowledge.	<ul style="list-style-type: none"> Unequal user success rates. Perceived system unreliability Lost account activations Higher drop-off among non-tech users 	<p>High severity = Business risk</p> <ul style="list-style-type: none"> Blocks less-experienced users Occurs during onboarding and abandonment Creates avoidable friction and abandonment 	<ul style="list-style-type: none"> Add clear microcopy: "Check your Spam box" Provide alternative verification options (SMS, WhatsApp) Auto-detect delay and show guidance proactively 	Reducing onboarding failure, more inclusive user experience and Trust is improved across all user skill levels.
1.3 Homepage interaction Blocked by Ad Pop-ups The app prioritizes ad exposure over user intent, preventing users from accessing primary features. This violates user control task continuity hierarchy principles.	<ul style="list-style-type: none"> Frustration on first interaction Increased bounce and app exits Negative perception of app quality Reduced engagement with homepage content. 	<p>High Severity</p> <ul style="list-style-type: none"> Blocks core functionality Interrupts primary user flow launch Occurs immediately after 	<ul style="list-style-type: none"> Delay ads until after first interaction Use non-blocking formats (banners, inline cards, notifications, Email remainder) Provide clear, immediate dismiss controls Trigger ads based on behavior, not entry 	We gained higher engagement with core features, smoother homepage interaction, reduced bounce rate and most importantly improved user trust and retention
1.4 Unscheduled "Create Pin" Prompts interrupts User Flow The system triggers the PIN creation flow out of context, breaking task continuity and removing user control. This violate principles of task focus, predictability, and progressive disclosure .	<ul style="list-style-type: none"> Users feel disrupted and confused Core task completion drops Increased frustration and exists Perceived app as intrusive or poorly designed 	<p>High Severity</p> <ul style="list-style-type: none"> Interrups primary user goals execution Occurs during an active task Forces action without clear intent 	<ul style="list-style-type: none"> Trigger PIN creation and user verification at logical moment (onboarding/post-login, after screen timeout) Allow users to defer setup and while they can create PIN later ("Set up later") Explain benefits and purpose clearly Tie PIN setup to security-sensitive actions only 	Improved task completion rate, reduced interruption frustration, better user trust and flow clarity
1.5 Insufficient Padding in Bottom Navigation The bottom navigation lacks sufficient padding and spacing, violating touch-target and visual comfort guidelines. This reduces accuracy and clarity in a high-frequency navigation area.	<ul style="list-style-type: none"> Increased mis-taps Slower navigation User frustration during repeated use Perception of poor visual quality 	<p>Medium Severity</p> <ul style="list-style-type: none"> Does not fully block tasks Affects frequent interaction Impacts usability and polish 	<ul style="list-style-type: none"> Increase vertical and horizontal padding Ensure minimum touch target size (e.g. ~44px -48px) Rebalance icon and label spacing Align with platform navigation standards 	Improve tap accuracy, reduced interaction error and more confident navigation. Builds trust with a cleaner and professional UI.
1.6 Multiple UI Options Trigger the Same Action The interface introduces redundant actions without differentiation. This violates clarity and increases cognitive load, forcing users to think instead of act.	<ul style="list-style-type: none"> Slower task completion User confusion and hesitation Increased error rates Reduced confidence in the UI 	<p>High Severity</p> <ul style="list-style-type: none"> Does not block the task Consistently increases friction Affects usability and efficiency 	<ul style="list-style-type: none"> Remove or consolidate duplicate actions Establish a single primary CTA Use hierarchy to guide user choice Clearly differentiate actions if both are required 	Faster and clearer decision-making, reduced cognitive load, improved task completion rate, more confident and intuitive user experience.
1.7 Manual Re-Entry of Login Credentials for Returning Users The app does not support credential autofill or remembered login states , ignoring a common expectation for returning users. This increases friction in a high-frequency flow	<ul style="list-style-type: none"> Slower login experience User frustration and disengagement Increased login drop-offs Lower perception of app quality 	<p>Medium - High Severity</p> <ul style="list-style-type: none"> Affect frequent users Advis unnecessary friction Impacts engagement and retention 	<ul style="list-style-type: none"> Enable system-level autofill (OS/password manager) Remember last used email by default Offer biometric login (Face ID/Fingerprint) Provide a "Keep me signed in" option 	Faster and smoother login, improved returning user engagement, reduced login errors and higher retention and satisfaction.
1.8 Homepage Carousel Struck in Infinite Loading State The carousel lacks proper loading, timeout, and fallback handling , resulting in an unresolved loading state that blocks meaningful content delivery.	<ul style="list-style-type: none"> Poor first impression User frustration and confusion Reduced homepage engagement Increased bounce rate 	<p>Medium - High Severity</p> <ul style="list-style-type: none"> Happens on first interaction Visually signals poor performance Does not block core task but degrades trust 	<ul style="list-style-type: none"> Set a maximum loading timeout Use skeletons or placeholder content Load carousel asynchronously Display fallback static banner if loading fails 	Faster received performance, smoother homepage experience, improved engagement with content, stronger perception of app reliability.
1.9 Child Content Bleeds Outside Container Boundaries The child element's border-radius does not match the parent container's radius or masking rules, causing content overflow or background bleeding beyond intended boundaries	<ul style="list-style-type: none"> Reduced visual clarity Lower perceived quality and trust Distracts users from contents Weakens brand and design credibility 	<p>Low - Medium Severity</p> <ul style="list-style-type: none"> Does not block task completion Primarily affects visual quality Repeated exposure amplifies perception issues 	<ul style="list-style-type: none"> Aligned child and parent border-radius values Apply proper clipping (e.g. overflow hidden) Standardize radius tokens in the design system QA visual edges across screen sizes 	Cleaner and more consistent UI, improved visual polish, stronger user trust, more professional product appearance.
1.8 Harsh Warning Copy Creates Fear Instead of Guidance The system communicates critical requirements using harsh, command-like language without context or support. This violates principles of empathetic UX writing and error recovery	<ul style="list-style-type: none"> Increased user anxiety Reduced transaction completion Loss of trust in system fairness Higher abandonment during critical flows 	<p>Medium Severity</p> <ul style="list-style-type: none"> Occurs in high-stress moments Directly affects financial actions Higher abandonment during critical flows 	<ul style="list-style-type: none"> Rewrite warnings using calm, supportive language Explain why the limit exists Provide next steps or alternatives (wait time, support link) Reframe message as guidance, not a threat 	Reduced user fear and confusion, higher task completion rates, improved trust and perceived safety, more human, user-friendly experience
1.9 Child Content Bleeds Outside Container Boundaries The child element's border-radius does not match the parent container's radius or masking rules, causing content overflow or background bleeding beyond intended boundaries	<ul style="list-style-type: none"> Reduced visual clarity Lower perceived quality and trust Distracts users from contents Weakens brand and design credibility 	<p>Low - Medium Severity</p> <ul style="list-style-type: none"> Does not block task completion Primarily affects visual quality Repeated exposure amplifies perception issues 	<ul style="list-style-type: none"> Aligned child and parent border-radius values Apply proper clipping (e.g. overflow hidden) Standardize radius tokens in the design system QA visual edges across screen sizes 	Cleaner and more consistent UI, improved visual polish, stronger user trust, more professional product appearance.
2.0 Important Notice Visually Detached from Its Card The notice is visually misaligned from its parent card, breaking proximity and alignment principles. This weakens the relationship between the notice and the content it refers to.	<ul style="list-style-type: none"> Reduced visual clarity Lower perceived quality and trust Distracts users from contents Weakens brand and design credibility 	<p>Low - Medium Severity</p> <ul style="list-style-type: none"> Does not block task completion Primarily affects visual quality Repeated exposure amplifies perception issues 	<ul style="list-style-type: none"> Aligned child and parent border-radius values Apply proper clipping (e.g. overflow hidden) Standardize radius tokens in the design system QA visual edges across screen sizes 	Cleaner and more consistent UI, improved visual polish, stronger user trust, more professional product appearance.



9:41

Crude Oil 63.78 -2.09% | EUR/USD 1.1802 -0.02% | Vix 20.51 +14.60% | S&P Futures 6,872.50 -

Welcome! Brian Darryl

Available balance USD ****00

Add money Withdrawal

Portfolio Balance \$254.05 (+12% this month)

Stock Invest \$3,520.00 (+18% this month)

Hot Products

Airtime Data Electricity Betting

Create virtual account

Product your physical card, get a virtual card for your online payments >

Start Investing View All

Home Portfolio Transaction Settings

9:41

Wallet

+ Add Card

Premium

Card Number 1234 4642 6686 2323

Name Brian Darryl Exp 12/04

Premium \$2,340.89

Diamond \$3,406.64

Exchange rate

USD (Dollar) \$1,252.00

Sell USD 1 USD = 1,454.98 NGN

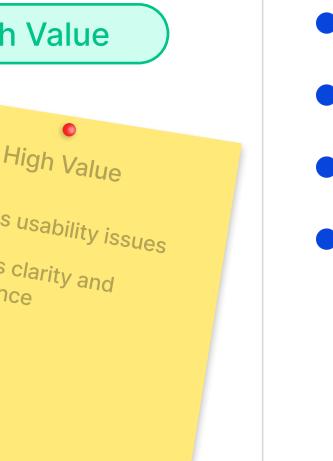
Mon Tue Wed Thr Fri Sat

Refer and Earn

Share a referral link to your friend and get rewarded

Learn more

Home Portfolio Transaction Settings

Strength Points	Impact	Severity	Leverage	Comment/Reviews
<p>2.0 FAQ Icon Is Clearly Visible and Easy to Access</p> <p>FAQ icon is placed in the bottom-right corner, a familiar pattern, high visibility without blocking content, easily reachable within thumb zone, clear affordance that signals "Help/Support".</p>	<ul style="list-style-type: none"> ● Faster problem resolution ● Reduced frustration ● Increased user confidence ● Lower dependency on external support 	 <p>High Value</p> <ul style="list-style-type: none"> • Enhances usability • Prevents issues rather than causing them 	<ul style="list-style-type: none"> ● Keep FAQ icon consistent across screens ● Use contextual FAQs based on current screen ● Add quick links to common issues (OTP, login, payments) ● Track usage to refine help content 	<p>1 Good!</p> <p>"Help" is easy to find, User didn't get stuck because support was right there, good placement felt intuitive.</p>
<p>2.1 Illustration Enhances "No Notifications" Empty State</p> <p>Illustration makes the empty state feel intentional, not broken, reduces user confusion when no data is available, adds warmth and personality to the experience, Clearly communicates system status at a glance</p>	<ul style="list-style-type: none"> ● User opens the notifications screen ● No notifications are available ● User sees an illustration with clear messaging ● User understands nothing is missing or wrong ● User feels reassured and moves on confidently 	 <p>High Value</p> <ul style="list-style-type: none"> • Prevents usability issues • Improves clarity and reassurance 	<ul style="list-style-type: none"> ● Pair illustration with friendly microcopy ● Reuse the pattern for other empty states (history/favorite) ● Optionally guide users on what triggers notifications ● Keep illustration consistent with brand style 	<p>2 Good!</p> <p>Nice touch make screen felt calm and clear, I knew immediately there was nothing to worry about, feels polished, not empty.</p>