

KAYLAA. MULLER

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EDUCATION

John Cabot University

Rome, Italy

Bachelor's Degree in International Affairs

January 2022 – May 2025 (expected)

Minor in Legal Studies

PROFESSIONAL EXPERIENCE

John Cabot University

Rome, Italy

Resident Assistant

January 2024 – May 2025

- Mediated communication with student conflicts
- Responded to emergency situations
- Relayed and translated information to Italian security staff
- Developed mental health and first aid knowledge through trainings

Thump Coffee LLC

Bend, OR

Barista

June 2021 – Present

- Worked efficiently in a fast-paced environment
- Supervised and trained new employees

HONORS AND AWARDS

John Cabot University

Rome, Italy

Dean's List

January 2022 – May 2025

- Awarded for having achieved a semester GPA of 3.5 or above on a full courseload

John Cabot University

Rome, Italy

Outstanding Student Leadership Award

May 2025

- Awarded as one of two graduating students recognized for exemplary leadership. Honored for advancing student representation as RA Senate Representative, elevating *The Matthew* from a student club to the official university newspaper, and excelling in the RA role.

EXTRACURRICULARS

The Matthew, Editor-in-Chief, Staff Writer, and Copyeditor.

Collaborate with peers, direct & arrange articles for each upcoming issue, while also leading the restructure of the newspaper to an official university publication.

Student Government, Senate Representative.

Conducted and organized anonymous surveys to collect feedback on the Resident Assistant job and proposed changes to the university to accommodate such feedback.