Vervo: Summary Report

The Summary Report contains *Bug Report* and *Suggestions* for improving the user experience on the App "Vervo" on both Android and iPhone.

Android

Login

- *BUG:* When attempting to reset password the app fails and exits so the user is not capable of resetting the password
    - ○ *Video attached (file name: **vid3_resetpassword**)*
- *BUG:* When attempting to Login except changing some of it to Capital and some Lowercase it causes the app to freeze on the Login Screen
    - ○ Example:
        - ▪ Correct Login Credentials
            - • media@vapp.com (all lower case)
            - • Pw: test123 (all lower case)
        - ▪ Incorrect Login Credentials
            - • mediA@vapp.com (A being capitalized)
            - • Pw: Test123 (T being capitalized)
    - ○ *Video attached (file name: **vid4_loginfrozen**)*
- *SUGGESTION:* Have the user create stronger password rules

Customize Vervo screen

- *BUG:* When selecting Wallpaper, it shows that the first image is selected by showing a check mark on image but unless the user actually clicks on the first image then it does not select that image automatically. It might be better if the check mark doesn't exist until the user actually selects the image or have the image automatically be selected since the check mark is there.
    - ○ *Video attached (file name: **vid1_customizeVervo**)*

Home Screen

- Lets Get Familiar text bubbles:
    - ○ *SUGGESTION:* The last text bubble(talking about the "bug plus button") is confusing for a user because there is a carrot on the bubble that is points to nothing so it seems and I found myself looking for the "big plus" which was on the other side of the screen.
        - ▪ Moving the carrot to the side of the "big plus"
    - ○ *BUG:* Every time a user logs back into account, it shows the bubbles on how to use the app *(same on iPhone)*
- Calendar Button
    - ○ *BUG:* "Wednesday" is not all written on the same line