



EXCLUSIVE BUYER AGENCY CONTRACT



1 1. THIS CONTRACT is made between _____ Rockbridge Custom Homes Llc
 2 _____ ("BUYER" Indicate Marital Status) and
 3 _____ Worth Clark Realty ("BROKER").

4 By this Contract BUYER retains and appoints BROKER as BUYER'S Exclusive Agent to assist BUYER in the
 5 procurement of property ("Property") and to negotiate terms and conditions acceptable to BUYER for the
 6 procurement of the Property as generally described in this Contract; however, BROKER shall not be obligated
 7 to seek other properties after BUYER enters into a Contract to purchase the Property. BUYER and BROKER
 8 agree this Contract supersedes all prior agreements (whether oral or written) between BUYER and BROKER
 9 with respect to its subject matter and the services provided by BROKER to BUYER.
 10

11 2. GENERAL DESCRIPTION OF PROPERTY. BUYER desires to purchase real property described as follows:

12 Type: Residential Income Vacant Land Commercial Other _____
 13 GENERAL LOCATION: _____ Western Shawnee

14 APPROXIMATE PRICE RANGE: \$ _____ 15,000 _____ TO: \$ _____ 100,000 _____

15 3. TERM OF AGREEMENT. For a period beginning _____ 12/01/2025 (or date of last signature,
 16 whichever is later). This Contract shall continue through 11:59 p.m. on _____ 12/01/2026
 17 unless sooner terminated by BROKER by written notice to BUYER.

18 4. BUYER REPRESENTATIONS.

- a. BUYER agrees to enter into a written agreement before touring properties with BROKER.
- b. BUYER warrants that BUYER is not currently obligated under any other Buyer Agency Contracts.
- c. BUYER warrants that BUYER is not obligated to pay any brokerage fees for properties that were previously shown to BUYER.
- d. BUYER warrants that BUYER is not aware of any facts that would prevent BUYER from closing any sale entered into under this Contract.
- e. BUYER agrees to comply with all applicable federal, state and local laws, rules and regulations and ordinances, including fair housing and civil rights statutes and rules and regulations.
- f. BUYER shall attempt to secure written loan pre-approval and disclose to BROKER the status of BUYER'S loan approval and shall provide a copy of current loan approval documents including all conditions and limitations required by lender.
- g. **BUYER AGREES TO INFORM ALL REAL ESTATE LICENSEES AND SELLERS WITH WHOM BUYER COMES IN CONTACT THAT BUYER IS A PARTY TO THIS EXCLUSIVE CONTRACT.**

34 5. BROKER'S OBLIGATIONS.

- a. Perform the terms of this Contract, exercise reasonable skill and care for BUYER, and promote the interests of BUYER with the utmost good faith, loyalty and fidelity **unless** acting as a Transaction Broker, or as a Disclosed Dual Agent (**Missouri only**).
- b. Seek a price and terms acceptable to BUYER.
- c. Provide, at a minimum, the following services:
 1. Accept delivery of and present to BUYER offers and counter offers to purchase the Property the BUYER seeks to purchase;
 2. Assist BUYER in developing, communicating, negotiating, and presenting offers, counter offers, and notices that relate to the offers and the counter offers until purchase agreement is signed and all contingencies are satisfied or waived; and
 3. Answer BUYER'S questions relating to the offers, counter offers, notices, and contingencies.
- d. In Missouri, BROKER shall not be obligated to continue to seek other properties while the client is a party to a Contract to purchase Property; however the BROKER must present all written offers to and from the client regardless of whether the client is a party to a purchase or not.
- e. Disclose to BUYER all adverse material facts actually known (or should have known, in Missouri) by BROKER and advise BUYER to obtain expert advice as to material matters known by BROKER but the specifics of which are beyond the BROKER'S expertise.
- f. Account in a timely manner for all money and property received.
- g. Comply with all applicable federal, state, and local laws, rules and regulations, and ordinances, including fair housing and civil rights statutes and rules and regulations.
- h. Not disclose any confidential information about BUYER unless: disclosure is authorized under this Contract; disclosure is required by statute, rules or regulations; or failure to disclose would constitute a material

- 58 misrepresentation, or disclosure is necessary under Missouri law to defend the affiliated licensee against an
 59 action of wrongful conduct in an administrative or judicial proceeding or before a professional committee.
 60 i. Disclose to BUYER and any Seller of Property all adverse material facts actually known (or should have
 61 known, in Missouri) by BROKER including but not limited to material facts concerning BUYER'S ability to
 62 perform under the terms of a sales contract and any facts actually known by BROKER that were omitted
 63 from or contradict any information included in a written report regarding the physical condition of the
 64 Property prepared by a qualified third party. In Missouri and in Kansas, law requires persons who are
 65 convicted of certain crimes, including certain sexually violent crimes, to register with the sheriff of the county
 66 in which they reside. If you, as the BUYER, desire information regarding those registrants, you may find in
 67 formation on the homepage of the Kansas Bureau of Investigation (KBI) at <http://www.Kansas.gov/kbi> or by
 68 contacting the local sheriff's office in Kansas. In Missouri, you may find information on the homepage of the
 69 Missouri State Highway Patrol at <https://www.msdp.dps.missouri.gov/CJ38/search.jsp> or BUYER should
 70 contact the sheriff of the county in which the Property is located.
 71 j. Assist with the closing of the sale of the Property.
 72 k. BROKER may search for properties in a Multiple Listing Service, and BROKER may, but is not required to,
 73 conduct searches and/or inquiries from other sources.
 74
- 75 6. **COMPENSATION TO BROKER.** BUYER acknowledges there are no standard compensation rates and the
 76 compensation in this Agreement is fully negotiable and not set by law.
 77 a. BROKER shall be entitled to compensation for assisting and negotiating in the procurement of Property
 78 acceptable to BUYER. BROKER'S compensation shall be: (***Check applicable boxes:***)
 79
- 80 The amount of the Compensation will be 3% of Purchase Price
 81
- 82 Other Compensation: \$795 Transaction Fee
 83
- 84 BUYER may seek an agreement from the Seller to pay BROKER up to this Compensation amount. BUYER
 85 is responsible for payment of any Compensation not covered by the Seller, or BUYER will forego the
 86 purchase of said Property.
 87
- 88 **Buyer understands and agrees that BROKER may be compensated by more than one party in the
 89 transaction, however BROKER is prohibited from receiving compensation for brokerage services
 90 that exceed the amount of Compensation in this Agreement. BUYER hereby authorizes the party
 91 handling the closing to pay Compensation to BROKER from BUYER'S funds at closing, if
 92 applicable.**
 93
- 94 b. Retainer/Additional Compensation Addendum attached (***Check if applicable***)
 95
- 96 c. Although this Contract primarily provides for BROKER to serve exclusively as BUYER'S Agent, BUYER
 97 may also authorize the BROKER to serve as a Disclosed Dual Agent (***Missouri only***) or Transaction
 98 Broker with regard to properties listed for sale by BROKER. ***Carefully read the paragraph entitled
 99 "Brokerage Relationship Disclosure" in the Contract concerning this issue.***
 100 d. The BROKER'S fees shall also be deemed earned if BUYER or any person on BUYER'S behalf procures
 101 any real property of the nature described herein within 30 calendar days after termination of this
 102 Contract, which property BROKER, BROKER'S Agent or cooperating brokers presented or submitted to
 103 BUYER during the term hereof and the description of which BROKER shall have submitted in writing to
 104 BUYER, either in person or by mail within 10 calendar days after termination of this Contract.
 105 e. **The BROKER'S fees shall also be deemed earned if the Property was presented to BUYER by
 106 someone other than BROKER or was actually seen by BUYER without the services or assistance of
 107 any broker, during the term of this Contract and BUYER shall have failed to disclose to BROKER
 108 the description of such property or to refer the presentation or submission to BROKER.**
 109 f. BUYER shall be released and relieved of any obligation to pay the BROKER'S fees described herein, if
 110 through no fault on the part of the BUYER, the Seller fails to close the transaction. If such transaction fails
 111 to close because of any breach of the sale Contract on the part of BUYER, BROKER'S fees will not be
 112 waived, but will be due and payable by BUYER immediately.
 113

- 114 7. **BROKERAGE RELATIONSHIP DISCLOSURE.** BUYER acknowledges receiving (a) the Broker Disclosure
115 Form (in Missouri) on or before the signing of the Exclusive Buyer Agency Agreement, or upon the
116 licensee obtaining any personal or financial information, whichever occurs first; OR, (b) the Real Estate
117 Brokerage Relationships Brochure (in Kansas) at the first practical opportunity. The Missouri "Form",
118 or Kansas "Brochure" needs to be read by all consumers. BUYER understands and agrees that BROKER
119 can show any property which is available for sale, including properties which are listed with Sellers with whom
120 BROKER has a brokerage relationship. BROKER shall notify BUYER and Seller of BROKER'S intention to
121 represent both of them (**Disclosed Dual Agency is available only in Missouri**), to represent neither but to
122 assist both BUYER and Seller (Transaction Broker in both Kansas and Missouri), or designate an agent for the
123 BUYER and another to represent Seller (Designated Agency in both Kansas and Missouri). BUYER
124 understands that BROKER may show alternative properties not listed by BROKER to BUYER and may show all
125 such properties for sale to other buyers without breaching any duty or obligation to BUYER.
126 • **Buyer Agency.** The BUYER'S agent represents BUYER only, so the Seller may be either unrepresented
127 or represented by another agent. The BUYER'S agent is responsible for performing the following duties:
128 promoting the interests of BUYER with the utmost good faith, loyalty and fidelity; protecting BUYER'S confidences,
129 unless disclosure is required by law; presenting all offers in a timely manner; advising BUYER to obtain expert advice;
130 accounting for all money and property received; disclosing to BUYER all adverse material facts that the agent knows;
131 disclosing to the Seller all adverse material facts actually known by the agent, including all material facts concerning BUYER'S financial ability to perform the terms of the transaction.
132 The BUYER'S agent has no duty to: conduct an independent investigation of BUYER'S financial condition
133 for the benefit of the Seller; independently verify the accuracy or completeness of statements made
134 by BUYER or any qualified third party.
135 • **Transaction Broker. (Kansas and Missouri).** BUYER acknowledges that BROKER may have clients
136 who have retained BROKER to represent them in the sale of property. If the property owned by one of
137 these clients is one in which BUYER becomes interested in making an offer, BROKER would be in the
138 position of representing BUYER and the Seller in the same transaction. Unless Designated Agents have
139 been appointed as provided below, this representation would constitute a dual agency (**Missouri only**).
140 With the informed consent of both BUYER and the Seller, BROKER may act as a Transaction Broker. As a
141 Transaction Broker, BROKER would assist the parties with the real estate transaction without being an
142 agent or advocate for the interests of either party. A Transaction Broker has the duty to perform the terms
143 of any written or oral agreement made with any party to the transaction; to exercise reasonable skill, care
144 and diligence as a Transaction Broker, including but not limited to: presenting all offers and counter offers
145 in a timely manner regardless of whether the Property is subject to a Contract for sale or lease or a letter of
146 intent; keeping the parties fully informed regarding the transaction and suggesting that such parties obtain
147 expert advice as to material matters about which the Transaction Broker knows but the specifics of which
148 are beyond the expertise of such broker; accounting in a timely manner for all money and property
149 received; disclosing to each party to the transaction any adverse material facts of which the Transaction
150 Broker has actual notice or knowledge; and assisting the parties in complying with the terms and conditions
151 of any Contract. The parties to a transaction brokerage transaction shall not be liable for any acts of the
152 Transaction Broker. The following information shall not be disclosed by a Transaction Broker without the
153 informed consent of the party or parties disclosing such information to the Transaction Broker: that BUYER
154 is willing to pay more than the Purchase Price offered for the Property; that a Seller is willing to accept less
155 than the asking price for the Property; what the motivating factors are for any party buying, selling or
156 leasing the Property; that a Seller or BUYER will agree to financing terms other than those offered; any
157 confidential information about the other party, unless disclosure of such information is required by law,
158 statute, rules or regulations or failure to disclose such information would constitute fraud or dishonest
159 dealing. **A separate Transaction Broker Addendum must be signed by all parties when this
160 arrangement is used.**
161 • **Subagency-Agency.** A Subagent is the agent of an agent. A Subagent owes the same obligations and
162 responsibilities as the agent.
163

- 164 • **Disclosed Dual Agency. (Missouri only)** BROKER may have clients who have retained BROKER to
 165 represent them in connection with the sale of property. If a Seller represented by BROKER has property in
 166 which BUYER becomes interested in making an offer, BROKER is in the position of representing both
 167 BUYER and Seller in that transaction. This representation, known as dual agency, can create inherent
 168 conflicts of interest. A Dual Agent shall be a limited agent for both BUYER and Seller and shall have the
 169 duties of BUYER'S or Seller's agent except that a Dual Agent may disclose any information to one client
 170 that the licensee gains from the other client if the information: (1) is material to the transaction unless it is
 171 confidential information that has not been made public or; (2) becomes public by the words or conduct of
 172 the client to whom the information pertains or; (3) is obtained from a source other than the licensee. A Dual
 173 Agent may not disclose, without the consent of the client to whom the information pertains: that BUYER is
 174 willing to pay more than the Purchase Price offered for the Property; that a Seller is willing to accept less
 175 than the asking price for the Property; what the motivating factors are for any client, buying or selling the
 176 Property; that a client will agree to financing terms other than those offered and/or the terms of any prior
 177 offers or counter offers made by any party. A Dual Agent shall not disclose to any other client any
 178 confidential information about the other client unless the disclosure is required by statute, rules or
 179 regulations or failure to disclose the information would constitute a misrepresentation or unless disclosure
 180 is necessary to defend the affiliate licensee against an action of wrongful conduct in any administrative or
 181 judicial proceeding or before a professional committee. **A separate Disclosed Dual Agency Amendment
 182 must be signed by BUYER and Seller when this form of agency is used.**
- 183 • **Designated Agency.** A Designated Agent is a licensee affiliated with BROKER who has been designated
 184 by BROKER, or BROKER'S authorized representative, to act as the agent of a Buyer represented by
 185 BROKER or a Seller represented by BROKER to the exclusion of all other affiliated licensees of BROKER.
 186 The use of a Designated Agent is an alternative to a Disclosed Dual Agency in Missouri or a Transaction
 187 Broker in Kansas or Missouri. A Designated Buyer's Agent will perform all of the duties of a Buyer's Agent.
 188 **If a Designated Agent is appointed to represent BUYER, BUYER understands and agrees that:**
 - 189 1. The Designated Agent will perform all of the duties of the BUYER'S Agent and will be BUYER'S
 190 legal agent to the exclusion of all other licensees affiliated with BROKER.
 - 191 2. Another licensee with the BROKER may act as a Designated Agent for a Seller in BUYER'S
 192 purchase of the Property.
 - 193 3. The supervising broker (or branch broker, if applicable) will act as a Transaction Broker and will not
 194 advocate for the interests of either party and will not, without prior consent of both parties, disclose
 195 any information or personal confidences about a party which might place the other party at an
 196 advantage. The supervising broker (or branch broker, if applicable) may appoint an affiliated
 197 licensee to act in the transaction as a Transaction Broker.
 - 198 4. If the Designated Agent for BUYER is also the Designated Agent of a Seller, the Designated Agent
 199 cannot represent both BUYER and Seller. With the informed consent of both the BUYER and
 200 Seller, the Designated Agent may act as a Transaction Broker and assist the parties with the real
 201 estate transaction without being an agent or advocate for the interests of either party.
 - 202 5. If BUYER is represented by a Designated Agent of BROKER and wants to see property which was
 203 personally listed by the supervising broker, the supervising broker, with the written consent of the
 204 Seller, may specifically designate an affiliated licensee who will act as the Designated Agent for
 205 Seller.

8. BUYER CONSENT TO BROKERAGE RELATIONSHIPS. BUYER consents to the following Brokerage Relationships. (Check applicable boxes):

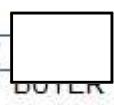
- | | |
|---|--|
| 210 <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | BUYER consents to Buyer Agency. |
| 211 <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | BUYER consents to a Transaction Broker and agrees, if applicable, to sign a
Transaction Broker Addendum. |
| 212 <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | BUYER consents to Dual Agency and agrees, if applicable, to sign a Disclosed Dual
Agency Amendment. (Missouri Only) |
| 213 <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | BUYER consents to Designated Agency. (In Kansas, Supervising
Broker acts as a Transaction Broker) |
| 214 <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | BUYER consents to the appointment of a Designated Agent for a Seller in BUYER'S
purchase of the Property. (In Kansas, Supervising Broker acts as a Transaction
Broker) |

- 220 **9. COST OF SERVICES OBTAINED FROM OUTSIDE SOURCES.** BROKER shall not obtain or order products
221 or services from outside sources unless BUYER agrees in writing to pay for the same immediately when
222 payment is due. Examples of such outside sources would include, but are not limited to, surveys, soil tests, title
223 reports, engineering studies, or inspections.
224
- 225 **10. DISCLOSURE OF BROKER'S ROLE.** At the time of every initial contact, BROKER shall inform all prospective
226 Sellers and their agents with whom BROKER negotiates pursuant to this Contract that BROKER acts on behalf
227 of BUYER. BUYER authorizes BROKER to cooperate with other brokers and licensees and share in any
228 compensation due under this Contract.
229
- 230 **11. BUYER'S IDENTITY.** Unless otherwise expressly requested in writing, BROKER has BUYER'S permission to
231 disclose BUYER'S identity to third parties without prior written consent of BUYER. BUYER additionally agrees
232 to provide BROKER, upon request, relevant personal and financial information to assure BUYER'S ability to
233 acquire property described above.
234
- 235 **12. OTHER POTENTIAL BUYERS.** BUYER understands that other potential buyers may consider, make offers on,
236 or purchase through BROKER the same or similar properties as BUYER seeks to acquire. BUYER consents to
237 BROKER'S representation of such potential buyers before, during and after the expiration of this Contract. In
238 such a situation, BROKER will not disclose to any buyer the terms of another buyer's offer.
239
- 240 **13. NON-ASSIGNMENT OF CONTRACT.** BUYER and BROKER understand and agree that the relationship
241 created by this Contract is a personal one and that neither BUYER nor BROKER shall have the right to assign
242 this Contract to third parties.
243
- 244 **14. FRANCHISE DISCLOSURE.** (*check if applicable*) BROKER is a member of a franchise and pursuant to
245 the terms of its franchise agreement, the franchisor has no legal liability for the actions of BROKER, despite its
246 use of franchisor's trade or insignia.
247
- 248 **15. LEGAL AND PROFESSIONAL ADVICE.** BROKER suggests BUYER seek legal, tax, and other professional
249 advice relative to any real estate transaction. BROKER makes no representation or warranty respecting the
250 advisability of any transaction. BROKER is not an expert in matters relating to law, tax, financing, surveying,
251 structural or mechanical condition, hazardous material, engineering, or other specialized topics. BUYER is
252 encouraged to seek expert help in such areas. BROKER will cooperate with experts engaged by BUYER, but
253 BROKER shall have no liability to BUYER pertaining to such matters.
254
- 255 **16. ENTIRE AGREEMENT.** This Agency Contract constitutes the entire agreement between the parties; any prior
256 agreements pertaining thereto, whether oral or written, have been merged and integrated into this Contract.
257 There shall be no modification of any of the terms of this Contract unless such modification has been agreed to
258 in writing and signed by all parties.
259
- 260 **17. CYBER PROTECTION.** As a BUYER involved in a real estate transaction where money is changing hands,
261 BUYER may be a potential target for cyber-criminals. Always contact the closer directly before wiring any
262 money.
263
- 264 **18. ADDITIONAL TERMS AND CONDITIONS, IF ANY:**

265 Real Estate Agent, (Kayleigh Biggs) will reimburse the cost of the general home and radon inspections.
266

267 However, all additional inspections, including but not limited to sewer, septic, mold, foundation, structural, termite,
268 and ETC will be the buyer's responsibility.
269

Real Estate Agent, (Kayleigh Biggs) will also pay the \$495 Broker Transaction fee

Initials 
12/01/25
DTP PIN 125
dotloop verified 

270 CAREFULLY READ THE TERMS HEREOF BEFORE SIGNING. WHEN SIGNED BY ALL PARTIES, THIS
 271 DOCUMENT BECOMES PART OF A LEGALLY BINDING CONTRACT.
 272 IF NOT UNDERSTOOD, CONSULT AN ATTORNEY BEFORE SIGNING.

273
 274 All parties agree that this transaction can be conducted by electronic means, including email, according to
 275 the Uniform Electronic Transaction Act as adopted in Kansas and Missouri.

276
 277 Worth Clark Realty

278 BROKERAGE

279 Kayleigh Biggs

280 BUYER'S AGENT

dotloop verified
12/01/25 6:16 PM CST
DNPB-A5XI-VRGC-ZQFM

281 DATE

dotloop verified
12/01/25 6:19 PM CST
VG21-LLY7-ZE2U-KPRS

282 Jeffrey Kyle Biggs

BUYER

DATE

283 BUYER

DATE

284 4632 Woodstock St

285 BUYER ADDRESS

286 Shawnee KS 66218

287 BUYER CITY, STATE, ZIP

288 8164057408

289 /

290 BUYER PHONE #

291 kyle@rockbridgehomesllc.com

292 BUYER EMAIL

293 Appointment of Designated Agent(s): BROKER or BROKER'S authorized representative hereby designates:
 294 Kayleigh Biggs

Designated Agent(s) on BUYER'S behalf. BUYER consents to the above named Designated Agent(s) acting as BUYER'S Designated Agent (or as a Transaction Broker, or Disclosed Dual Agent in Missouri if such Designated Agent is also the Designated Agent for the Seller), subject to both BUYER and Seller signing a Transaction Broker Addendum or Disclosed Dual Agency Amendment (**Missouri only**) with BROKER, which shall be signed by BUYER prior to writing an offer to purchase the Property and by Seller prior to signing the Contract.

Shelly Mawry

BROKER'S Signature (required in Missouri)

BoBBIE FOLBERG AGC...

Approved by Legal Counsel of the Kansas City Regional Association of REALTORS® for exclusive use by its REALTOR® members. No warranty is made or implied as to the legal validity or adequacy of this Contract, or that it complies in every respect with the law or that its use is appropriate for all situations. Local law, customs and practices, and differing circumstances in each transaction may dictate that amendments to this Contract be made. Last revised July 2024. All previous versions of this document may no longer be valid. Copyright August 2024.



WORTH CLARK REALTY OFFICE DISCLOSURES

DISCLOSURE OF REFERRAL OF BUSINESS

Affiliated Parties:

Worth Clark, Inc (d/b/a Worth Clark Realty)
Choice Home Warranty

I, the Client/Customer, understand that Worth Clark Realty has, or ostensibly has, an affiliate relationship with or owns an interest in all companies listed below, and Worth Clark Realty is recommending that I employ listed companies to provide their respective services described below:

- Choice Home Warranty, a company that provides home warranty services.

It has been disclosed to me that Worth Clark Realty may earn financial benefits from my use of any company listed above, and that I am under **no obligation** to use the services of any listed company. I understand that I may select different companies if I wish to do so.

=====

WIRE FRAUD ADVISORY

Don't let hackers steal your money by emailing fake wire instructions. Criminals target social media and email to steal information. They use a similar email address and steal a logo and other info to make it look like the email came from your real estate agent or title company. This threat is becoming more commonplace to real estate transactions due to the sensitive data often sent by electronic means. **WE DO NOT WANT YOU TO BE THE NEXT VICTIM OF WIRE FRAUD.** Protect yourself and your money by following these steps:

- Do not trust emails containing wire instructions.
- Do not trust emails seeking personal or financial information.
- Only trust your known source of information

If you receive an email containing wiring instructions or seeking personal/financial information, immediately call (do not email) your escrow company to verify its legitimacy. It's imperative that the number you call was previously obtained in person, or other reliable means, from the individual you know and trust. If you feel you are a victim of wire fraud, immediately notify your governmental officials, banking institution, and escrow company.

Client/Customer certifies that this form has been fully explained and that the above disclosures were made on the date of Client's/Customer's signature.

Acknowledged:

	dotloop verified 12/01/25 6:19 PM CST HUAE-SX1M-TSRL-R5AR
Client/Customer Signature	Date

Jeffrey Kyle Biggs
Client/Customer Printed Name

	dotloop verified 12/01/25 6:16 PM CST 05UY-ONNY-0Q05-7JPF
Authorized Agent Signature	Date

Kayleigh Biggs
Authorized Agent Printed Name

Client/Customer Signature Date

Client/Customer Printed Name