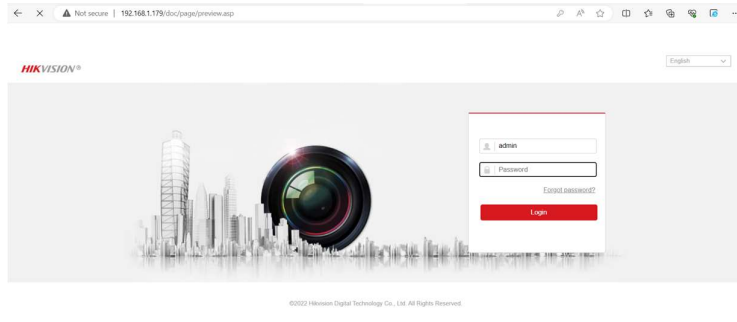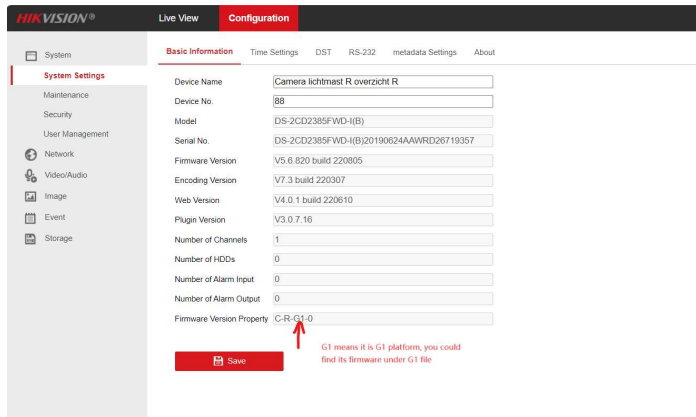# How to find a camera's firmware

Step1: Login



Step2: Go to configuration->system setting-> basic information page



Step3: Go to EU portal page:

https://www.hikvisioneurope.com/eu//portal/?dir=portal/Technical%20Materials/00%20%20Network%20Camera/00%20%20Product%20Firmware